

Data for the month ending							
Sr No.	Received form	Pending at the end of last month	Received during the month	Resolved during the month*	Total Pending at the end of the month**	Pending Complaints >1 months	Average Resolution time^ (In days)
1	Directly from investors		60	60	0	0	8.3hr
2	SEBI (SCORES)	0	0	0	0	0	
3	Stock Exchanges(If relevant)	4	80	79	5	0	1.5day
4	Other Sources (If any)		0	0	0	0	
	Grand Total	4	140	139	5		

Trend of monthly disposal of complaints					
Sr No.	Month	Carried forward from previous month	Received	Resolved *	Pending*
1	Apr-23	14	69	83	0
2	May-23	0	77	77	0
3	Jun-23	0	79	77	2
4	Jul-23	2	137	137	2
5	Aug-23	2	217	215	4
6	Sep-23	4	140	139	5
7	Oct-23	-	-	-	-
8	Nov-23	-	-	-	-
9	Dec-23	-	-	-	-
10	Jan-24	-	-	-	-
11	Feb-24	-	-	-	-
12	Mar-24	-	-	-	-
	Grand Total	22	719	728	13

Trend of annual disposal complaints (For 3 Years on rolling)					
Sr No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	5	937	932	10
2	2021-22	10	887	886	11
3	2022-23	11	445	442	14
	Grand Total	26	2269	2260	35