

## ABOUT MPWD

### MID-PENINSULA WATER DISTRICT

1075 Old County Road, Suite A  
Belmont, CA 94002  
650-591-8941  
[www.MidPeninsulaWater.org](http://www.MidPeninsulaWater.org)

### BOARD OF DIRECTORS

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*President*

**Catherine M. Jordan**  
*Vice President*

**Brian Schmidt**  
*Director*

**Kirk R. Wheeler**  
*Director*

**Louis Vella**  
*Director*

The Board of Directors meets every month at 1075 Old County Road, Suite A, Belmont. The schedule of upcoming meetings can be found at [MidPeninsulaWater.org/calendar](http://MidPeninsulaWater.org/calendar)

### OFFICERS

**Kat Wuelfing**  
*General Manager*

**Rene Ramirez**  
*Operations Manager*

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*District Secretary*

**Julie A. Sherman**  
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**James Ramsey, CPA, CFE**  
*District Treasurer*



## MPWD Celebrates 95 Years!

On July 2, 1929 a small water district was incorporated under the County Water District Act of California. The Belmont County Water District, which later became the Mid-Peninsula Water District (MPWD) in 2000, began supplying water from the Hetch Hetchy Regional Water System to the local community. For MPWD, much has changed in 95 years with technologies, water supply and conservation, a growing population, construction materials and techniques, and communications. But one thing has not changed for MPWD over the decades – its commitment to provide its customers with a safe, high-quality, reliable supply of water for current and future generations.



From operations to administration to customer service, the MPWD's focus has continued to center around upgrading the water delivery infrastructure, maintaining a high degree of personalized customer service, focusing on fiscal responsibility, and achieving greater sustainability in water and energy resources.

The MPWD employees and Board of Directors are proud to celebrate 95 years of service to our community and invite you to join us during this anniversary year at various community events. Please visit [MidPeninsulaWater.org/95](http://MidPeninsulaWater.org/95) and learn more about MPWD and its history! ■



## DO WE HAVE YOUR UPDATED INFO?

In order to help MPWD staff contact you in the event of an emergency – such as a water issue in or around your property while you are not home – please provide the best phone number and/or email where MPWD can reach you by going online to [MidPeninsulaWater.org/contact](http://MidPeninsulaWater.org/contact) or contact our friendly staff at (650) 591-8941 during business hours.



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# California Water Awareness

## WATER INFRASTRUCTURE MATTERS

Water infrastructure is vital to the prosperity of California. As climate change continues to drive frequent weather extremes, including recent storm conditions, atmospheric rivers and other weather whiplash events, water supplies will remain strained so long as we do not have the infrastructure to manage them. To respond to our state's changing climate, investing in and modernizing the systems used to capture, store, treat, and deliver the water that fuels our state will be crucial.

What is water infrastructure? From aqueducts that carry water supplies throughout the state to water treatment plants that ensure the safety of the water that flows from our taps, water infrastructure plays a vital role in quenching California. Water

infrastructure systems also enable us to adapt to our changing climate: protecting our communities from floods, storing excess water in wet years for use in dry ones, transporting available supplies to where they're needed most, and recycling wastewater to expand our local water resources.

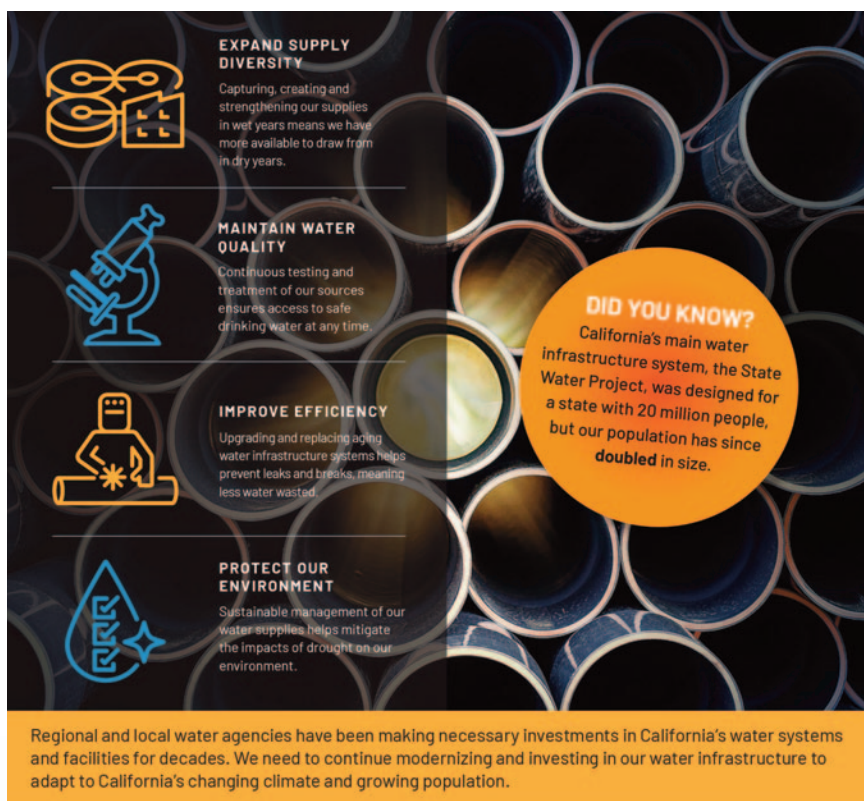
Local water agencies like the Mid-Peninsula Water District (MPWD) have prioritized investments in water infrastructure for years through our Capital Improvement Program and have made great progress toward building a more climate-ready California. Likewise, the San Francisco Public Utilities

