ECORING THE AUCTION

Explore. Bid. Confirm your wins.

A practical guide to the new auction platform, from email sign-in to payment, collection and invoices.

Desktop | Phone | Step-by-step screenshots

Sign in → Browse & save → Bid → Confirm → Pay & collect

Find the page you need

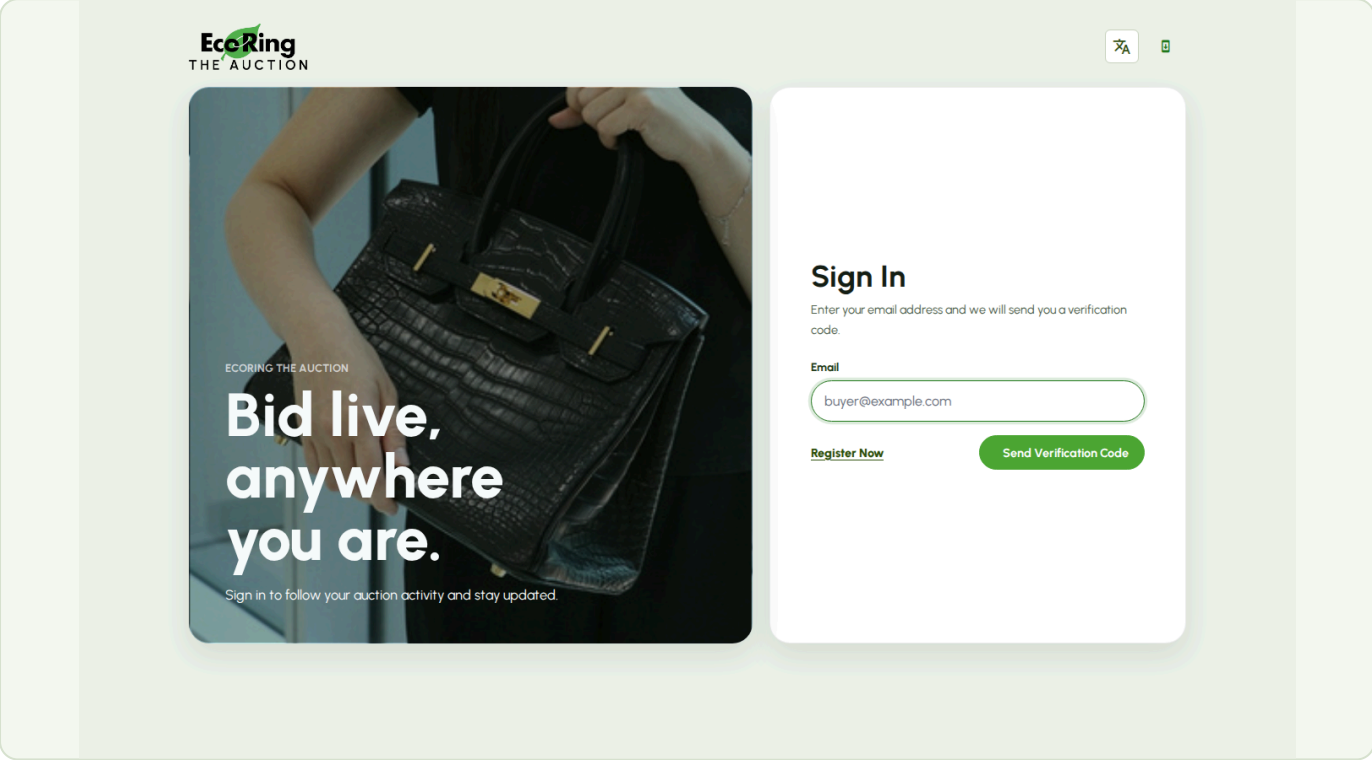
Sign in with your email	02	Real-time Auction: desktop	11
Install on Android & iPhone	03	Real-time Auction: phone	12
Enable & restore phone alerts	04	My Bids & confirm won items	13
Restore desktop browser alerts	05	Review your Won List	14
Home & auction types	06	Review payment information	15
Find your way on phone	07	Book a collection appointment	16
Inspect items & use filters	08	View & save invoices	17
Wishlist & pre-bids	09	Profile, notifications & help	18
Time-limited Auction	10	Checklist & video index	19

Based on the real staging walkthrough · 7 October 2026

Screenshots show the actual platform using test accounts and auction data. Auction names, prices and dates are examples. Use the amounts, deadlines and statuses shown in your own account.

Sign in with your email

Use your registered buyer email and the verification code sent to your inbox.



The desktop sign-in screen. Phone uses the same email verification flow.

