



1994-2014
Serving and Protecting
the West Rand for the
past 20 years



38 Fiat Street | Aureus | Randfontein | 1760 | P.O. Box 2214 | Randfontein | 1760

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EPR – COMPANY PROFILE

We would like to take this opportunity of thanking you for your valuable inquiry regarding the above and have pleasure in submitting our profile.



EPR SECURITY - THE FULL SPECTRUM SECURITY COMPANY

The name EPR has become synonymous with sound security and is widely recognized as being one of the leaders in the electronic security industry.

The company was established in 1994, and has grown from strength to strength over the years, celebrating 21 years of service excellence in 2015!



Johan Booyesen
Founder & Managing Director

EPR has developed into the number one security supplier in West Rand and has gained an enviable reputation for its stability and the quality of its products and services.

EPR is now operating in Randfontein, Krugersdorp and Westonaria with our control centre based in Randfontein. E.P.R (Pty) Ltd is a corporate member of SAIDSA (South African Intruder Detection Services Association) the controlling body of the electronic security industry and complies with all standards set by the governing body.

With modern technology we can offer a nationwide monitoring service and sub-contract reaction services to a prominent local service provider, offering national clients a one-stop solution.

All our employees are registered with the Private Security Industry Regulatory Authority (SIRA), and received their training from a SIRA accredited training centre.

1. SAIDSA Member

As a member of SAIDSA we undertake to:



- confirm and abide by the constitution and by-laws of SAIDSA and fulfil the requirements as laid down by the Private Security Industry Regulatory Authority (old Security Officer's Board);
- act with integrity, dedication and responsibility at all times, uphold standards and avoid any action contrary to the public interest;
- decline to act in professional capacity unless capable, qualified and competent to do so.

SAIDSA is actively involved in negotiations with SAIA (South-African Insurance Association) to establish a national standards' board similar to the well known VESA in the motor industry.

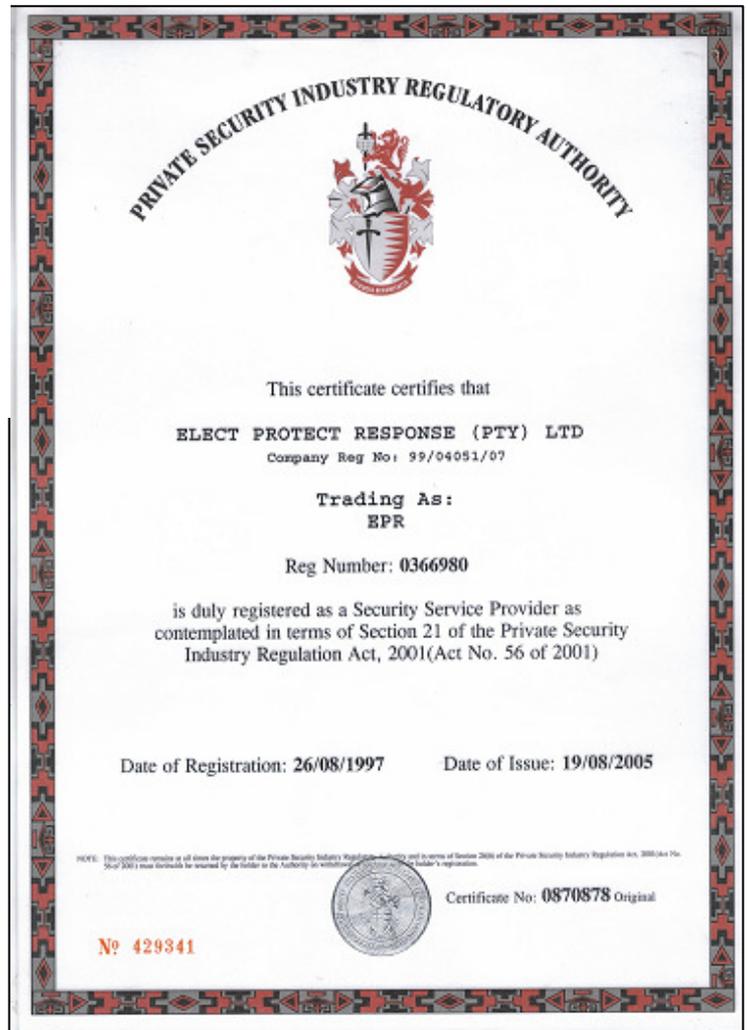


Approved service provider for:

Alarm installations & monitoring

Armed Reaction

CCTV installations & monitoring



2. SIRA Registration

EPR and all staff members are registered with the SIRA, and all staff received and is receiving training on a continues basis at accredited SIRA training facilities.

