Water Quality: Contaminants and Regulations

SFPUC Water Quality Division regularly collects and tests water samples from reservoirs and designated sampling points throughout the system to ensure that the water delivered to you meets or exceeds federal and state drinking water standards. In 2011, Water Quality staff conducted more than 69,875 drinking water tests in the transmission and distribution systems. This monitoring effort is in addition to the extensive treatment process control monitoring performed by our certified and knowledgeable treatment plant staff and online instruments.

As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Such substances are called contaminants. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

In order to ensure that tap water is safe to drink, the United States Environmental Protection Agency (USEPA) and California Department of Public Health (CDPH) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. CDPH regulations also establish limits for contaminants in bottled water that provide the same protection for public health. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline 800-426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- Radioactive contaminants, that can be naturally occurring or be the result of oil and gas production and mining activities.

Cryptosporidium is a parasitic microbe found in surface water. The SFPUC regularly tests for this waterborne pathogen, and found it at very low levels in source water and treated water in 2010. However, current test methods approved by the USEPA do not distinguish between dead organisms and those capable of causing disease. If ingested these parasites may produce symptoms of nausea, abdominal cramps, diarrhea, and associated headaches. Cryptosporidium must be ingested to cause disease, and it may be spread through means other than drinking water.

Reducing Lead from Plumbing Fixtures

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Mid-Peninsula Water District is responsible for providing high quality drinking water, but cannot control the variety of materials used in your household or building plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have it tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline 800-426-4791 or at www.epa.gov/safewater.

Special Health Needs

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791) or at www.epa.gov/safewater.

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or speak with someone who understands it. Chinese(traditional):

此報告包含有關您的飲用水的重要資訊。請人幫您翻譯出來,或請能看僅 此報告的人將內容說給您聽。

Spanish: "Este informe contiene información muy importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda bien."

Tagalog: "Naglalaman ang report na ito ng importanteng impormasyong tungkol sa iyong iniinom na tubig. Magkaroon ng isang tao na isasalin ito sa iyong wika para sa iyo, o makipag-usap sa isang tao na nakakaintindi dito."

he Mid-Peninsula Water District(MPWD) is pleased to present its 2011 Annual Water Quality Report (Consumer Confidence Report) to our customers. It is important to our Board of Directors and Staff that our customers are informed about the quality of their drinking water. The Mid-Peninsula Water District exists to serve our customers by obtaining and distributing a safe, reliable, high quality supply of water for current and future needs in the most cost efficient manner. Should you have any questions or concerns regarding this report, please feel free to call the District Office at (650) 591-8941 and one of our Customer Service Representatives or Technicians will be happy to assist you.

Our Drinking Water Sources

The sources of drinking water (both tap water and bottled water) include rivers, lakes, oceans, streams, ponds, reservoirs, springs, and wells. The major source of your water supply originates from spring snowmelt flowing down the Tuolumne River to the Hetch Hetchy Reservoir, where it is stored. This pristine Sierra water source meets all federal and state criteria for watershed protection. The SFPUC maintains stringent disinfection treatment practices, extensive bacteriological-quality monitoring, and high operational standards. As a result, the CDPH and USEPA have granted the Hetch Hetchy water source a filtration exemption. In other words, the source is so clean and protected that filtration of water from the Hetch Hetchy Reservoir is not required.

The Hetch Hetchy water is supplemented with surface water from two local watersheds. Rainfall and runoff from the Alameda Watershed - within the greater 128,424-acre Southern Alameda Creek Watershed and spanning more than 35,000 acres in Alameda and Santa Clara counties - are collected in the Calaveras and San Antonio reservoirs and treated at the Sunol Valley Water Treatment Plant. Rainfall and runoff from the 23,000-acre Peninsula Watershed in San Mateo County are stored in Crystal Springs, San Andreas, and Pilarcitos reservoirs and treated at the Harry Tracy Water Treatment Plant. In 2011, the Hetch Hetchy Watershed provided the majority of the total water supply, with the remainder contributed by the two local watersheds.

Watershed Protection

The SFPUC actively protects the water resources entrusted to its care. Hetch Hetchy Watershed is surveyed annually to evaluate the sanitary conditions, water quality, potential contamination sources, and the results of watershed management activities conducted by SFPUC and its partner agencies (including National Park Service and US Forest Service). Once every five years the local watersheds and the approved standby water sources in Early Intake Watershed, which includes Cherry Lake and Lake Eleanor are surveyed. The latest 5-year survey was completed in 2011 for the period of 2006-2010. These surveys identified wildlife, stock, and human activities as potential contamination sources. The reports are available for review at the CDPH San Francisco District office (510) 620-3474.