1. Open the auction sign-in page provided by EcoRing. Enter your registered **Email**.
2. Choose **Send Verification Code**, then open the email containing your six-digit code.
3. Enter the code on the verification screen. Choose **Keep me signed in on this device** if you want to stay signed in on your own device.
4. Choose **Verify and Sign In**. After verification, the Home page opens.

> **If the code does not arrive**
>
> Check your email spelling and spam folder. Use **Resend code** when the displayed cooldown ends, or **Change email** to correct the address.

On Android, install and open the app before signing in. On iPhone, you can sign in through Safari; install the Home Screen app for auction alerts. See page 3 for both setup flows and what happens if you skip them.

WATCH THE WALKTHROUGH Desktop video 00:00 · Phone video 00:00

Install on Android & iPhone

Add the auction web app to your phone, then open its icon and enable notifications.

Android · Google Chrome

1. Open the auction page provided by EcoRing in **Chrome**.
2. Tap **Add to Device** when offered. Alternatively, use Chrome's **three-dot menu → Install and create shortcut → Install**. Some versions label this **Install app** or **Add to Home screen**.
3. Confirm the installation, then open **EcoRing The Auction** from its new app icon.
4. Sign in inside the installed app.
5. Tap **Enable Notifications** or the bell / **Turn On Notifications**, choose **Allow**, and check for **Notifications On**.

iPhone / iPad · Safari

1. Open the auction page provided by EcoRing in **Safari**.
2. Tap **Share** (the square with an upward arrow). Depending on your layout, open the page menu / More first, then choose Share.
3. Choose **Add to Home Screen**. Keep **Open as Web App** on if shown, then tap **Add**.
4. Open the new **EcoRing The Auction** icon and sign in there again if asked.
5. Tap **Enable Notifications** or the notification bell, choose **Allow**, and check for **Notifications On**.

Web push alerts require iOS / iPadOS **16.4 or later**.

What happens if you skip setup?

Situation	System behavior
Android: app not installed, or still using a normal browser tab	This platform blocks sign-in until you install and open the app from its icon. The installation screen remains. A bookmark that opens a normal browser tab does not complete setup.
iPhone: continuing in Safari	You can sign in and bid, but this device receives no outbid or auction push alerts. **Remind Me in 3 Days** postpones the setup reminder; it does not enable alerts.
Installed, but notifications off or blocked	This device receives no push alerts. In the installed app, a required **Enable Auction Notifications** dialog stays until permission is allowed. If blocked, allow notifications in browser/app settings and retry.

Until alerts are enabled, check your bids and deadlines on the auction page yourself. Installation and notification permission are separate steps. See pages 4–5 to restore blocked permissions.

Browser setup: Chrome Help · Apple Support · iOS notification support. Auction behavior verified against the staging login rules and app setup flow.

Enable & restore phone alerts

Allow notifications in the auction app and in your phone's settings.

Turn on auction notifications

1. Open the installed **EcoRing The Auction** app icon and sign in. See page 3 for installation.
2. Tap **Enable Notifications** in the setup dialog, or tap the notification bell / **Turn On Notifications**.
3. Choose **Allow** when asked. Check that the platform shows **Notifications On**. If previously blocked, restore the permissions below first.

Android · restore Chrome permission

1. Open the auction website in **Chrome**. Tap the icon beside the address → **Page info** → **Permissions** → **Notifications**. Change the setting to **Allow** / On.
2. If Chrome's notification setting is off, open **three-dot menu** → **Settings** → **Site settings** → **Notifications** and turn it on.
3. Open your phone's **Settings** → **Notifications** → **App notifications**. Turn notifications on for **Chrome**, and for **EcoRing The Auction** if it has its own entry.
4. Reopen the installed auction app. Tap **Enable Notifications** again and check **Notifications On**.

Some phones put app notification controls under **Settings** → **Apps** → **[app]** → **Notifications**.

iPhone / iPad · restore app permission

1. Open **Settings** → **Notifications** → **EcoRing The Auction**. Switch **Allow Notifications** on.
2. Under **Alerts**, enable the locations you want, such as **Lock Screen, Notification Center** and **Banners**. Choose **Immediate Delivery** if shown.
3. If the app is missing from this list, finish page 3's installation, open its Home Screen icon and tap **Enable Notifications** so iOS can ask for permission.
4. Return to the installed app, reopen it if needed, and check **Notifications On**.

For iPhone alerts, use the Home Screen app on iOS 16.4 or later.

> **If banners or sounds still do not appear**
>
> Check your phone's **Focus / Do Not Disturb** mode. Turn it off for the auction session or allow the auction app in that mode. **Notifications On** confirms setup in the app; device settings can still silence alerts.

Settings reference: Chrome on Android · Android app notifications · iPhone notifications · iPhone Focus. Menu names can vary by device/version.

