Data for the month ending								
Sr No.	Received form	Pending at the end of last month	Received	Resolved	Total Pending	Pending Complaints >3 months	Average Resolution	
1	Directly from investors	Or last month	137	137	n	0	8.3hr	
2	SEBI (SCORES)	-	0	0	0	-	0.5111	
3	Other Sources (If any)	-	2	2	0	-		
	Grand Total	0	139	139	0	-		

Trend of monthly disposal of complaints						
Sr No.	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of the month*	
1	Apr-23	14	69	83	0	
2	May-23	0	77	77	0	
3	Jun-23	0	79	77	2	
4	Jul-23	2	137	137	2	
5	Aug-23	2	217	215	4	
6	Sep-23	-	-	-	-	
7	Oct-23	-	-	-	-	
8	Nov-23	-	-	-	-	
9	Dec-23	-	-	-	-	
10	Jan-24	-	-	-	-	
11	Feb-24	-	-	-	-	
12	Mar-24	-	-	-	-	
	Grand Total	18	579	589	8	

Trend of annual disposal complaints							
Sr No.	Year	Carried forward from previous year	Received	Resolved*	Pending*		
1	2020-21	5	937	932	10		
2	2021-22	10	887	886	11		
3	2022-23	11	445	442	14		
	Grand Total	26	2269	2260	35		