3. BBBEE compliance



INTEGRITAS
AUDITORS • OUDITEUR

**BROAD-BASED BLACK ECONOMIC EMPOWERMENT
VERIFICATION CERTIFICATE**

ELECT PROTECT RESPONSE (PTY) LTD

Certificate No: 298/B-BBEE: QSE/09/08/2014

Registration No:	1999/004051/07
VAT No:	4610183030
Physical Address:	38 Fiat Street Aureus Randfontein, 1760
Postal Address:	P O Box 2214 Randfontein, 1760

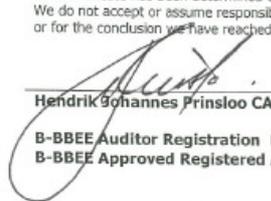
Verification Standard Applied:	Codes of Good Practice on Black Economic Empowerment
Issue of the Rating Standard Applied:	Section 9 of the B-BBEE Act 53 of 2003
Scorecard Applied:	Qualifying Small Enterprise Scorecard
Size of the Enterprise:	QSE (Annual Turnover > R5 million and ≤ R35 million)

Element:	Weighting	Score
Ownership	25	0.00
Management Control	0	N/A
Employment Equity	25	5.21
Skills Development	0	N/A
Preferential Procurement	25	25.00
Enterprise Development	0	N/A
Socio-Economic Development	25	25.00
Total Score	100	55.21

Broad-Based BEE Status Level:	Level 5 Contributor to B-BBEE
BEE Procurement Recognition Level:	80%
Black Ownership:	0%
Black Woman Ownership:	0%
Value Adding Supplier (Yes/No)	Yes

Although the abovementioned is the current level of turnover/income and is closely related to the economic indicators, it may be more or less in future. Consequently, this Certificate does not serve as a guarantee that the income reflected will continue at the same levels. Based on our work performed, we have no reason to believe that the B-BBEE status reflected in this Certificate has not been determined in all material respects, in accordance with the Codes of Good Practice on Black Economic Empowerment¹, gazetted on 9 February 2007 in terms of the Broad-Based Black Economic Empowerment Act of South Africa. Our independent limited assurance report dated **30 September 2014** is available for inspection at the registered office of **Elect Protect Response (Pty) Ltd** together with the accompanying Scorecard and should be referred to for an understanding of our limited assurance engagement and the extent of work performed.

This Certificate has been determined on the basis of information provided by management that may not be complete in all respects. We do not accept or assume responsibility to anyone other than **Elect Protect Response (Pty) Ltd**, for our work, for this report, or for the conclusion we have reached.



Hendrik Johannes Prinsloo CA (S.A.)
B-BBEE Auditor Registration No: 744336B
B-BBEE Approved Registered Auditor

Date of issue: 30 September 2014
Expiry date: 29 September 2015
Period of validity: 12 Months

Tel: 011 693 8584 • Fax: 011 693 7216 • E-mail: hentie@inlaud.co.za
12 Homestead Avenue, Homelake, Randfontein 1760 • PO Box 1814, Randfontein 1760
H J Prinsloo B-Compt (Hons) CA(SA) • Practice No: 900255 • B-BBEE Auditor Reg. No: 744336B

4. SETA

Our company is one of only 187 out of 4 524 registered security companies that registered with the SASSETA. As such we have an internal skills development plan in place conforming with the relevant Skills Development legislation.

We further have in our employ an accredited SETA assessor.

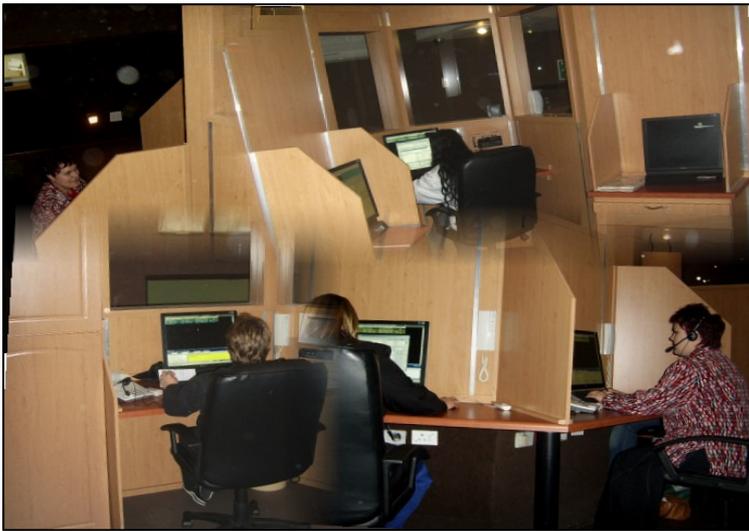


5. Control Room

Our 24 hour SAIDSA approved control room is situated in Randfontein, supported by a network of repeater sites to assure 24 hour radio contact with all our vehicles and the receiving of alarm radio signals.