Restore desktop browser alerts

If you chose Block or Deny before, change the auction website's permission back to Allow.

Use a normal browser window and select the same auction website you use to sign in. Follow the row for your browser.

Desktop browser	Where to restore permission
Google Chrome	On the auction page, click the **site-information icon** beside the address and turn **Notifications** on. Alternatively, open **Settings** → **Privacy and security** → **Site settings** → **Notifications** and add the auction website under **Allowed to send notifications**. A quiet/blocked bell beside the address can also open its permission controls.
Microsoft Edge	Click **View site information** beside the address. Under **Permissions for this site** → **Notifications**, choose **Allow**. Alternatively: **Settings** → **Privacy, search, and services** → **Site permissions** → **All sites**, select the auction website and allow Notifications.
Mozilla Firefox	Open **Settings** → **Privacy & Security** (or **Permissions and data**) → **Notifications** → **Settings…**. Set the auction website's status to **Allow** and choose **Save Changes**. If it is absent, use the page's site-information / Page Info panel → **Permissions** → **Send Notifications** → **Allow**.
Safari on Mac	Open **Safari** → **Settings** → **Websites** → **Notifications**. Set the auction website to **Allow**. If a new prompt cannot appear, enable **Allow websites to ask for permission to send notifications**, then return to the auction page.

Check your computer's notification settings too

Windows

Open **Settings** → **System** → **Notifications**. Turn Notifications on and enable your browser under the app list. Enable notification banners if you want visible alerts.

Mac

Open **System Settings** → **Notifications**. Select your browser, auction web app or auction website entry, and enable **Allow Notifications**. Choose the alert style you want.

If **Focus / Do Not Disturb** is active, turn it off for the auction session or allow the browser/auction app through that mode.

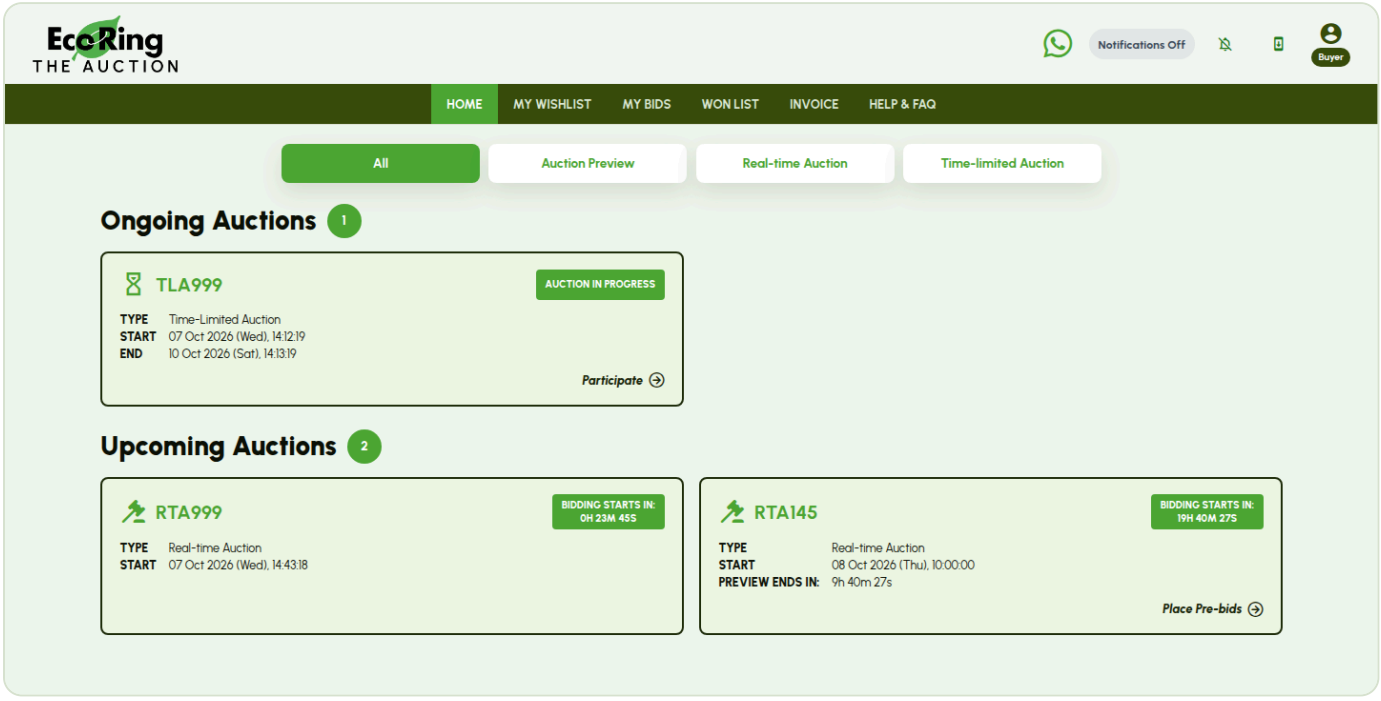
> **Finish by enabling alerts in the auction platform**
>
> Reload the auction page, sign in if needed, and click the notification bell / **Turn On Notifications** or **Enable Notifications**. Allow the prompt if it appears and verify **Notifications On**. Repeat setup on each device/browser you use.

