



## Coronavirus COVID-19 Readiness

March 15, 2020

To our Valued Mama Roni's Community,

We are closely monitoring the potential impact of the Coronavirus and what needs to be done to keep us safely operating in Fort Collins. The health and safety to our employees and guests is our top priority every single day. In response to the Coronavirus outbreak, we feel that it is our duty to do our part in stopping the spread. We have taken many steps to further protect our employees and those we serve. These steps include:

- Increasing our already rigorous cleaning and sanitization protocols.
- All customer contact areas sanitized frequently. Includes door handles, counters, tables and chairs.
- Removal of "community supply stations" and other often touched items such as shakers, candy machines, games, newspapers, etc.
- Closely monitoring the health and well-being of employees. Employees will be instructed to stay home if showing any signs of illness.
- No contact delivery option if requested.
- Continuously monitoring the situation and implementing additional measures as needed. Possible measures to be taken could be change of store hours, "no-contact" delivery only, closed dining areas, product changes and limited menu.

Thank you for understanding that these changes are necessary for us as we navigate these challenging times. The health and safety of our guests, employees, and our community are our top priority! We thank you for letting us be a part of this community for 21 years and we hope to be able to continue to serve you safely through these trying times.

Thank you,

Greg and Mike Thomas