



## EXCHANGE FORM

Guerrilla Geisha wants you to be absolutely happy with the lingerie you purchase from us. We hope for your buying experience to be gratifying and positive, however, we understand that sometimes a garment might not fit everyone, so if you are not completely satisfied with your purchase for any reason we will gladly exchange the garment for a different size/style, provided you agree with our TERMS & CONDITIONS policies which are as follows:

- 1 Please complete this form and send it back to us along with the item/s you want to exchange within 7 days of receiving it.
- 2 All goods must be returned in their original condition and in their original packaging.
- 3 ALL Panties must be tried over your own lingerie as we will not accept returns that have been worn.

For added security we suggest you send the item/s with registered or signed for post as we cannot accept responsibilities for goods lost in transit. Unless the item is faulty we cannot cover the return postage costs..sorry...

Exchanges will be processed the Monday after receiving them. We will contact you by email once a refund has been issued an exchange has been shipped.

For international exchanges please allow longer time.

**Name:**

**Order Number:**

Description	Replacement garment/ size/colour	Reason code

**Reason for exchange code:**

- 1 Too big
- 2 Too small
- 3 Does not suit me
- 4 Incorrect garment
- 5 Faulty

**Please send the item to:**

**Guerrilla Geisha  
32 Burnett Close  
London E96ET  
UK**