Platform status	Next step
Notifications Off	Use the platform's Enable action and allow permission.
Notifications Blocked	Restore browser/device permission first, then reload and enable again.
Notifications Unavailable	Use a supported, updated browser; on iPhone complete page 3's app setup.

Browser references: Chrome · Edge · Firefox · Safari. Device references: Windows · Mac.

Home & auction types

Start here to find an auction, check its status and choose the correct bidding flow.



Desktop Home: auction tabs, ongoing auctions and upcoming auctions.

Home tab	What to do
All	See the available auctions together.
Auction Preview	Inspect the catalogue and use **Place Pre-bids** while the pre-bid window is open.
Real-time Auction	Use **Participate** to enter an ongoing live auction. Each lane has its own items and countdowns.
Time-limited Auction	Use **Participate** to place bids while the auction's closing countdown is active.

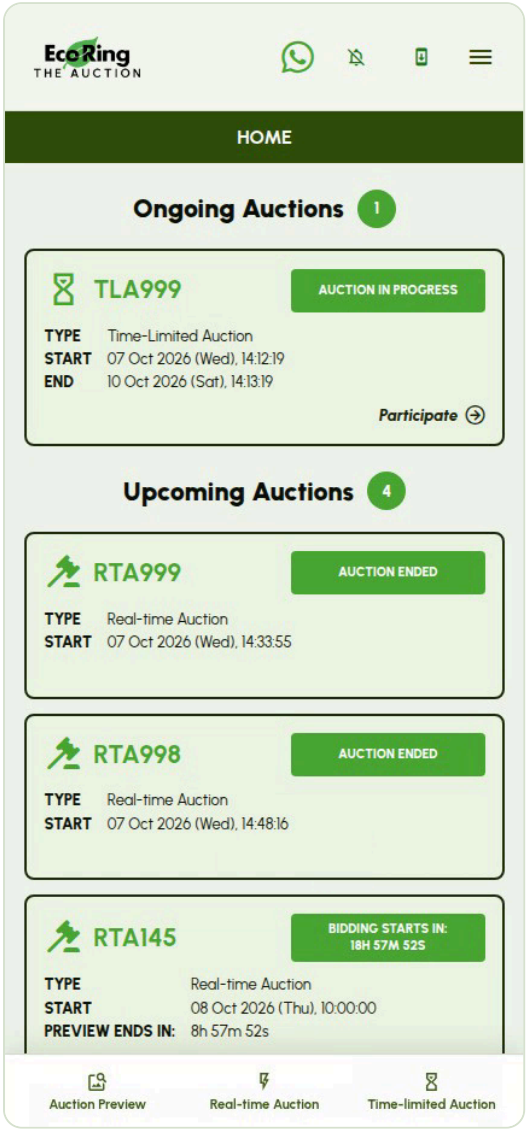
Read each card's auction name, type, start/end information and status before entering. The preview deadline and live auction start time can differ.

> **Desktop navigation**
>
> The top menu opens **Home, My Wishlist, My Bids, Won List, Invoice** and **Help & FAQ**. The account icon opens Settings and Log Out.

WATCH THE WALKTHROUGH Desktop video 01:12 · Phone video 00:15

Find your way on phone

The phone layout stacks auction cards and keeps the auction sections within reach.



Phone Home with stacked auction cards and bottom navigation.

1. Scroll through the Home cards to see available auctions. Check the status on the card before opening it.
2. Use the bottom bar to switch between **Auction Preview, Real-time Auction** and **Time-limited Auction**.
3. Tap the **three-line menu** at the top right to open the main navigation.
4. Choose **My Wishlist, My Bids, Won List** or **Invoice** from that menu when you need those pages.
5. Choose **Profile** for Account Settings, or **Log Out** to end your session.