Commission makes similar investments in the vast and complex water system that brings water to the Bay Area: [sfpuc.org/construction-contracts/water-infrastructure-improvements](https://sfpuc.org/construction-contracts/water-infrastructure-improvements)

To meet future water needs across California, building additional water projects, and replacing aging infrastructure will be both expensive and expansive, which is why we will need both state and federal support and partnerships to succeed.

Investing in water infrastructure projects means investing in the present and future of California water. Our community requires a reliable water supply that current and future generations can rely on. Water keeps us hydrated, fed and thriving – and water infrastructure lies at the heart of it all.

To learn more about the importance of investing in California's water infrastructure, visit [QuenchCA.com](https://QuenchCA.com) ■

**EXPAND SUPPLY DIVERSITY**  
Capturing, creating and strengthening our supplies in wet years means we have more available to draw from in dry years.

**MAINTAIN WATER QUALITY**  
Continuous testing and treatment of our sources ensures access to safe drinking water at any time.

**IMPROVE EFFICIENCY**  
Upgrading and replacing aging water infrastructure systems helps prevent leaks and breaks, meaning less water wasted.

**PROTECT OUR ENVIRONMENT**  
Sustainable management of our water supplies helps mitigate the impacts of drought on our environment.

**DID YOU KNOW?**  
California's main water infrastructure system, the State Water Project, was designed for a state with 20 million people, but our population has since doubled in size.

Regional and local water agencies have been making necessary investments in California's water systems and facilities for decades. We need to continue modernizing and investing in our water infrastructure to adapt to California's changing climate and growing population.



**PLEASE BE PREPARED!** Your water service may be interrupted at any time if a District's main pipe breaks, or our supplier's pipes break from a natural disaster such as an earthquake. You must be responsible for supplying your family with water for drinking and sanitation in an emergency. Keep an emergency supply of bottled water in your home or garage and refresh it every 4-5 months.



# Make Water Efficiency Your Way of Life!

As California's summer winds down, the MPWD would like to thank customers for continuing to make water efficiency a way of daily life. Conserving resources are important for being better able to prepare for future droughts. While we are not currently in a drought condition, MPWD asks customers to continue to be good stewards of our water, and notes that these measures are always in place:

- Decorative water features must recirculate or secure a waiver from the District.
- Washing and hosing down of vehicles and hard surfaces is prohibited.
- New landscape planting limited to drought tolerant plants.
- No outdoor watering between the hours of 9 a.m. to 6 p.m.
- Restaurants may only serve water upon request.
- Lodging establishments must offer opt-out of linen service.
- The use of potable water for the irrigation of "non-functional turf" at large CII sites is prohibited.

The MPWD is dedicated to continually providing the community with resources to assist with preserving our valuable water resources. For more information, get started at [MidPeninsulaWater.org/cawayoflife](http://MidPeninsulaWater.org/cawayoflife) ■



## Simple and Easy Water Conservation Tips

- Turn off running water while you brush your teeth and shave.
- Capture shower water while it's warming up and use to water plants.
- Replace your turf with drought-resistant and native plants.
- Replace older showerheads with high-efficiency showerheads.
- Make a goal of shortening your shower time each day.
- Replace old toilets and washers with higher efficiency models.

