

Data for the month er							
Sr No.	Received form	Pending at the end of last month	Received	Resolved	Total Pending	Pending Complaints >3 months	Average Resolution time (In days)*
1	Directly from investors	17	569	31	586	-	8.3hr
2	SEBI (SCORES)	-	1	0	1	-	-
3	Other Sources (if any)	-	-	-	-	-	-
Grand Total		17	570	31	586		

Trend of monthly disposal of complaints					
Sr No.	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of the month**
1	Apr/21	7	85	80	5
2	May/21	5	75	75	5
3	Jun/21	5	127	122	10
4	Jul/21	10	101	106	5
5	Aug/21	5	95	96	4
6	Sep/21	4	65	65	4
7	Oct/21	4	65	63	6
8	Nov/21	6	44	46	4
9	Dec/21	4	62	64	2
10	Jan/22	2	41	39	4
11	Feb/22	-	-	-	-
12	Mar/22	-	-	-	-
Grand Total		52	760	756	49

Trend of annual disposal complaints					
Sr No.	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2018-19	0	193	190	3
2	2019-20	3	315	313	5
3	2020-21	5	937	932	10
Grand Total		8	1445	1435	18