Same workflow, compact layout

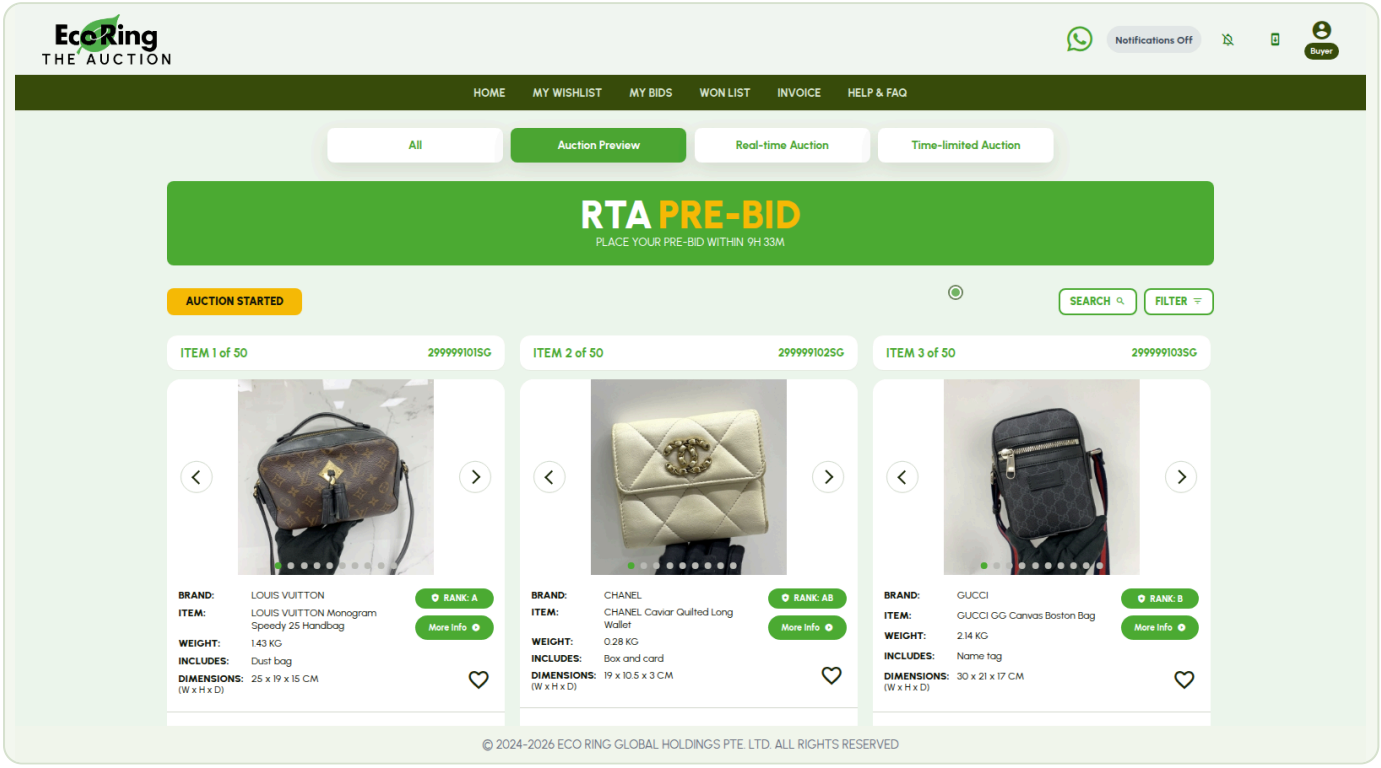
Phone shows one catalogue card at a time and one live lane at a time. Scroll down a card to reach its bid controls, and switch live lanes using the lane tabs.

On a small screen, a filter or action may be below the visible part of the page. Scroll to reveal it. See page 3 to install the app and enable notifications.

WATCH THE WALKTHROUGH Phone video 00:15 · 00:22

Inspect items & use filters

Review an item's photos and condition information before deciding what to bid.



The desktop preview catalogue shows several item cards side by side.

Inspect the item

1. Read the barcode/item number, brand, item name, **Rank**, weight, included accessories and dimensions.
2. Use the photo arrows or dots to browse images. Open a photo for the larger viewer and use its zoom controls.
3. Choose **More Info** to read condition details. **Enquire About This Item** opens the enquiry option.

