

**Tentative Program for ABOS 2016 Annual Conference**  
**Outreach Services—Building Community**  
(Times are subject to change)

**Program Tracks**

Adult/Older Adult

Children/Youth Services

Community

Media & Technology

Professional Development

Programming

Vehicles/Bookmobiles

**All Presentations will occur twice unless otherwise noted with \*\***

**Wednesday, October 19, 2016**

**7:30am - 10:00am**      **Registration**

**7:30am - 9:00am**      **Breakfast**      *Grand Gazebo Terrace*

**9:00am - 5:00pm**      **Exhibits Open**

**9:00am - 10:15am**      **Opening of the Conference**      *Covington II/III*  
**Welcome from Covington's Mayor & Local Libraries**  
**Bookmobile and Outreach Information Repository**  
**Explanation - Michael Swendrowski**

**10:15am - 10:30am**      **Refreshments**      *Chill Zone*

**10:30am - 11:45am**      **Workshops A**

**ALA Outreach Tool Kits** *John Amundsen*       *Madison I*

**Putting Libraries in Unexpected Places** *Derek Attig*       *Kentucky Room*

**Reach Out to Your Local Transition Center** *Karen Bradley*       *Riverview I*

**Strategies for Serving Seniors** *David Kelsey* □□ *Riverview II*

**Volunteers: The Pros, The Cons** *Joanne White* □ *Madison II*

**11:45am - 1:15pm Lunch with Keynote Speakers**  
**Wayne Onkst - Director of Library Services KDLA, Emeritus**  
**Terry Manuel -- Director of Library Services KDLA**

**1:15pm - 2:30pm Workshops B**

**Minimizing Generator Use** *Michael Swendrowski* □□ *Kentucky Room*

**Serving Patrons with Dementia** *Tina Wilson* □□ *Riverview II*

**If the Grass is Greener** *CJ CiMento* □ *Madison I*

**Help! I'm a New Outreach Librarian** *Sarah Hammershaimb* □ *Madison II*

**STEM & Early Literacy** *Victoria Penny* □ ★ *Riverview I*

**2:30pm - 2:45pm Beverage Break** *Chill Zone*

**2:45pm - 4:00pm Workshops C**

**Reach out to Your Local Transition Center** *Karen Bradley* □ *Riverview I*

**Be Well. Do Good.** *Kalena Powell* □ *Madison II*

**Expanding Services and Outreach** *Kristin Lahurd* □ *Madison I*

**Read, Play, Make!** *Amytha Willard* □ ★ *Kentucky Room*

**Serving Patrons with Dementia** *Tina Wilson* □□ *Riverview II*

<b>3:00pm - 5:00pm</b>	<b>Bookmobiles Open</b>	<i>Covington Landing</i>
<b>4:00pm - 4:30pm</b>	<b>Table Top Discussions</b>	<i>Kentucky Room</i>
<b>5:00pm</b>	<b>Begin Boarding for Riverboat Dinner Cruise (preregistration required) or Dinner on your own</b>	<i>Covington Landing</i>

## **Thursday, October 20, 2016**

<b>7:30am - 10:00am</b>	<b>Registration</b>	
<b>7:30am - 9:00am</b>	<b>Breakfast</b>	<i>Grand Gazebo Terrace</i>
<b>8:30am - 5:00pm</b>	<b>Exhibits Open</b>	
<b>9:00am - 10:00am</b>	<b>ABOS General Meeting</b>	<i>Covington II/III</i>
<b>10:15am- 11:30am</b>	<b>Workshops D</b>	
<b>Minimizing Generator Use</b>	<i>Michael Swendrowski</i> □□	<i>Riverview II</i>
<b>From the Street to the Beach</b>	<i>Kim McNeil-Capers</i> □□	<i>Madison I</i>
<b>Volunteers: The Pros, The Cons</b>	<i>Joanne White</i> □	<i>Madison II</i>
<b>Don't Push the River</b>	<i>Deborah Gonzales</i> □□	<i>Kentucky Room</i>
<b>Sensory Stories for Disabled Adults</b>	<i>Wynita Worley</i> □□	<i>Riverview I</i>
<b>11:30am - Noon</b>	<b>Table Top Discussions</b>	<i>Kentucky Room</i>
<b>Noon - 1:30pm</b>	<b>Lunch on your own-Suggestions will be provided</b>	