The attached table lists all 2011 detected drinking water contaminants and the information about their typical sources. Contaminants below detection limits are not shown, in accord with the California Department of Public Health (CDPH) guidance. The CDPH allows the SFPUC to monitor for some contaminants less than once per year because their concentrations do not change frequently. We received from the CDPH a monitoring waiver for some contaminants that were absent in the water.

MPWD Board Meetings Held Every 4th Thursday of Every Month The Mid-Peninsula Water District Board of Directors hold a Board Meeting on the 4th Thursday of each month. Customers are encouraged to attend these meetings. The meetings are held at our District Office at 3 Dairy Lane, Belmont commencing at 6:30p.m.

This report contains important information about your drinking water. Have someone translate it for you

DETECTED CONTAMINANTS	UNIT	PHG or (MCLG)	MCL	RANGE or LEVEL FOUND	AVERAGE or MAXIMUM	Major Sources in Drinking Water	K
TURBIDITY							Fo
Unfiltered Hetch Hetchy Water Filtered Water from Harry Tracy Water Treatment Plant (HTWTP) min 95% of samples ≤ 0.3 NTU (4) Filtered Water from Sunol Valley WaterTreatment Plant (SVWTP) min 95% of measurements ≤ 0.3 NTU (4)	NTU NTU - NTU -	N/A N/A N/A N/A N/A	5 1 (4) 1 (4)	0.2-0.7 (2) - 100% 99.9%-100%	[2.1] (3) [0.18] - [0.36] -	Soil run-off Soil run-off Soil run-off Soil run-off Soil run-off	M dr te dr
DISINFECTION BY-PRODUCTS (SFPUC Reginal System)							м
Total Trihalomethanes (TTHMs) Total Haloacetic Acids (HAAs) Total Organic Carbon (TOC) (6)	ppb ppb ppm	N/A N/A N/A	80 60 TT	10-84 5-59 2.6 - 2.9	[45] (5) [23] (5) 2.7	By-product of drinking water chlorination By-product of drinking water chlorination Various natural and man made sources	lo Pu
DISINFECTION BY-PRODUCTS AND PRECURSOR							
Total Trihalomethanes (TTHMs) Total Haloacetic Acids (HAAs) Total Organic Carbon (TOC) (6)	ppb ppb ppm	N/A N/A N/A	80 60 N/A	40.1- 62.9 36.1-56.9 2.6 - 2.9	52.7 (5) 45.9 (5) 2.7	By-product of drinking water chlorination By-product of drinking water chlorination Various natural and man made sources	M dr
MICROBIOLOGICAL (MPWD)							co
Total Coliform (7) Giardia lamblia	- cyst/L	(0) (0)	≤5.0% TT	- ND - 0.07	0 [0.07]	Naturally present in the environment Naturally present in the environment	M ta
NORGANIC CHEMICALS							be
Fluoride (source water) (8) Chlorine (as chlorine)	ppm ppm	1 MRDLG=40	2.0 MRDL=4.0	ND - 0.8 .06 - 2.7	0.3 (9) [2.0]	Erosion of natural deposits Drinking water disinfectant added for treatment	Pr he
RADIONUCLIDES							m
Radium - 226	pCi/L	0.05	N/A	ND - 1.2	<1	Erosion of natural deposits	Tr
CONSITUENTS WITH SECONDARY STANDARDS		PHG	SMCL	RANGE	AVERAGE		in
Aluminum (10) Chloride Color Specific Conductance Sulfate Total Dissolved Solids Turbidity	ppb ppm unit µS/cm ppm ppm NTU	600 N/A N/A N/A N/A N/A N/A	200 500 15 1600 500 1000 5	ND - 53 3 - 20 <5 - 9 39 - 289 1.3 - 36 83 - 194 0.06 - 0.35	<50 11 <5 181 18 132 0.16	Erosion of natural deposits Runoff / leaching from natural deposits Naturally occuring organic materials Substances that form ions when in water Runoff / leaching from natural deposits Runoff / leaching from natural deposits Soil runoff	Ra m Tu pl
LEAD AND COPPER		PHG	AL	RANGE	90th PERCENT	ILE	
Copper Lead	ppb ppb	300 0.2	1300 15	11.5 - 129.8 (11) <1.0 - 9 (11)	76.7 6.2	Corrosion of household plumbing systems Corrosion of household plumbing systems	K M
OTHER WATER QUALITY PARAMETERS		RANGE	ORL	AVERAGE			E: N
Alkalinity (as CaCO3) Calcium (as Ca) Chlorate (12) Hardness (as CaCO3) Magnesium	ppm ppm ppb ppm ppm	10 - 84 3 - 24 36 488 10 - 98 <0.04 - 8.2	N/A N/A (800) NL N/A N/A	49 13 89 57 4.9			Y N N O PI
pH Sodium	- ppm	6.7 - 9.7 3 - 20	N/A N/A	8.6 13.5			μ