Find the right item

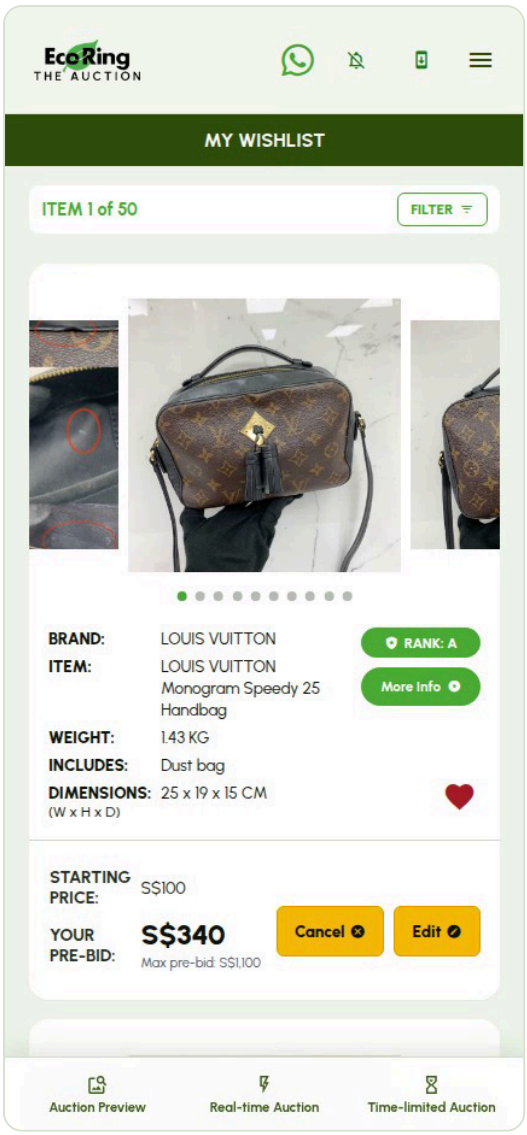
1. Use **Search** to find a barcode or item name.
2. Open **Filter** and use the available lane, rank, price or item-order controls. Options depend on the page and device.
3. Clear the search or reset filters to restore the full catalogue.

> **Phone view**
>
> The same details appear in a single stacked card. Swipe or tap through the photos and scroll down to see the price and bidding controls.

WATCH THE WALKTHROUGH Desktop video 02:13 · 05:57 · 08:58 · Phone video 00:29 · 00:34 · 00:47

Wishlist & pre-bids

Save items you want to revisit, then submit a maximum pre-bid before the preview closes.



Saved wishlist item with a registered pre-bid and Edit/Cancel controls.

1. Tap or click an item's **heart** to add it to My Wishlist. Tap it again to remove the saved item.
2. Open a preview auction using **Place Pre-bids**. Read the **PLACE YOUR PRE-BID WITHIN** countdown.
3. Enter your maximum amount under **Your Pre-bid**. Follow the displayed minimum/maximum limits.
4. Submit using the **green arrow**. Wait for the saved amount to appear on the card.
5. Use **Edit** to change and resubmit the amount, or **Cancel** to remove the pre-bid while the pre-bid window remains open.

Check the saved result

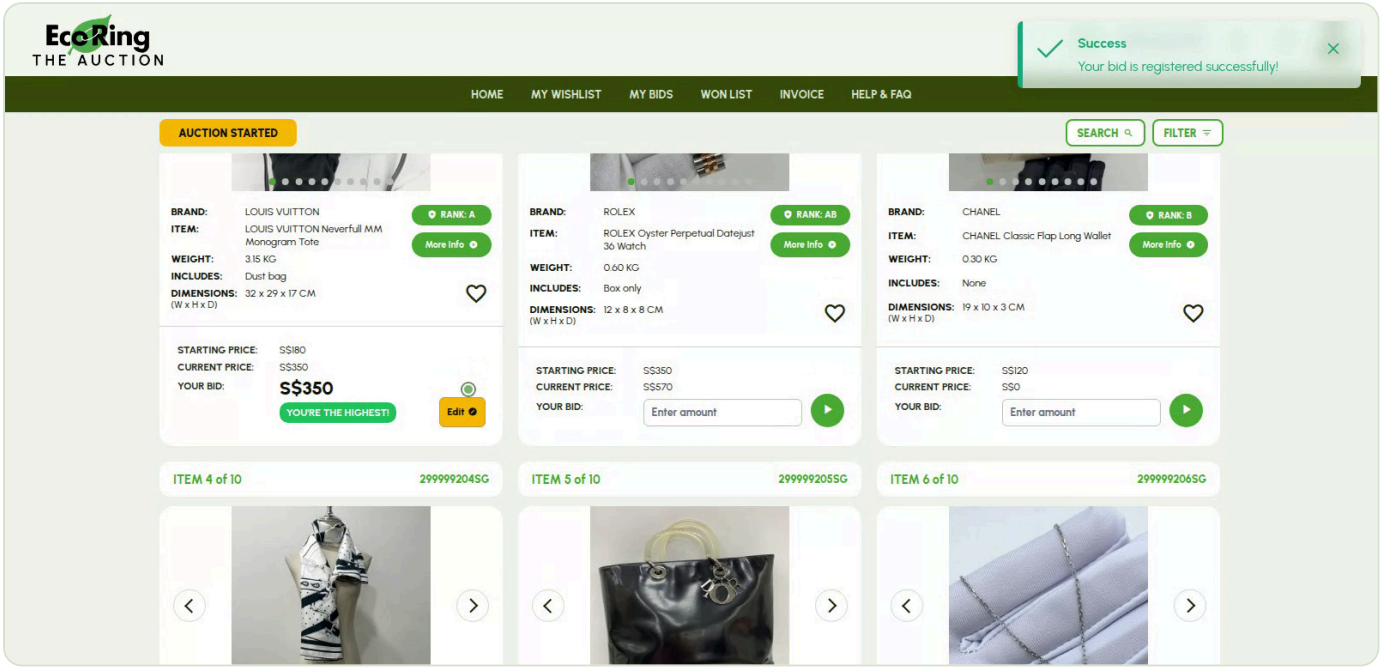
A registered pre-bid shows your amount and the Edit/Cancel controls. A filled heart only saves an item to your wishlist; submit the bid separately.

