City of San Rafael Catalog of Enterprise Systems
March 9, 2020

#	Vendor	System	Purpose	Categories	Custodian	Data Collection Frequency	Data Update Frequency
1	Granicus	Meeting Efficiency	Program Management	Meeting videos, agendas and minutes	City Clerk	Daily	As Needed
2	Granicus	Boards and Commissions	Program Management	Board applications and membership	City Clerk	Daily	As Needed
3	Laserfiche	Enterprise Content Management	Document Management	Electronic documents	City Clerk	Daily	Daily
4	MailChimp	The Rocket Science Group	Communications	eNewsletter, contacts	City Manager	Daily	As Needed
5	ProudCity	Web	Website Management	Website content	City Manager	Daily	As Needed
6	Central Square	TRAKiT	Program Management	Building, planning and code enforcement	Community Development	Daily	Daily
7	OpenText	Alchemy	Document Management	Historical permit documents	Community Development	Static	Static
8	Building Eye	Buildingeye	Program Management	Encroahcment Permits	Public Works	Daily	As Needed
9	OpenCounter	OpenCounter	Program Management	Building and planning	Community Development	Daily	As Needed
10	Vroman	FormSite	Website Management	Online form submissions	Digital Service and Open Government	Daily	As Needed
11	Shoretel	Connect	Communications	VOIP telephony	Digital Service and Open Government	Daily	Daily
12	Microsoft	Exchange	Communications	Email, calendar, tasks and contacts	Digital Service and Open Government	Daily	Daily
13	Civic Plus	CPConnect	Data Management	Work orders	Digital Service and Open Government	Daily	Daily
14	Camino	Permit Guide	Data Management	Cannabis Licensing System	Economic Development	Daily	Daily
15	Tyler	Eden	Financials	Accounting, payroll and accounts payable	Finance	Daily	Daily
16	HdL	HdL Prime	Program Management	Business licenses	Finance	Daily	Daily
17	Quadrant	Receipt Accounting	Financials	Central cashiering	Finance	Daily	Daily

18	Sage	Timeslips	Financials	Time tracking and accounts receivable	Finance	Daily	Daily
19	CalOpps	Employment Locator	Personnel Management Recruitment	Recruitment	Human Resources	Daily	Daily
20	Tyler	Eden	Personnel	Management Personnel	Human Resources	Daily	Daily
21	PerfectMIND	PerfectMIND	Program Management	Activity registration and facility reservations	Library and Recreation	Daily	Daily
22	EZ-Care	EZ-Care	Program Management	Childcare participation and billing	Library and Recreation	Daily	As Needed
23	Intuit	QuickBooks	Program Management	Senior program data	Library and Recreation	Daily	As Needed
24	Interfaces Innovative	Sierra	Program Management	Library catalog	Library and Recreation	Daily	As Needed
25	SenSource	Vea	Data Management	People counters	Library and Recreation	Daily	Daily
26	Envisionware	PCReservation	Data Management	Public Computer Reservation	Library and Recreation	Daily	Daily
27	Stripe	Stripe	Financials	Credit card processing	Library and Recreation	Daily	Daily
28	SKIDATA	Parking Management	Program Management	Parking garage access	Parking Services	Daily	Daily
29	3C Payment	Integra	Financials	Parking payments	Parking Services	Daily	Daily
30	Intuit	QuickBooks	Financials	Parking permits	Parking Services	Daily	Daily
31	Genetec	AutoVu	Data Management	License plate Reader	Parking Services	Daily	Daily
32	CaveoSys	MapServer	Data Management	GIS map data	Public Works	Daily	Monthly
33	Microsoft	Excel	Financials	Encroachment permits	Public Works	Daily	As Needed
34	Econolite	CENTRACS	Program Management	Traffic Management	Public Works	Daily	Daily

In accordance with Section 6270.5 of the California Government Code, this document is available on the City's website (cityofsanrafael.org) and may be requested by the public at the City Clerk's office. This document is updated annually. For the purposes of this report an enterprise system is a multi-department system of record. This report excludes:

1) Information technology security systems, including firewalls and other cyber security systems.

2) Physical access control systems, employee identification management systems, video monitoring, and other physical control systems.

3) Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas, or water or sewer functions.

4) Systems related to 911 dispatch and operation or emergency services.

5) Systems that would be restricted from disclosure pursuant to Section 6254.19 of the California Government Code. 6) The specific records that the information technology system collects, stores, exchanges, or analyzes.

Nothing in this section shall be construed to permit public access to records held by an agency to which access is otherwise restricted by statute, or to alter the process for requesting public records.