## Bookmobiles Open

### 1:30pm - 2:45pm Workshops E

If the Grass is Greener *CJ DiMento* □

*Riverview I*

ALA Outreach Tool Kits *John Amundsen* □

*Madison II*

Read, Play, Make! *Amytha Willard* □ ★

*Riverview II*

Strategies for Serving Seniors *David Kelsey* □□

*Madison I*

\*\*Vendors Showcase (one time only) □□

*Kentucky Room*

### 2:45pm - 3:00pm Afternoon Break

*Chill Zone*

### 3:00pm - 5:00pm Bookmobiles Open

*Covington Landing*

### 3:00pm - 4:15pm Workshops F

Putting Libraries in Unexpected Places *Derek Attig* □□

*Kentucky Room*

Expanding Services and Outreach *Kristin Lahurd* □

*Madison I*

Don't Push the River *Deborah Gonzales* □□

*Riverview I*

Help! I'm a New Outreach Librarian *Sarah Hammershaimb* □

*Madison II*

From the Street to the Beach *Kim McNeil-Capers* □□

*Riverview II*

### 5:00pm - 7:30pm Library Tours

Kenton County - Covington Branch &/or  
Public Library of Cincinnati and Hamilton County  
(Accessible by South Bank Shuttle & 3 block walk)

Dinner on your own -- See suggestions

## Friday, October 21, 2016

**7:30am - 9:00am**      **Breakfast**      *Grand Gazebo Terrace*

**9:00am - 10am**    **ABOS Board Meeting**      *Covington II/III*  
*Open to all members*

**9:00am - 10am**      **Bookmobiles Open**      *Covington Landing*  
**Exhibits Open**

**10am - 10:30am**      **Beverage Break**      *Chill Zone*

### **10:30am - 11:45am Workshops G**

**\*\*The Little Bookmobile That Could** *Cassandra Elton* □      *Kentucky Room*

**STEM & Early Literacy** *Victoria Penny* □ ★      *Riverview I*

**Sensory Stories for Disabled Adults** *Wynita Worley* □□      *Madison I*

**\*\*ABOS Board 101 (one time only) Board Members** □      *Riverview II*

**Be Well. Do Good.** *Kalena Powell* □      *Madison II*

**Noon - 1:30pm**    **Awards, Keynote, and Closing**      *Covington II/III*

*David Kelsey*  
*Meagan Warren, Founder of Books for Bedtime*  
*Marianne Thompson*  
*Ann Plazek*

## **Workshop Descriptions** *in Alphabetical Order*

**ABOS 101 with ABOS Board Members** □

Join past and present Board Members for an informal Q & A. Serving on the Board of Directors may sound intimidating, but it is a wonderful learning experience and an opportunity to hone your leadership skills. Learn more about what it means to serve the organization in a leadership role or find your niche on one of our many committees. The Board of Directors will be seeking 2 new board members to serve two-year terms.

**ALA Outreach Toolkits – Focus Group Session with John Amundsen** □

The ALA Office for Diversity, Literacy, and Outreach Services is currently revising its suite of outreach toolkits, and we need your input! We will be evaluating “Serving Older Adults @ your library” and “The Small but Powerful Guide to Building Big Support for Your Rural Library” and are hoping to get feedback from the general library community as to what you all would like to see from these resources: what they do well, what they’re missing, and do they meet your library’s needs.

**BE WELL. DO GOOD.** with Kalena Powell □

Our total wellness is connected to how we act, react and interact with our self and the world around us.