Your maximum pre-bid is your limit. The final winning price can differ, and a saved pre-bid does not guarantee a win.

WATCH THE WALKTHROUGH Desktop video 06:30 · 07:36 · 09:05 · Phone video 00:38 · 00:43 · 00:54

Bid in a Time-limited Auction

TLA bids stay open until the auction's displayed closing time.



An accepted TLA bid: success message, saved amount and highest-bid status.

1. Open **Time-limited Auction** and choose an ongoing auction. Check its closing countdown and the item's **Current Price**.
2. Enter a valid amount above the current price, then choose the **green arrow** to submit.
3. If a larger-increase confirmation appears, review the amount and choose **Save** to proceed. **Cancel** dismisses that proposed change.
4. Wait for the success message and check the saved bid and status. Use **Edit** if you want to raise your bid again.

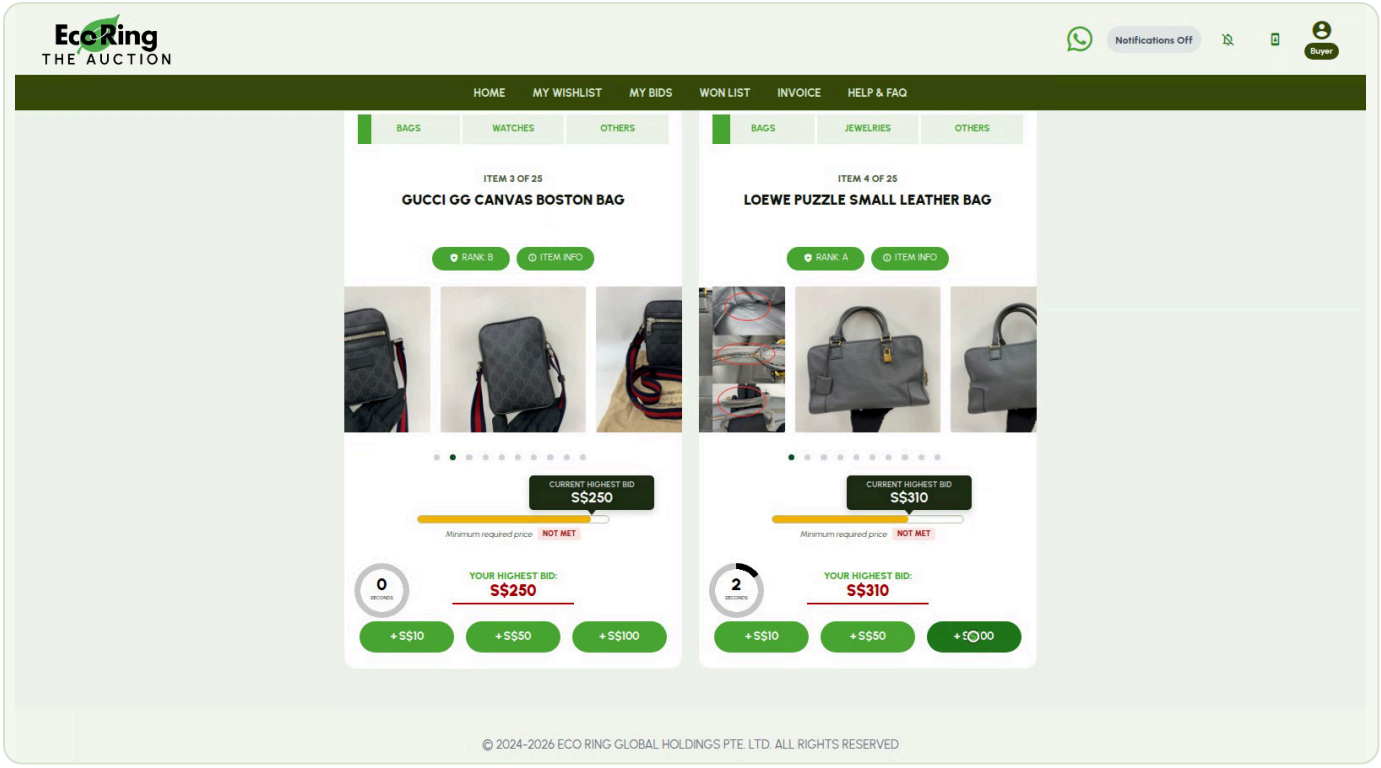
Status on the card	Meaning
YOU'RE THE HIGHEST!	You currently lead with a qualifying bid. Check the result again after the auction closes.
SOMEONE'S HIGHER!	Another bidder currently leads.
BID MORE TO WIN!	The bid has not met the required winning price.

