

For Immediate Release

Halton Hills Hydro Inc. launches mobile website

(ACTON, ON) February 19, 2013 –*Halton Hills Hydro Inc.* customers can now access their accounts wherever they are, with the launch of a new mobile version of <u>www.haltonhillshydro.com</u>. The new mobile site will enhance customers' experience by making it easier to manage household energy use and access the information they need, when they need it.

"We're excited to show our leadership in customer service by reaching our customers wherever they go," said Halton Hills Hydro President and CEO Art Skidmore.

Halton Hills Hydro is one of the first utilities to offer a mobile version of their website, and among the very first to provide mobile access to detailed customer energy data. Customers can view their energy use by the hour, day, or time-of-use period, giving them more power to track and save on energy costs.

Customers accessing <u>www.haltonhillshydro.com</u> on their mobile devices will automatically be directed to the mobile version of the site, where they will have quick and immediate access to the features and information that are most relevant to them, including:

- A prominent clock that lets mobile website visitors know what time-of-use period they are in at all times;
- Easy access to real-time power outage information, so customers can stay on top of service updates as they happen; and,
- A mobile version of the AccountOnline feature, letting customers view their energy use from wherever they are.

The mobile site is the latest in Halton Hills Hydro's commitment to connect with customers and provide service in easier, more accessible ways – including a growing social media presence, and the introduction of electronic billing and account management through eBills and the AccountOnline feature.

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