



# RPOST

## BIBA Approves RPost to Provide Cyber Security Resources as a Member Facility



**“BGI.uk has recognised the value of RMail’s secure e-mail service.”**

“In recognition of the now unavoidable use of e-mail by everyone involved in the insurance industry, BGI.uk is working with RMail to ensure that they can prove delivery of all important emails dispatched and/or documents sent by electronic mail.

The additional functionality available within RMail has proved very useful. The option to send documents encrypted when appropriate, managing large files and accepting on-line signatures are examples.”

**Nick Elwell**  
Managing Director  
BGI.uk.com



Major insurance players recognise the benefits of conducting business by e-mail. However, they continue to have concerns over legal proof, security, reliability and compliance.

**A Problem solved** – RMail®, RPost’s Registered Email™ service, overcomes any e-mail concerns and is an insurance industry catalyst in moving to fully protected, legally verifiable electronic delivery of important administrative correspondence. The benefits for insurers and brokers are substantial and measurable in terms of reduced cost, paper elimination, administrative time, and transaction cycle time.

RMail’s patented technology is provided on a flexible no risk pricing model.

### The RMail® Registered Email™ Service

RMail provides senders with a Registered Receipt providing legal proof of delivery, content, and opening of emails - 100% of the time. It’s Recorded Delivery for email.

A faster, more secure and lower cost alternative to post or couriers, the service is ideal for brokers wanting to speed up critical communications, cut costs and demonstrate compliance.

Accessed via a choice of simple free desktop, mobile or web apps, RMail enables you to deliver important and sensitive correspondence by email instantly and securely, at the click of a button.

The built in encryption option ensures messages and attachments are securely protected, helping brokers to meet their data security obligations. Electronic signature features allow brokers to obtain multiple legal signatures on contracts instantly via email, helping to close business quicker, save valuable time and reduce the need for chasing.

RMail is the ideal solution for sending all insurance communications including quotations, coverage documents, ‘meeting clients’ needs’, TCF and other compliance documentation, notices, instructions, invoices and any communications requiring encryption of personal, sensitive or confidential data.

### Value to BIBA Members

**Cost savings** – Eliminate postage, stationery and printing costs.

**Time savings** – Send all correspondence at the click of a button.

**Legal back up** – Receive legal proof of exactly who sent what to whom and when.

**Compliance** – demonstrable proof needed for ICOBs, TCF and best practice.

**Security** – avoidance of data confidentiality breaches.

### RPost Commitment to BIBA

RPost is a regular exhibitor at the BIBA Annual Conference and regional events. RPost recognises the importance of regular and ongoing contact with BIBA members, both at a national and regional level.

**“Just about every insurance dispute is about 'who knew what when'. RMail solves this problem.”**

“We have, for a long time, been trying to avoid the uncertainty of electronic signatures being challenged. The use of RMail, has simply removed this problem.”

**Bryn Jones**  
Freight & Marine BGI.uk.com

**RMail is a 'best practice' requirement and key to reduction in hard copy delivery cost.**

We use RMail for a number of reasons; for security of our email messages, authenticity and proof of delivery among them.”

**Jon Leech** Development  
Director, Butcher,  
Robinson & Staples.

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## Business Applications of the RMail Service

The following list of suggested business applications of RMail is not exhaustive.

- Email correspondence containing personal, sensitive, or confidential data, for both Personal and Commercial lines business classes, including: Personal lines, healthcare, personal accident (encryption and secure transmission of data), High Net Worth, Commercial policies (premises protections, etc.).
- Delivery of client documentation: quotations, policies, certificates, endorsements, renewal notices, notices of cancellation, 'meeting client needs', invoices.
- Notifications to insurers, including risk submissions, contract changes, bordereaux.
- Claims correspondence and notifications to insurers, clients, adjusters, lawyers, experts, actuaries, including agreements to settle, waivers, offer acceptances.
- Delivery of compliance-related documents.
- Terms of Business Agreements with agents, producers and service providers.
- Documentary evidence of procedures for making commission payments, handling of client funds and adherence to FCA Client Asset rules.
- Legal proof of client responses confirmation of facts for evidence in fraud investigations.
- Evidence of ring-fencing of anti-fraud operations.
- Proof of communication of Company Policies to staff.

### Your legal back-up

RMail is the worldwide standard for legal, third-party authenticated records of who said what to whom and when by email. Proactive protection in case of a dispute. RMail provides a record of sending and receiving in accordance with the European Electronic Commerce Directive (2000/31/EC) by recording the recipient's server's receipt thereof.

### Special Pricing for BIBA Members

RMail services are provided on a simple pricing model exclusively discounted for BIBA members.

**No risks** – With no set up fees, no long term commitments, no limit to the number of users or minimum usage, RMail is ideal for every business. Payment options include; Monthly variable usage collection by Direct Debit, Pre-Paid bundles or Custom fixed price packages for high volume applications by negotiation.

### Getting Started

Members activate their account using the simple on-line registration that takes less than a minute. A Free Trial is provided and allows access to all RMail services and upgrading to a full paid account can be done at anytime. Once registered, users are provided access to a choice of convenient and free desktop, mobile and web apps along with a selection of user guides and tutorials.

**Get started today with a free trial at:**

**<http://www.rmail.com/biba-partner-free-trial>**

### RMail Users and Testimonials

RMail is deployed by a wide variety of customers both in the UK and worldwide. RMail services are widely used in the Insurance, Financial Services, Telecommunications and Legal sectors. Global customers include Aon, Willis, TATA, GE Capital, United Nations, Mortgage Lenders, Legal Firms, Finance.

RMail is the solution of choice for leading GI software house, Applied Systems.