

Accessibility and Non-Discrimination

Non-Discrimination Statement:

Physicians Choice Medical Group complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, sex, age, sexual orientation, disability or method of payment. Physicians Choice Medical Group does not exclude people or treat them differently because of race, color, national origin, sex, age, sexual orientation, disability or method of payment.

Accessibility:

Physicians Choice Medical Group provides appropriate auxiliary aids and services, free of charge and in a timely manner, to individuals with disabilities. For hearing impaired, please call TDD/TYY: 711.

Physicians Choice Medical Group provides language assistance services, free of charge and in a timely manner, to individuals with limited English proficiency. You can get an interpreter, documents read to you and some sent to you in your language. For help, please call the number listed on your ID card.

Physicians Choice Medical Group:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters or Information written in other languages

If you need these services, contact our [Compliance Officer](#). If

you believe that Physicians Choice Medical Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Compliance Officer, 751 E. Daily Dr., Ste. 120, Camarillo, CA 93010, Phone: 805-256-7810, TDD/TYY: 711, Fax: 805-256-7840, Compliance@identitymso.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at [OCRPortal.hhs.gov/ocr/portal/lobby.jsf](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf), or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at HHS.gov/ocr/office/file/index.html.