MAX Lock Locker Warranty

Auburn Gear, LLC warrants that all new MAX Lock Locker™ products will be free from defects in material and workmanship for 2 years from the date of installation or 100,000 miles, whichever comes first. The MAX Lock Locker™ parts warranty is voided if the part has been modified. To make a warranty claim on parts, distributors should contact Auburn Gear, LLC and individuals should contact their Auburn Gear, LLC distributor. Auburn Gear, LLC to obtain a Return Goods Authorization number (RGA). You must submit your claim by returning the product to Auburn Gear, LLC within 30 days following discovery of the defect, along with your name, address, proof of purchase, RGA, and description of the defect in writing. Auburn Gear, LLC or its distributors or sellers may investigate the claim and request additional information. Failure to provide the appropriate notice or reasonable supporting information will constitute an absolute waiver and release of all claims you may have, and Auburn Gear, LLC will have no liability, under this warranty or otherwise, for that claimed defect.

If Auburn Gear, LLC provides a refund, this warranty will terminate. A refund will be limited to the original purchase price of the product. Auburn Gear, LLC warrants the original retail purchaser that all products will be free from defects in materials and workmanship for the periods shown below. Auburn Gear, LLC makes no other warranty of any kind, express or implied. All other warranties, including but not limited to an implied warranty of merchantability or fitness for a particular purpose, are excluded. This warranty is offered provided that the Auburn Gear, LLC product has been installed and maintained correctly, and that it has not been subject to modification, accident, abnormal use or misuse. This warranty does not cover, and Auburn Gear, LLC shall not be liable for, incidental or consequential damages, including loss of time, road service charges, labor charges, inconvenience, loss of vehicle use, loss of revenues, or loss or damage to personal property (including loss or damage to vehicle parts due to the failure of Auburn Gear, LLC product). In addition, this warranty does not cover, and Auburn Gear, LLC shall not be liable for, any undertaking, representation, or agreements made by dealers or other third parties selling Auburn Gear, LLC products. For more product warranty information please visit the Warranty section of aftermarket.auburngear.com.