

| Data for month ending | | | | | | | | |
|-----------------------|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|---|
| Sr No. | Received form | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** | | Average Resolution in time (In days)^ |
| | | | | | | Pending for less than 3 month | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from investors | 0 | 38 | 0 | 38 | - | - | 8.3hr |
| 2 | SEBI (SCORES) | - | 0 | 0 | 0 | - | - | |
| 3 | Members | 4 | 50 | 3 | 51 | - | - | 1.5day |
| 4 | Other Sources (If any) | - | 0 | 0 | 0 | - | - | |
| | Grand Total | 4 | 88 | 3 | 89 | | | |

| Trend of monthly disposal of complaints | | | | | |
|---|--------------------|-------------------------------------|------------|------------|-----------|
| Sr No. | Month | Carried forward from previous month | Received | Resolved* | Pending** |
| 1 | Apr-23 | 14 | 69 | 83 | 0 |
| 2 | May-23 | 0 | 77 | 77 | 0 |
| 3 | Jun-23 | 0 | 79 | 77 | 2 |
| 4 | Jul-23 | 2 | 137 | 137 | 2 |
| 5 | Aug-23 | 2 | 217 | 215 | 4 |
| 6 | Sep-23 | 4 | 140 | 139 | 5 |
| 7 | Oct-23 | 5 | 111 | 112 | 4 |
| 8 | Nov-23 | 4 | 88 | 89 | 3 |
| 9 | Dec-23 | - | - | - | - |
| 10 | Jan-24 | - | - | - | - |
| 11 | Feb-24 | - | - | - | - |
| 12 | Mar-24 | - | - | - | - |
| | Grand Total | 31 | 918 | 929 | 20 |

| Year-wise data (for 5 years on rolling basis) | | | | | |
|---|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| Sr No. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
| 1 | 2 | 3 | 4 | 5 | 6 |
| 2 | 2018-19 | 0 | 193 | 190 | 3 |
| 3 | 2019-20 | 3 | 315 | 313 | 5 |
| 4 | 2020-21 | 5 | 937 | 932 | 10 |
| 5 | 2021-22 | 10 | 887 | 886 | 11 |
| 6 | 2022-23 | 11 | 445 | 442 | 14 |
| | Grand Total | 29 | 2777 | 2763 | 43 |