

Data for the month ending							
Sr No.	Received form	Pending at the end of last month	Received during the month	Resolved during the month*	Total Pending at the end of the month**	Pending Complaints >1 months	Average Resolution time^ (In days)
1	Directly from investors		137	137	0	0	8.3hr
2	SEBI (SCORES)	0	0	0	0	0	
3	Stock Exchanges( If relevant)	2	78	76	4	0	1.5day
4	Other Sources (If any)		2	2	0	0	
	<b>Grand Total</b>	<b>2</b>	<b>217</b>	<b>215</b>	<b>4</b>		

Trend of monthly disposal of complaints					
Sr No.	Month	Carried forward from previous month	Received	Resolved *	Pending*
1	Apr-23	14	69	83	0
2	May-23	0	77	77	0
3	Jun-23	0	79	77	2
4	Jul-23	2	137	137	2
5	Aug-23	2	217	215	4
6	Sep-23	-	-	-	-
7	Oct-23	-	-	-	-
8	Nov-23	-	-	-	-
9	Dec-23	-	-	-	-
10	Jan-24	-	-	-	-
11	Feb-24	-	-	-	-
12	Mar-24	-	-	-	-
	<b>Grand Total</b>	<b>18</b>	<b>579</b>	<b>589</b>	<b>8</b>

Trend of annual disposal complaints ( For 3 Years on rolling)					
Sr No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	5	937	932	10
2	2021-22	10	887	886	11
3	2022-23	11	445	442	14
	<b>Grand Total</b>	<b>26</b>	<b>2269</b>	<b>2260</b>	<b>35</b>