## 2016-2017 Ford Focus RS Tuning Unlock Code

## **Technical Service Bulletin 17B32**

On February 1, 2018 Ford Motor Company issued Technical Service Bulletin (TSB) 17B32 for all Ford Focus RS vehicles built between August 3, 2015 through July 6, 2017. Ford Motor Company sent letters to RS owners the week before describing their Customer Satisfaction Program and explaining the TSB.

The owner letter explains that some vehicles built in these date ranges can experience issues with the cylinder head gasket. Owners are urged to contact the dealer to schedule a service appointment for Customer Satisfaction Program 17B32. The dealer will replace cylinder head gasket, and test the engine to determine if the cylinder head should also be replaced. All of this work will be done at no charge to the owner, and the dealer is authorized to provide a rental vehicle while their RS is at the dealership for repairs. Owners have until January 31, 2019 to complete the repairs under the Customer Satisfaction Program. If the service action is not performed in this timeframe Ford Motor Company may deny coverage on any vehicle damage that may result.

## **Hypertech Max Energy 2.0 Unlock Code**

Because of the possible mechanical damage that can occur to the vehicle prior to having TSB 17B32 repairs completed, Hypertech must err on the side of caution for the benefit of our customers. The Max Energy 2.0 has been updated to recognize potentially affected vehicles, and will prompt the customer to confirm that the TSB repairs have been completed before installing the Power Tuning. Upon initial communication with the vehicle, the Max Energy 2.0 will notify you that the VIN is restricted from use (error 01FE), and ask you to call Hypertech's Tech Support Help Line at 1-800-532-3351. Once you acknowledge that the TSB repairs have been completed we will release an update for the Max Energy 2.0 which will unlock the tuning and allow the unit to reflash the vehicle with Hypertech Tuning.

Congratulations and thank you for purchasing your Hypertech Max Energy 2.0. We are committed to providing you the best product we can, and hope you are understanding with our decision to implement this extra step of protection into our product for your Focus RS.

Sincerely,

Amy Faulk - CEO, Hypertech Inc.

NHRA World Champion NHRA Hall of Fame Member SEMA Hall of Fame Member Hypertech... Performance is our Passion!