

Data for the month ending							
Sr No.	Received form	Pending at the end of last month	Received during the month	Resolved during the month*	Total Pending at the end of the month**	Pending Complaints >1 months	Average Resolution time^ (In days)
1	Directly from investors	31	514	527	18	0	8.3hr
2	SEBI (SCORES)	0	1	1	0	0	1.5day
3	Stock Exchanges(if relevant)	4	58	58	4	0	1.5day
4	Other Sources (If any)	0	1	1	0	0	1.5day
Grand Total		35	574	587	22		

Trend of monthly disposal of complaints					
Sr No.	Month	Carried forward from previous month	Received	Resolved *	Pending*
1	Apr-21	7	85	80	5
2	May-21	5	75	75	5
3	Jun-21	5	127	122	10
4	Jul-21	10	101	106	5
5	Aug-21	5	95	96	4
6	Sep-21	4	65	65	4
7	Oct-21	4	65	63	6
8	Nov-21	6	44	46	4
9	Dec-21	4	62	64	2
10	Jan-22	2	41	39	4
11	Feb-22	4	60	60	4
12	Mar-22	-	-	-	-
Grand Total		56	820	816	53

Trend of annual disposal complaints (For 3 Years on rolling)					
Sr No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	0	193	190	3
2	2019-20	3	315	313	5
3	2020-21	5	937	932	10
Grand Total		8	1445	1435	18