

Data for the month ending							
Sr No.	Received form	Pending at the end of last month	Received	Resolved	Total Pending	Pending Complaints >3 months	Average Resolution time (In days)*
1	Directly from investors	0	38	38	0	0	8.3hr
2	SEBI (SCORES)	-	0	0	0	-	-
3	Other Sources (If any)	-	0	0	0	-	-
	<b>Grand Total</b>	<b>0</b>	<b>38</b>	<b>38</b>	<b>0</b>		

Trend of monthly disposal of complaints					
Sr No.	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of the month*
1	Apr-23	14	69	83	0
2	May-23	0	77	77	0
3	Jun-23	0	79	77	2
4	Jul-23	2	137	137	2
5	Aug-23	2	217	215	4
6	Sep-23	4	140	139	5
7	Oct-23	5	111	112	4
8	Nov-23	4	88	89	3
9	Dec-23	-	-	-	-
10	Jan-24	-	-	-	-
11	Feb-24	-	-	-	-
12	Mar-24	-	-	-	-
	<b>Grand Total</b>	<b>31</b>	<b>918</b>	<b>929</b>	<b>20</b>

Trend of annual disposal complaints					
Sr No.	Year	Carried forward from previous year	Received	Resolved*	Pending*
1	2020-21	5	937	932	10
2	2021-22	10	887	886	11
3	2022-23	11	445	442	14
	<b>Grand Total</b>	<b>26</b>	<b>2269</b>	<b>2260</b>	<b>35</b>