More at [MidPeninsulaWater.org/tips](http://MidPeninsulaWater.org/tips)

## Watch Your Water Usage

MPWD customers have a free online resource to track their water consumption, by the hour, the day, weeks, months, or even the entire year. This platform gives you the ability to set alerts, based on your preferences, that can be sent to your phone and/or email. These alerts have already helped many customers catch leaks before they progress to a much larger problem.

[MidPeninsulaWater.org/watch](http://MidPeninsulaWater.org/watch)

## Rebate Programs

MPWD currently offers the following rebate programs to help you save water.

- **Lawn Be Gone!** Replace your lawn with water-efficient landscaping.
- **Rain Barrels:** Install a qualified rain barrel and get a rebate.
- **Smart Irrigation Controller:** Instant rebate when you purchase a Rachio controller.
- **Irrigation Hardware Rebates:** Rebates on qualified water efficient sprinklers.

[MidPeninsulaWater.org/rebates](http://MidPeninsulaWater.org/rebates)

## Free Water Conservation Items

Contact MPWD today to request the following:

- Free low-flow replacement showerheads and low-flow aerators for faucets
- Free dye leak detection tabs and toilet tank banks
- 3-gallon water buckets to save running water while your shower/bath water is warming up
- Toilet flapper valves

## Online Leak Detection Tool

MPWD wants to help you find sources of possible leaks within your home and property and help conserve water along the way. Go online to MPWD's Leak Detection tool and follow easy steps for the most common ways of detection.

[MidPeninsulaWater.org/leakdetect](http://MidPeninsulaWater.org/leakdetect)

# MPWD CAPITAL IMPROVEMENT PROGRAM UPDATE

## PROJECTS IN PROGRESS

### Old County Road Water Main Improvements

The contractor was issued a construction notice to proceed on November 6, 2023 and given 220 days to complete water system improvements on Ralston Avenue, Old County Road, and F Street. Given the project's constraints – the business activities along Old County Road, the crossing of the Belmont Creek in the winter, construction work over winter, and the vast quantity of existing buried infrastructure – the District thought for sure this capital project would be the most challenging capital project to be undertaken over the past seven years.

Thankfully it was not. As of early June 2024, all of the pipeline installation, customer water service upgrades, new fire hydrants, trench repair, and road surface micro-sealing has been completed. Throughout the project's execution and with the permission of the cities of Belmont and San Carlos, and the County, the contractor worked steadily, sometimes during the day and sometimes over night, to minimize daytime impacts to businesses and traffic along Old County Road. This capital project was finished well ahead of schedule.

The District wants to **THANK** its customers for their patience and understanding during the construction, and hats off to the construction management team at 4LEAF, Inc. and our contractor C2R Engineering on a job well done. For information and past updates on the OCR Water Main Improvements, please visit [MidPeninsulaWater.org/ocr](https://MidPeninsulaWater.org/ocr) ■



*Above: Street map indicating affected areas during the OCR Water Main Improvement project.*

*Left: Water main replacement and connectors being installed by construction workers in March; segment with final surface paving.*



Look for regular updates on the MPWD ongoing Capital Improvement Program by visiting [MidPeninsulaWater.org/cip](https://MidPeninsulaWater.org/cip)

## Improving the System for You

The MPWD Capital Improvement Program (CIP) is the backbone of the District's efforts to ensure a reliable and sustainable water supply for the future. The CIP is a comprehensive plan that outlines the projects necessary to maintain and upgrade our water infrastructure to enhance the quality of our services, increase system reliability, and meet the growing demands of our community. MPWD completed an update of its CIP in 2024, which is available on our website at [MidPeninsulaWater.org/cip](https://MidPeninsulaWater.org/cip) ■



# Water Pressure Regulators – Quietly Doing Their Job



Water pressure is the force behind the flow of water coming from your tap. What determines that force is a combination of mostly gravitational factors including: how much water is moving through your pipes, the elevation of your home and water source, the distance the water traveled to get to your tap, and how much water is being used at any given time in your neighborhood.

With so many dynamics at play, the water pressures at different locations or circumstances of each home's plumbing and fixtures – water pressure can vary from property to property, even from hour to hour. MPWD's service area covers many different land uses and elevations. Because of these variable conditions, the District's water system is designed to provide the right water pressure to meet the needs of customers in any given area.

In some areas of the District, pressure regulators were installed on homes in compliance with local building codes. The regulators provide protection for household plumbing fixtures that can be sensitive to high water pressure.