Making wellness a priority in your day to day operations and your professional organization is essential to providing the best possible service to your community and representing your institution with the quality it deserves.

This presentation will cover the following issues:

- How to manage your stress while dealing with situations unique to outreach services.
- Counterbalancing the physical demands of operating and maintaining your vehicle; bookmobile yoga anyone?
- Coping with the isolation of being a remote librarian.
- Integrating wellness into outreach programming.

This presentation will be informative and interactive!

**Don’t Push the River : how to go with the flow when presenting outreach programs to people experiencing dementia** with Deborah Gonzales □□

Have you ever noticed that some aspects of traditional library programming fail to meet the needs of people with dementia? Fear not! Using a creative/improvisational approach when working with people experiencing moderate to advanced dementia, leads to a more relaxed and joyful programming experience for all involved. If memories happen, wonderful! If no memories surface, that’s wonderful too!

We will examine various techniques, such as improvisational storytelling, using random ephemera and sensory exploration. We will also discuss how to change the flow when things go

awry and most importantly, how to take care of ourselves so that we can give our best to this very unique population.

**Expanding Services and Outreach through Community Partnerships: The American Dream Starts @ your library** with *Kristin Lahurd* □

Since 2007, ALA has provided grants to 160 public libraries to enhance literacy services to adult English language learners. Funded by the Dollar General Literacy Foundation, the grants help libraries build ESL collections, increase computer access, and provide GED and literacy courses. American Dream libraries create replicable programs, sustainable community coalitions, and resource lists. This session will highlight stories and strategies from our most recent cohort of libraries as they foster key partnerships with community organizations to expand their services and outreach to new populations.

**From the street to the beach: The Queens Library Mobile Bus Tour 2016** with *Kim McNeil-Capers* □□

Join staff members from Queens Library in an interactive presentation on how to engage diverse communities planning for a Mobile Bus Tour. Hear how Queens Library's Mobile Outreach team gained buy-in from staff at all organizational levels and collaborated with community based organizations and elected officials. Participants will learn how to use library resources, develop a collection and discover strategies to attract new customers and engage existing ones.

[http://www.qgazette.com/news/2016-04-](http://www.qgazette.com/news/2016-04-13/Front_Page/Mobile_Library_Tour_Celebrates_National_Library_We.html)

[13/Front\\_Page/Mobile\\_Library\\_Tour\\_Celebrates\\_National\\_Library\\_We.html](http://www.qgazette.com/news/2016-04-13/Front_Page/Mobile_Library_Tour_Celebrates_National_Library_We.html)

<http://www.ny1.com/nyc/all-boroughs/news/2016/04/11/queens-library-take-mobile-unit-on-the-road-.html>

**Help, I'm a new outreach librarian! What now?** *Sarah Hammershaimb* □

We've all been there. You interview for a position and are offered the job. Librarian. Finally! How exciting! And then, on your first day perhaps, you wonder what you were thinking. Outreach? Really? What's that? Where do I start? How do I do it?

To some degree, we all help patrons outside of libraries access information, but increasingly more of us have a direct role in bringing the library's resources, programs and services outside of the building. How do we go about this? In this session, I will share my story by describing my novice outreach experiences, both their successes and mishaps, as I serve older adults in assisted living facilities, and English Language Learners. Then, I will reveal sources for outreach ideas, including in-person and online ones, and provide tips for those just embarking upon their outreach journey.

Planning and delivering outreach services does not need to be scary or overwhelming. There is a community out there who needs your library's services and you are the one to bring it to them. Together, we are going to explore how!

**If the Grass is Greener** *with CJ DiMento* □

If the grass is greener over the fence, start watering YOUR grass!

All too often libraries get stuck looking over the proverbial fence and get mired in what could be. Now is the time to act and you are the person to do it. Host a community conversation, get input from stakeholders and the community and make plans to intentionally develop partnerships that will move you forward and help your organization to flourish.

