Supplemental Data for City of San Rafael RFP for Recreation and Child Care Software

Implementation start date	April 2021
Go live date	September 2021
Super admin users	3
Admin users	10
Front desk users	10
Lifeguard users	130
Number of clients to be imported	18,400
Number of program registrations per year	7,200
Number of drop-in passes per year	34,700
Number of memberships per year	465
Number of punch cards per year	220
Number of facility bookings per year	1,800
Number of leagues per year	-
Credit card revenue processed annually	$1,800,000
Cash revenue processed annually	$390,000
Check revenue processed annually	$320,000
EFT revenue processed annually	-
Number of credit card transactions processed annually	$28,000
Percentage of transactions complete online, without staff assistance	65%