The pressure regulator is a bell-shaped device and is typically installed on the inlet pipe, next to the hose bib and house valve. The regulators are preset by the manufacturer at about 80 psi. In most cases, they do not need to be adjusted, but they can wear out over time. Incorrectly adjusting the regulator could cause water pressure that is too low or too high inside the home.

If you should experience higher or lower than normal water pressure, you can call the District to make an appointment to meet with one of our field technicians to test if your pressure regulator valve is adjusted properly.

Maintaining the correct water pressure throughout the system keeps the water supply safe. Any severe or prolonged drop or increase in water pressure should be reported immediately to the MPWD at (650) 591-8941. ■

## ***DID YOU KNOW?***

...that there are more than 800 fire hydrants all throughout the MPWD hydraulic system and that our team is responsible for maintaining and ensuring that each hydrant is ready to be used in an emergency?



# KID'S CORNER

Use your powers of recognition to find water-related items.

## I spy these water items

There are so many water-related items we see every day. Can you spot the items at the bottom of the page in the picture? The numbers indicate how many times each item appears.





# MPWD IN THE COMMUNITY!

## City of Belmont Earth Day

The MPWD is a proud community participant in the City of Belmont's Annual Earth Day festivities. This year's event took place on Saturday, April 20 at Twin Pines Park with several community partners in attendance with hands-on activities, informational displays, and live demonstrations. Our friendly staff were on hand to greet visitors and answer any questions. MPWD's prize wheel was very popular with both kids and adults, with prizes being handed out for answering easy questions about the MPWD, water infrastructure, and water conservation.



Drew Bost, MPWD's Water Resources Coordinator, said, "We had a lot of fun today interacting with the local community. It's also MPWD's 95th anniversary this year, so we are very happy for the opportunity to remind people of MPWD's long time commitment of service to Belmont."

Look for the MPWD at future community events and learn more about the District's community outreach at [MidPeninsulaWater.org/outreach](https://MidPeninsulaWater.org/outreach) ■



## Water Poster Contest

MPWD's annual Water Awareness Poster Contest returned to local elementary schools last year with 3rd, 4th, and 5th grade students submitting their entries with the theme "Make Saving Water a California Way of Life" promoting the conservation of water as a lifestyle. Winning students and teachers from Notre Dame, Cipriani, and Nesbit Elementary Schools were invited to the March Board of Directors meeting for the awards presentation, which included gift cards and copies of the 2024 Water Awareness Calendar that features artwork from all participants.

The MPWD will be announcing its 2024 Water Poster Contest in September. Winning posters will be featured in the 2025 Water Awareness Calendar that will be available to all MPWD customers. For more info, please contact Drew Bost at (650) 591-8941 or visit [MidPeninsulaWater.org/schools](https://MidPeninsulaWater.org/schools) ■



Some of the winning entries and students from last year's Water Awareness Poster Contest, which were featured in the 2024 Calendar.

## 2024 CALENDAR



The MPWD's 2024 Water Awareness Calendar, featuring artwork from local 3rd, 4th, and 5th grade students, is still available to customers upon request! This year's theme is "Make Saving Water a California Way of Life." As a bonus, all participant artwork is displayed on the backside. This attractive wall calendar measures 13.5" x 22" and is available for free, while supplies last, to MPWD customers at the District office at 1075 Old County Road, Suite A, Belmont or upon request through the website at [MidPeninsulaWater.org/contact](https://MidPeninsulaWater.org/contact) ■



# Employee News



## Jonathan Anderson

Lead Operator  
*Celebrates 25 years of service in July 2024*



## Drew Bost

Water Resources Coordinator  
*Joined the MPWD in April 2024*



## Deston Swift

Water System Operator  
*Joined the MPWD in October 2023*



## Alberto Maldonado

Maintenance Technician  
*Joined the MPWD in January 2024*



## Eric Perez

Water System Operator  
*Joined the MPWD in February 2024*



## Shane Headley

Water System Operator  
*Joined the MPWD in March 2024*

## MPWD Employees Reach Milestone Anniversaries

At its monthly Board of Directors Meeting on February 22, the Mid-Peninsula Water District took the opportunity to honor Michael Anderson and Misty Malczon for their dedicated service to the District and its customers.



“The MPWD’s focus on its customers begins with its employees. It is exceptional for an organization to have the benefit of not just one, but two employees that have served for so long with the District. We are grateful for Michael and Misty being such important parts of our mission here at MPWD,” said Cathy Jordan, Vice-President of the Board.