From lessons learned, I would like to share some easy techniques to create positive relationships with community partners, including your Friends group, Board and Foundation. What a great deal of it comes down to is your attitude-always remain positive, be committed, and don't just aim for a green lawn, aim for the greenest!

**The Little Bookmobile That Could** *with Cassandra Elton & Braedon Jones* □

In 2012, presenters Cassandra Elton and Braedon Jones started the Antelope Lending Library, a non-profit bookmobile in Iowa City, with a little crowdsourced funding and a lot of big ideas. Over the past four years, it has grown from a small service with six stops to a robust member of the community, with nearly 20 weekly stops, despite being run entirely by volunteers. This level of engagement and outreach has only been possible through collaboration with dozens of partner organizations. Through the story of the Antelope Lending Library, this presentation will focus on how to reach out to community-oriented organizations and individuals to foster greater engagement, expanding services for all stakeholders, as well as the ways in which the bookmobile itself serves as the facilitator and catalyst for these budding partnerships.

**Minimizing generator use while maximizing connectivity; capitalizing on the latest technologies!** *With Michael Swendrowski* □ □

Today's power, climate control and data systems allow you to reduce generator run time by over 75% while enjoying full-time, high-speed connectivity! This presentation will provide the facts, information and tips you need to choose the correct components for your new bookmobile (or retrofitting an existing). Session will include the pros and cons of many of today's options and how they can work together to improve efficiency and reduce your cost of operations. Join Michael Swendrowski, founder and president of Specialty Vehicle Services, LLC., and Ed Walton, Vice President of North American Channels of Cradlepoint, as they share valuable information meant to improve the outcome of your next mobile project!

**Putting Libraries in Unexpected Places** *with Derek Attig* □ □

On horseback. In supermarkets. In parks. On boats. In vending machines. On bikes. In factories. At the beach. Again and again over the last century, librarians have found new ways to reach new populations by putting libraries in unexpected places. They've reimaged what's possible and transformed how we should think about library outreach.

These weird little libraries make for fun stories and great pictures. But they also matter in a big way. They are examples of targeted outreach and creative problem-solving--and, at times, of overconfident overextension. As such, they can teach us a lot about the strategies that have worked (and ones that haven't) when it comes to getting library services in front of people who don't or can't visit the library or even the bookmobile. These unexpected libraries can give us new ideas, new tools, and new approaches for library outreach for the twenty-first century.

This interactive presentation will look at the history, meaning, and future of unusual library outreach projects, and it will ask attendees to approach their outreach efforts with fresh eyes and find wild new places for their library to go.

The 2016 conference location in Kentucky is the perfect place to learn and share about this topic, given the state's rich history of Appalachian outreach (including the WPA Pack Horse Library and its book-women).

### **Reach Out to Your Local Transition Centers** *with Karen Bradley* □

The Mobile Library Services department of Arapahoe Libraries tried multiple times to build a connection with the nearby Centennial Community Transition Center in Englewood, Colorado. After much back and forth, we were given the O.K. and allowed to provide bookmobile service to the residential building. This presentation will detail the struggle of starting the program, to the ultimate success we've seen with more hours, more patrons, more requests, and more use of our resources. Join us for an in-depth look at the logistics behind this new venture as well as future plans for outreach.

### **Read, Play, Make!:Outreach Programming to Engage Children and Their Families** *with Amytha Willard* ★□

We are always looking for new ways to engage children and their families with the love of learning and the library. What better way to do that than to take programming on the road?! Through the help of our Friends of the Library we have been able to fund projects that promote literacy and provide opportunities to experience new things.

Over the course of the past year we have put together outreach programs and partnerships to provide literacy backpacks to a low-income elementary school to help prevent summer slide, early learning activity kits to families in hospital, family art and craft kits to entertain the whole family and a hands-on maker lab at affordable housing sites.