In addition to a local radio network all alarm and other security devices can be monitored nationally via a GSM network.

Our control room is manned 24 hours by professionally trained personnel.



6. Fleet

We currently have the following vehicles in our fleet:

Reaction vehicles

Technical support vehicles

Transporters



7. Technical Support



Our technical department currently consists of 12 technical teams driven and assisted by a technical manager and a technical supervisor for the installation and repair of all electronic security equipment including but not limited to alarm systems, intercoms, gate motors, CCTV's and electric fence applications.

An after hour technician is available at all times.

8. Armed Response

All our reaction vehicles are manned by one fully trained security officer, uniformed and armed with a 9mm fire-arm.

In terms of the SIRA Act, EPR provides the fire-arms to the security officer's. No security officer is allowed to work with his own fire-arm.



All reaction officer's have already completed the competency certificate as required in terms of the new fire-arm Act.

All reaction vehicles are equipped with mobile and portable two-way radio's for 24 hour communication with our control room.

All vehicles are monitored by 24 hour satellite tracking.

9. **Guarding**

We do not provide our own guarding service, but work closely with reputable guarding companies. We provide an armed response service to guarding companies for the monitoring of guard panics.

10. **Staff**

10.1 Remuneration

All staff members are remunerated above the minimum prescribed rate in terms of the Sectoral Determination applicable to Security personnel, thereby eliminating any strikes and assuring a stable staff turn-over.

10.2 Disciplinary procedure

A comprehensive disciplinary code and process is in place that complies with all relevant legislation and enforced by an internal legal department.

10.3 Availability

Sufficient staff are employed, and additional staff are acquired when and if necessary. Back-up staff are available on a 24-hour basis.

EPR keeps proper records of all staff members including:

ID

SIRA registration

Training certificates

Personal details

11. **Supervision**

At all times a supervisor(s) is on duty to conduct ad-hoc visits to all sites and reaction vehicles to inspect the level of service.

Top management is actively involved in the ad-hoc conducting of visits.

12. Company liaison

In addition to a dedicated TSM (Tactical Support Management) Team and shift supervisors, the client will have direct contact via telephone to top management to assist when and where possible.

13. Response procedure

At EPR the closest vehicle is dispatched as and when a signal is received in the control room. We have the following priority schedule:

Duress phone-in	1
Panic	2
Burglary	3

14. Response times

A response time is subject to the following:

- Relation between position of vehicle and alarm address;
- Weather conditions;
- Street conditions and road signs;
- Accidents;
- Any other unforeseen factor.

We are however obliged in terms of the by-laws of SAIDSA to provide an average response time of not more than 15 minutes in any given area.

15. Public liability

EPR has a sufficient public liability cover in place to cover incidents relating to *inter alia* arrests and incidents involving fire-arms.

16. Multi Media & Crime Stats

EPR keeps up to date crime stats for the areas of operations and these together with important crime trends and security tips are posted daily on our facebook page.



17. Product Range



Alarm systems for all types of installations.

Domestic & Commercial

Fire & Smoke Alarms



Complete CCTV solutions including off-site monitoring in our SAIDSA approved control room



Access control solutions



X-ray and scanner equipment



Guard monitoring equipment



18. Standard Operating Procedures

Although tailor made and client specific services can be developed and implemented our standard operating procedures are as follows:

- On receipt on an emergency activation (alarm or panic) our control centre will immediately dispatch an armed response unit to the premises to investigate. Non urgent signals such as Power Failure-, Battery Low signals will be communicated to the client by either SMS or telephone.
- EPR will only contact the client on receipt of an emergency activation in the event of high call volumes due to circumstances beyond EPR's control such as load shedding, storm conditions and congested traffic in order to eliminate false alarms.
- It remains the duty of the client to immediately cancel false alarms with the control centre of EPR.
- On arrival of the armed response unit, they will inspect the premises provided a safe means of access is given by the client.
- Should the inspection reveal any visible breach the client and/or key holders will be contacted in order to visit the premises and provide access into the premises for further investigation.
- Should no visible breach in security be detected, the reaction unit will leave a visit slip indicating their inspection of the premises.

We trust this profile will meet with your requirements and assure you of our best attention at all times.

Should you have any queries, please do not hesitate to contact our office.

Yours sincerely



Johan Krogh

GENERAL MANAGER



Managing Director: J.C. Booysen (B.Eng) Financial Director: K. Booysen (H.O.D.)
Registered as a security service provider by the Private Security Regulatory
Authority with registration number 366980