Michael Anderson was celebrated for his 25 years with MPWD. Joining the District in 1999, he is today the Operations Supervisor for the District and is responsible for water operations and delivery. He supervises a sizable crew of lead operators, water system operators, and maintenance technicians that ensure the delivery of safe, quality water to homes and businesses throughout the service area.

Misty Malczon joined the District in 2004, and was celebrated for her 20 years with the MPWD. Today, she is the Administrative Supervisor and head of accounts and billing. Over the years, she has been at the helm navigating significant changes to MPWD’s account management and billing platforms, as well as the changeover from manual water meter reporting to AMI. Misty manages the great responsibility of providing consistent and accurate billing, one of the key ingredients to providing quality customer service to the District. ■

## APWA Bestows Award

In April, during the annual American Public Works Association (APWA) Silicon Valley Chapter conference, MPWD’s very own Michael Anderson was honored with the *Award for Outstanding Service in a Public Industry*.

Michael Anderson started as an entry level technician for the MPWD and has grown into his current role supervising MPWD’s operations team. He is held in the highest respect by junior and senior staff alike. His focus is always on providing excellent service, and he knows the best way to do that is to make sure each and every member of his team has the skills and equipment they need to succeed.

For more about the Silicon Valley Chapter of APWA, please visit [siliconvalley.apwa.org](https://siliconvalley.apwa.org) ■



From L to R: MPWD’s Rene Ramirez, Monique Madrid, Michael Anderson, Kat Wuelfing, and Joubin Pakpour during the APWA award presentation.



## MPWD's Releases New Policy Manuals

The MPWD's new Financial Management Policy (FMP) was adopted by the Board of Directors on April 25, 2024, via Resolution 2024-05. The FMP is a comprehensive collection of existing MPWD policies, restated and updated for legal compliance, to match MPWD financial, accounting, and budget practices, and to incorporate best management practices. The policy's effective date is April 26, 2024.



The MPWD's new Records Management Policy (RMP) was adopted by the Board of Directors on June 28, 2024, via Resolution 2024-11. The RMP establishes a comprehensive and uniform policy for the cost effective and efficient management of the District's records, documents, and writings in accordance with the legal requirements and professional standards identified in this Policy. The policy's effective date is June 28, 2024. ■

## WAYS TO PAY YOUR BILL

The MPWD offers multiple options for paying your water bill: online, phone, mail, and in-person. Learn more about these options, as well as credit card/debit card processing fees at: [MidPeninsulaWater.org/paying-your-bill](https://MidPeninsulaWater.org/paying-your-bill) ■

## Questions? Concerns? Contact Us!



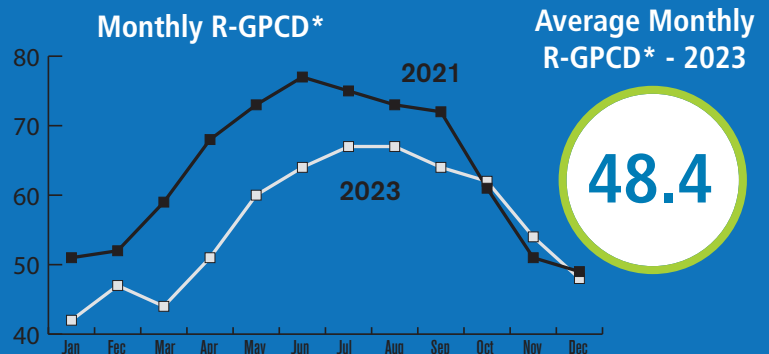
MPWD is dedicated to providing outstanding customer service in a timely fashion. In order to efficiently address any questions or concerns you might have regarding your water service, please contact MPWD directly! As a California Special District, MPWD operates as a separate entity independent from local governments to provide safe, quality water to our community.

You may reach MPWD Customer Service directly for assistance at:

- **Email:** [MPWD@MidPeninsulaWater.org](mailto:MPWD@MidPeninsulaWater.org)
- **Phone:** 650-591-8941
- **Online:** [MidPeninsulaWater.org/contact](https://MidPeninsulaWater.org/contact)
- **Office:** 1075 Old County Rd. Ste. A, Belmont, CA 94002  
Monday – Friday, 8:00 am – 4:30 pm  
Closed holidays.

## MPWD WATER USAGE

Thank you customers! 2023 was another successful year of being water efficient. MPWD wants to remind customers that conserving water is a *California Way of Life* and the District has several resources available to help. For more info, please visit [MidPeninsulaWater.org/cawayoflife](https://MidPeninsulaWater.org/cawayoflife)



\* R-GPCD: Residential Gallons Per Capita Per Day