Come learn about our experiences and share your own! See examples of our kits! Find out what worked and what could have gone better. Let's have a discussion about how you can get out there and provide programming for your community!

### **S<sup>3</sup>: Strategies for Serving Seniors** *with David Kelsey and Lynda Spraner* □□

In "S<sup>3</sup>: Strategies for Serving Seniors," participants will generate ideas to better serve the senior population in their community. Attendees will discover how to enhance relationships with senior

patrons and staff at senior facilities; effectively market and increase awareness of their outreach program at the library and in the community; better select, develop, and promote items of interest to senior patrons; effectively incorporate technology into their senior outreach program; create meaningful engagement at senior facilities; and prepare for the growing senior population and demographic in their community. Learn from the experiences and successes of David J. Kelsey and Lynda Spraner, Outreach Services Department staff at St. Charles Public Library in St. Charles, Illinois.

### **Sensory Stories for Disabled Adults** *with Wynita Worley* □□

Sensory story times are all the rage for children, but what about severely disabled adults who may not be able to communicate in a typical manner as well? My Outreach Department is working on transferring children's sensory story time concepts to a couple of facilities we visit to provide programs to disabled adults. In the past, we have simply read to these adults, but we have been trying the past couple of months to specifically design story activities for this patron group to make a reading more approachable and to elicit more reactions and responses from this group.

My approach to this conference session would be to cover our research efforts (which we haven't found much specific yet), how specially designed story programs can benefit disabled adults as well as children, and how we went about the practical details such as picking appropriate stories or poems, creating props, and what kind of results we are seeing. I plan to co-present with one of my Outreach programmers who primarily serves one facility in particular.

### **Serving Patrons with Dementia** *with Tina Williams and David Kelsey* □□

Following the ABOS 2015 Conference, Tina and David met with Mary Beth Riedner, guest speaker at the 2015 Conference. We discussed having a meeting open to librarians in our state. The first meeting was a discussion of over 35 librarians who currently offer and seek to offer programs and services to those with Alzheimer's and dementia related illnesses. We learned a lot from one another and there was interest to continue the conversation.

Since that meeting, we formed a group, Serving Patrons with Dementia, in our Illinois Library System, RAILS (Reaching Across Illinois Library System):

<https://www.railslibraries.info/community/groups/serving-patrons-dementia-group>

The group of librarians, managers, and support staff are dedicated to bringing services and information together to meet the unique needs of serving the caregivers and those suffering with dementia and Alzheimer's. We meet to share programming ideas, collection development ideas, marketing tips, and ways to partner with community organizations.

We learned some libraries have veteran services for caretakers and those with dementia.

### **STEM and Early Literacy Activities for Preschool Children** *with Victoria Penny* □ ★

STEM activities can be used to stimulate young children's natural curiosity, inquiry, and sense of wonder and to promote lifelong learning. This session will demonstrate some simple, fun, and developmentally appropriate activities for young children using free, recycled, and inexpensive

learning materials. These experiences are specifically designed with flexibility in mind for bookmobiles and other outreach settings.

We will discuss books for preschool children that incorporate STEM vocabulary and concepts as well as encourage enjoyment of reading. We will investigate early learning domains and how these books and activities align with learning standards. The session will also integrate STEM ideas with PLA/ALSC Every Child Ready to Read 5 Practices.

Another goal of the session will be tips on how to partner with families, child care centers, and other community groups to provide high quality early learning experiences for preschool children. We will share extension materials for families and caregivers to use after the bookmobile or library outreach staff leaves!

**Volunteers-the pros, the cons. Making the experience a positive one for your library and the volunteer.** *With Joanne White* □

In the past year and a half I have filled in as the Interim Volunteer Coordinator at our Library. It has been a real learning experience. I have met prospective volunteers who are well-intentioned people who like libraries and genuinely want to contribute to the community. I have also provided an opportunity to a couple of people who needed to do court-ordered community service. There have been others hoping to improve their English-speaking skills, and then those who thought it would be a foot in the door towards getting a job. Many applicants are students needing to complete required community service hours. It has been a real mixed bag. Some have lasted and are as good as gold. Others, sadly, a waste of time. I would like to share, and encourage others to share, experiences good and bad, and tips for making the volunteer experience a good one for the Library and the volunteer.

