

| Data for the month ending |                         |                                  |            |            |               |                              |                                    |
|---------------------------|-------------------------|----------------------------------|------------|------------|---------------|------------------------------|------------------------------------|
| Sr No.                    | Received form           | Pending at the end of last month | Received   | Resolved   | Total Pending | Pending Complaints >3 months | Average Resolution time (In days)* |
| 1                         | Directly from investors | 3                                | 367        | 365        | 5             | 0                            | 8.3hr                              |
| 2                         | SEBI (SCORES)           | -                                | 0          | 0          | 0             | -                            |                                    |
| 3                         | Other Sources (If any)  | -                                | 0          | 0          | 0             | -                            |                                    |
|                           | <b>Grand Total</b>      | <b>3</b>                         | <b>367</b> | <b>365</b> | <b>5</b>      | <b>-</b>                     |                                    |

| Trend of monthly disposal of complaints |                    |                                     |                           |                            |                                  |
|---|--------------------|-------------------------------------|---------------------------|----------------------------|----------------------------------|
| Sr No.                                  | Month              | Carried forward from previous month | Received during the month | Resolved during the month* | Pending at the end of the month* |
| 1                                       | Apr-22             | 11                                  | 67                        | 74                         | 4                                |
| 2                                       | May-22             | 4                                   | 48                        | 48                         | 4                                |
| 3                                       | Jun-22             | -                                   | -                         | -                          | -                                |
| 4                                       | Jul-22             | -                                   | -                         | -                          | -                                |
| 5                                       | Aug-22             | -                                   | -                         | -                          | -                                |
| 6                                       | Sep-22             | -                                   | -                         | -                          | -                                |
| 7                                       | Oct-22             | -                                   | -                         | -                          | -                                |
| 8                                       | Nov-22             | -                                   | -                         | -                          | -                                |
| 9                                       | Dec-22             | -                                   | -                         | -                          | -                                |
| 10                                      | Jan-23             | -                                   | -                         | -                          | -                                |
| 11                                      | Feb-23             | -                                   | -                         | -                          | -                                |
| 12                                      | Mar-23             | -                                   | -                         | -                          | -                                |
|   | <b>Grand Total</b> | <b>15</b>                           | <b>115</b>                | <b>122</b>                 | <b>8</b>                         |

| Trend of annual disposal complaints |                    |                                    |             |             |           |
|-------------------------------------|--------------------|------------------------------------|-------------|-------------|-----------|
| Sr No.                              | Year               | Carried forward from previous year | Received    | Resolved*   | Pending*  |
| 1                                   | 2019-20            | 3                                  | 315         | 313         | 5         |
| 2                                   | 2020-21            | 5                                  | 937         | 932         | 10        |
| 3                                   | 2021-22            | 10                                 | 887         | 886         | 11        |
|                                     | <b>Grand Total</b> | <b>18</b>                          | <b>2139</b> | <b>2131</b> | <b>26</b> |