

Field Service Club Dispatch Learning Path Topics



Instructions: Click items on the list below to navigate to each document.

*links removed for portfolio

- (1) Introduction and User Basics
- ² The Light Box
- (3) Work Order and Service Appoint Details Tab
- (4) Searching Within Field Service
- (5) Statuses, Service Level Agreement Violations and in Jeopardy Calls
- (6) Scheduling
- ⁷ Auto Scheduling
- (8) Clearing
- (9) Service Resource Management

Knowledge Articles are an On-Demand resource in Salesforce.

Use it like a search engine to find answers to your questions while in Salesforce.

Click the *Play* button to learn how to use Knowledge Articles