## PRESENTER INFORMATION

**John Amundsen** is the Program Officer, Outreach and Communications with the American Library Association Office for Diversity, Literacy, and Outreach Services. He collaborates with ALA member leaders in the development of outreach programming and resources in support of local library staff and stakeholders' efforts to address information needs of traditionally underserved populations, administers communication efforts, develops resources and promotional materials, serves as staff liaison to the Ethnic and Multicultural Information Exchange Round Table (EMIERT), the Gay, Lesbian, Bisexual, and Transgender Round Table (GLBTRT), the Social Responsibilities Round Table (SRRT), and the ALA Sustainability Round Table. John joined the ALA Staff in 2006, and has worked in the Public Programs Office, the Public Information Office, and the Office for Diversity, Literacy, and Outreach Services. He has a Bachelor of Arts in History from Northeastern Illinois University in Chicago and has a Master in Library and Information Science from Dominican University in River Forest, Illinois.

**Derek Attig** is a historian of bookmobiles and library outreach. In addition to being an enthusiastic ABOS member, Derek writes about books and book culture for the website Book Riot. You can read more of his work at [bookmobility.org](http://bookmobility.org) or follow him on Twitter @bookmobility.

**Karen Bradley** is the Mobile Services Librarian at Arapahoe Libraries. She is passionate about outreach and diverse communities and has presented at ABOS, Colorado Library Consortium Spring Workshops, and Denver ComicCon.

**CJ DiMento** is the Principal Librarian at the Oceanside Public Library and runs a Branch Library as well as a Mobile Library. She and her team have received numerous NEA, NEH and CLA grants. CJ also facilitates three adult book clubs and loves to volunteer in her community.

**Cassandra Elton and Braeden Jones** started the Antelope Lending Library, a non-profit bookmobile in Iowa City, with a little crowdsourced funding and a lot of big ideas in 2012. Over the past four years, it has grown from a small service with six stops to a robust member of the community, with nearly 20 weekly stops, despite being run entirely by volunteers. This level of engagement and outreach has only been possible through collaboration with dozens of partner organizations. Through the story of the Antelope Lending Library, this presentation will focus on how to reach out to community-oriented organizations and individuals to foster greater engagement, expanding services for all stakeholders, as well as the ways in which the bookmobile itself serves as the facilitator and catalyst for these budding partnerships.

**Deborah Gonzales** has been involved in library programming for 7 years and in addition to her MLS, she has a MA in Clinical Counseling. Having the freedom and support to develop programming and services to the seniors for the Arapahoe County Library system in Colorado is a dream come true!

**Sarah Hammershaimb** is an adult services librarian at the West Chicago Public Library in West Chicago, Illinois. She currently (and enthusiastically) oversees outreach to older adults and English Language Learners at her library, and is continually thinking about ways to expand the library's services beyond its walls. Additionally, she has experience as an elementary educator and school librarian, and is just beginning an Ed D program in Distance Education at Athabasca University in Canada.

**David J. Kelsey** is the Outreach Services Librarian at St. Charles Public Library in St. Charles, IL. David is a 2016-2017 ABOS Board Member-at-Large and is Chair of the Awards and Scholarships Committee. David is the co-founder and co-chair of the Reaching Across Illinois Library System (RAILS) Serving Patrons with Dementia Group as well as the founder and chair of the Library Integrated Network Consortium (LINC) Outreach Task Force. David will be presenting with **Lynda Spraner**, an Outreach Services Assistant at St. Charles Public Library in St. Charles, IL. Lynda currently serves on the ABOS Advocacy Committee.

