

Data for the month ending							
Sr No.	Received form	Pending at the end of last month	Received during the month	Resolved during the month*	Total Pending at the end of the month**	Pending Complaints >1 months	Average Resolution
1	Directly from investors	0	216	216	0	0	8.3hr
2	SEBI (SCORES)	0	2	2	0	0	
3	Stock Exchanges(If relevant)	3	31	32	2	0	1.5day
4	Other Sources (If any)		0	0	0	0	
	Grand Total	3	249	250	2		

Trend of monthly disposal of complaints					
Sr No.	Month	Carried forward from previous	Received	Resolved *	Pending*
1	Apr-22	11	67	74	4
2	May-22	4	48	48	4
3	Jun-22	4	29	30	3
4	Jul-22	3	45	43	5
5	Aug-22	5	35	36	4
6	Sep-22	4	44	45	3
7	Oct-22	3	33	34	2
8	Nov-22	-	-	-	-
9	Dec-22	-	-	-	-
10	Jan-23	-	-	-	-
11	Feb-23	-	-	-	-
12	Mar-23	-	-	-	-
	Grand Total	34	301	310	25

Trend of annual disposal complaints (For 3 Years on rolling)					
Sr No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2019-20	3	315	313	5
2	2020-21	5	937	932	10
3	2021-22	10	887	886	11
	Grand Total	18	2139	2131	26