(2) Turbidity is measured every four hours. These are monthly average turbidity values.

(3) This is the highest turbidity of the unfiltered water served to customers in 2011. This turbidity spike was the result of flow rate change, and it was observed downstream at Alameda East.

(4) There is no turbidity MCL for filtered water. The limits are based on the TT requirements in the State drinking water regulations (5) This is the highest quarterly running annual average value.

(6) Total Organic Carbon is a precursor for disinfection by-product formation. The TT requirement applies to the filtered water

from the SVWTP only. These are compliance data for SVWTP raw water.

(7) The Mid-Peninsula Water District had 0 positive samples in 2011

(8) The SFPUC adds fluoride to the naturally occurring level to help prevent dental caries in consumers. The CDPH requires our fluoride levels in the treated water to be maintained within a range of 0.8 ppm- 1.5 ppm. In 2011, the range and average of our fluoride levels were 0.6ppm - 1.3ppm and 1.0ppm, respectively.

(9) The naturally occurring fluoride levels in the Hetch Hetchy and SVWTP raw water were ND and 0.12 ppm, respectively. The HTWTP raw water had elevated fluoride levels of 0.6 ppm-0.8 ppm due to the continued supply of the fluoridated Hetch Hetchy and SVWTP treated water into the lower Crystal Springs Reservoir, which supplies water via the San Andreas Reservoir to the HTWTP for treatment. (10) Aluminum also has an MCL of 1000 ppb

(11)The most recent Lead and Copper Rule monitoring was in 2009. 0 out of 33 water samples collected at consumer taps had lead concentrations above the action levels

(12) The detected chlorate in treated water is a degradation byproduct of sodium hypochlorite, the primary disinfectant used by SFPUC for water disinfection.

Note: Additional water quality data may be obtained by calling the Mid-Peninsula Water District phone number at (650) 591-8941.

Contaminant Level (MCL): The highest level of a contaminant that is allowed in vater. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and ically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of vater.

Contaminant Level Goal (MCLG): The level of a contaminant in drinking water bethere is no known or expected risk to health. MCLGs are set by the USEPA.

Ith Goal (PHG): The level of a contaminant in drinking water below which there is or expected risk to health. PHGs are set by the California Environmental Protection

Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in vater. There is convincing evidence that addition of a disinfectant is necessary for microbial contaminants.

Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfecwhich there is no known or expected risk to health. MRDLGs do not reflect the the use of disinfectants to control microbial contaminants.

prinking Water Standard (PDWS): MCLs and MRDLs for contaminants that affect ng with their monitoring and reporting requirements, and water treatment require-

g water.

Action Level: The concentration of a contaminant which, if exceeded, triggers treather requirements that a water system must follow.

- tion Level
- aximum
- inimum
- Jot Available n-detect
- tification Level

- arts per billion
- arts per million

er Quality Terms

are definitions of key terms noted on the adjacent water quality data table. These r to the standards and goals for water quality described below.

Technique (TT): A required process intended to reduce the level of a contaminant

A water clarity indicator that is also used to indicate the effectiveness of the filtration gh turbidity can hinder the effectiveness of disinfectants.

less than / less than or equal to

Nephelometric Turbidity Unit ther Regulatroy Level microSiemens/centimeter

2011 Water Quality Accomplishments

Tn the summer of 2011, the SFPUC began Lusing ultraviolet (UV) light as an additional disinfection step for the Hetch Hetchy water supply. The new Tesla Treatment Facility uses state-of-the-art UV treatment equipment to provide advanced disinfection for the Hetch Hetchy supply in the Regional Water System which serves 2.5 million customers. The facility was built to comply with the USEPA regulation that requires an additional disinfectant by April 2012 to protect the water supply from the Cryptosporidium parasite. The facility can treat up to 315 million gallons of water per day - making it the largest UV drinking water treatment plant in California and the third largest in the U.S.