**Kristin Lahurd**, Literacy Officer with the American Library Association Office for Diversity, Literacy, and Outreach Services since 2014, manages adult literacy projects and partnerships; coordinates the development of literacy resources for libraries, facilitates literacy-related discussions across library types; and represents ALA on the National Coalition for Literacy. In her capacity, she also serves as primary Staff Liaison for the ALA Committee on Literacy.

**Kim McNeil-Capers** is the Outreach Coordinator for 65 locations, which include program and services for hospitals, correctional facilities, special projects and mobile library outreach. **Julia Hua** is a senior librarian and currently the Manager at Queens Village Library who also coordinates mobile library services. Julia takes care of collection development, staff training, request equipment/computer needs and financial reports.

**Beth Milburn**, is the Continuing Education Development Branch Manager for the Kentucky Department for Libraries and Archives.

**Wayne Onkst** recently retired after serving as state librarian and commissioner of the Kentucky Department for Libraries and Archives for nine years. His career spanned 36 years of serving the public through providing and promoting quality library services and lifelong educational opportunities for all ages, according to a state government release. During his tenure as state librarian, Onkst provided leadership in advancing public library service in every county in the state. Every county in the state now offers access to state-funded public library services.

**Victoria Penny** is Early Childhood & Youth Services Coordinator at First Regional Library, where she has worked since 2000. Since 2008, she has managed the Words on Wheels BookWagon service, a mobile library outreach experience specifically targeted to preschool-age children in a five-county area. The BookWagon currently visits 40+ sites, providing storytimes and early literacy activities for young children, as well as resources for check out by teachers and child care providers.

**Kalena Powell** is the Community Outreach Assistant at Georgetown Public Library in Georgetown TX. She has been in public library services in the Central Texas region since 2004. Kalena is also a certified yoga teacher at the 200 hour level and has been teaching yoga since 2010.

**Michael Swendrowski** is a long-time bookmobile consultant, former chair of the ALA Subcommittee on Bookmobiles, and internationally recognized specialty vehicle expert with 30 years of industry experience.

**Meagan Warren** is the CEO and Founder of Books For Bedtime, which she started at age 11. She is currently in 8th grade at Bexley Middle School. Her favorite hobbies are reading, playing field hockey, and participating in Mensa activities. She loves spreading her love of reading with others!

**Joanne White** has worked at Monterey Public Library for 20 years. She started as a part-time LA1 on the Bookmobile and in Youth Services. Joanne is currently the full-time Bookmobile and Outreach Coordinator and Interim Volunteer Coordinator.

**Amytha Willard** has been working for Santa Clara County Library District's Bookmobile Department for 10 years and loving every minute of it! She loves getting to know all of her patrons and coming up with new ideas to serve them better. And she has the best window office ever!

**Tina Williams** has worked in the library field for over 27 years. She has worked in every department of a public library from page, clerk, manager, and director. She worked 2 years in a medical library as a night manager too. Tina has a Bachelor of Science in Computer Information Systems from DeVry University and a Masters of Library Science from the University of Wisconsin-Milwaukee. Tina is the co-founder and co-chair of the Reaching Across Illinois Library System (RAILS) Serving Patrons with Dementia Group as well as the founder and chair of the Pinnacle Consortium Outreach Committee.

**Wynita Worley** holds an MLS from Indiana University and has worked in public libraries for 10 years. Most of that time was as a Public Services Librarian where she was responsible for providing adult programs and non-fiction book selection. She joined Kenton County Public Library over a year ago to lead the Outreach Department in its library delivery and programs for audiences who cannot visit library

branches. Her co-presenter, **Alex Bennett** is an Outreach Programmer and has been with the Kenton County Public Library Outreach Department for four years. Previously Alex primarily selected and delivered library materials to homebound patrons registered with the Outreach Department. Now he specializes in providing engaging programs for adults through the Outreach Department.