



NORTHLANDS
a Kiwi Property

Kiwistyle Personal Styling Service Terms and Conditions

1. Purchase or use of any Personal Styling Service constitutes your acceptance of these terms and conditions.
2. Kiwi Property Group, owner of Northlands may in its complete discretion, refuse to sell Personal Styling Services to any person at any time for any reason.
3. If you allow another person to use or take possession of your Personal Styling Service, you must inform that person that they will be bound by these terms and conditions.
4. The Personal Styling Service cannot be redeemed for cash, nor can it be used to purchase any other Northlands product or service or gift cards.
5. Kiwi Property Group requires you to complete a booking form for a Personal Styling Service located at northlands.co.nz
6. Payment for all Styling Services must be made at least 24 hours prior to the appointment at the Northlands Customer Service Desk.
7. Payment can be made by any credit, charge, debit card, cash or other payment type Northlands may decide to accept from time to time (in its complete discretion). We cannot accept cheques as a form of payment for Personal Styling Services.
8. If your nominated credit, charge or debit card is declined by your financial institution, Northlands will not be able to guarantee the processing of the order. Northlands may decide at any time not to accept payment from you for any reason. If Northlands declines to accept payment, Northlands will not process the purchase of the Personal Styling Service.
9. Cancellation of Personal Styling Service within 24 hours of appointment will not result in a refund of payment made.
10. If you do not show up for your appointment or arrive for your appointment late resulting in the appointment not going ahead a refund of the payment made will not be provided.
11. If you are not satisfied with the Personal Styling Service provided by the Northlands stylist, you should advise the Marketing Manager from Northlands to assist with resolving said complaint.
12. In accordance with the provisions of the Privacy Act 1993, Kiwi Property Group may collect personal information from you. Kiwi Property Group may use any of your details gained from the purchasing process.
13. Kiwi Property Group may vary these terms and conditions from time to time (including the introduction of new fees) by publishing a notice relating to the amendment at least 30 days before the amendment takes effect and displaying notice of the change at each place that Personal Styling Services are sold. A copy of the latest version of these terms and conditions is available from www.northlands.co.nz or Northlands Customer Service Desk.
14. Nothing in these terms and conditions is intended to exclude, restrict or modify your rights under the Consumer Guarantees Act 1993.
15. To the extent permitted by law, Kiwi Property Group will not be liable to you for breach of these terms and conditions or any consequential loss or damage, including but not limited to, any liability in connection with any services purchased by the redemption of your Personal Styling Service.