



**Granular  
Business**



## A Dedicated Team Invested in Your Success

From the moment you join Granular Business, our team will provide tailored service to deliver results for your farm — it's one reason why 9 out of 10 customers stick with Granular Business year after year.

### Customer Success Manager

Each farm works closely with a dedicated Customer Success Manager, who specializes in the strategic use of software and data to accomplish your overall business goals. More than half of our Customer Success Managers come from multi-generational family farms and have business degrees.

### Trainer

Your trainer will be your expert guide through onboarding, ensuring customized implementation and training for your team.

### Customer Support Representatives

You will have unlimited access to our team of Customer Support Representatives located across North America via chat, phone, and email. Prepare to be wowed: we have an under-10-second response rate during business hours.

“The Granular Business team has been very beneficial and helpful. They understand that we don't operate in a bubble and there's a lot of challenges for a farm like ours.”

Grant Noland, Noland Farms, Illinois

Contact us for more info:  
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