

# ACCESS SERVICES

## **Assistive Listening Devices (ALDs)**

are available free of charge for all DCPA Broadway performances in The Buell Theatre and Ellie Caulkins Opera House. Find an usher at Coat Check to obtain an ALD before the show, and please let us know if you require a hearing-aid compatible unit. Photo ID is required as a security deposit. ALDs also are used during Audio Described performances.

denvercenter.org/accessibility





#### **CHOOSING YOUR LISTENING DEVICE**

#### LISTENING OPTIONS



**HEADPHONE** 



**NECKLOOP** - For those who have hearing aids with a Telecoil or T-Switch program setting, or who have a cochlear implant

### **HOW TO USE**

- 1. Pick up a receiver and choose one of the listening options.
- 2. Plug the headset into the headset jack on top of the receiver.
- 3. The receiver will automatically turn on:
  - a. Buell Theatre "Buell Prgm" will display
  - b. Ellie Caulkins "Ellie Prgm" will display
  - c. Audio Description "Description" will display
- 4. Once the performance begins, adjust the volume control until you can hear properly. If you do not hear sound, contact an usher.



RECEIVER TOP VIEW



RECEIVER

#### **TROUBLESHOOTING**

- Be sure headset plug is plugged all the way into the receiver.
- Set the volume control where it is comfortable. Caution: Loud volume may damage hearing or be heard by others.
- The wire leading from the receiver to the earpiece should be straight and untangled for best reception.