Accepted TLA bids have no Cancel/removal control. Cancelling a new confirmation dialog does not remove an earlier accepted bid.

WATCH THE WALKTHROUGH Desktop video 09:20 · 09:45 · Phone video 01:04 · 01:10

Real-time Auction on desktop

Watch both lanes together and place bids on the item currently running in each lane.



Desktop live room: two lanes with independent prices, timers and increment buttons.

1. Open an ongoing **Real-time Auction** using **Participate**. Identify the lane, item number and item name.
2. Review the photos, **Rank** and **Item Info**. Check **Current Highest Bid** and the minimum-price indicator.
3. Choose an increment such as **+S$10, +S$50** or **+S$100**. The increment is added to the current price.
4. Wait for acceptance. Check the updated price and **Your Highest Bid**; an accepted live bid restarts the item countdown.
5. When the timer ends, the next item appears automatically. Each lane progresses independently.

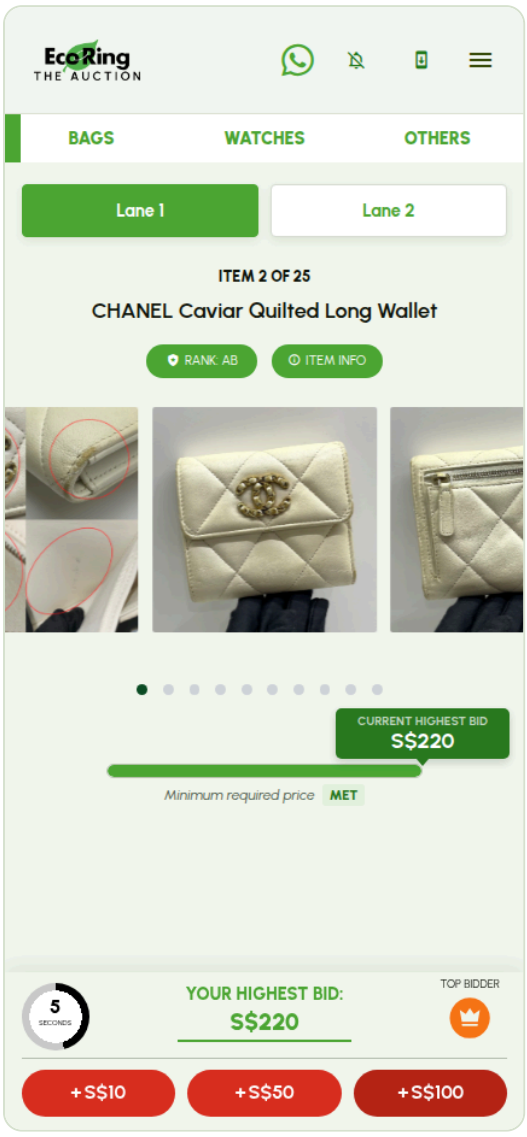
> **Check the minimum required price**
>
> **MET** means the price meets the item's minimum requirement; **NOT MET** means it does not. Being the current highest bidder alone does not establish the final winning result.

Example: At a current price of S$200, choosing +S$50 submits a S$250 bid. Check the live price immediately before bidding.

WATCH THE WALKTHROUGH Desktop video 10:48 · 11:13 · 11:39

Real-time Auction on phone

Switch between the live lanes and keep the current item, timer and bid controls in view.



Phone live room: lane tabs, minimum-price status, timer and bid increments.

1. Open the ongoing live auction and use the **Lane 1** or **Lane 2** tabs to choose the lane you want to watch.
2. Check the current item name and photos. Read **Current Highest Bid** and the **MET / NOT MET** indicator.
3. Tap one increment button to bid. Wait for the response before taking the next action.
4. Check **Your Highest Bid**. The crown / **Top Bidder** indicator identifies your current leading position.
5. Continue watching as the lane advances. Switch tabs to check the other lane's current item.

When the lane finishes

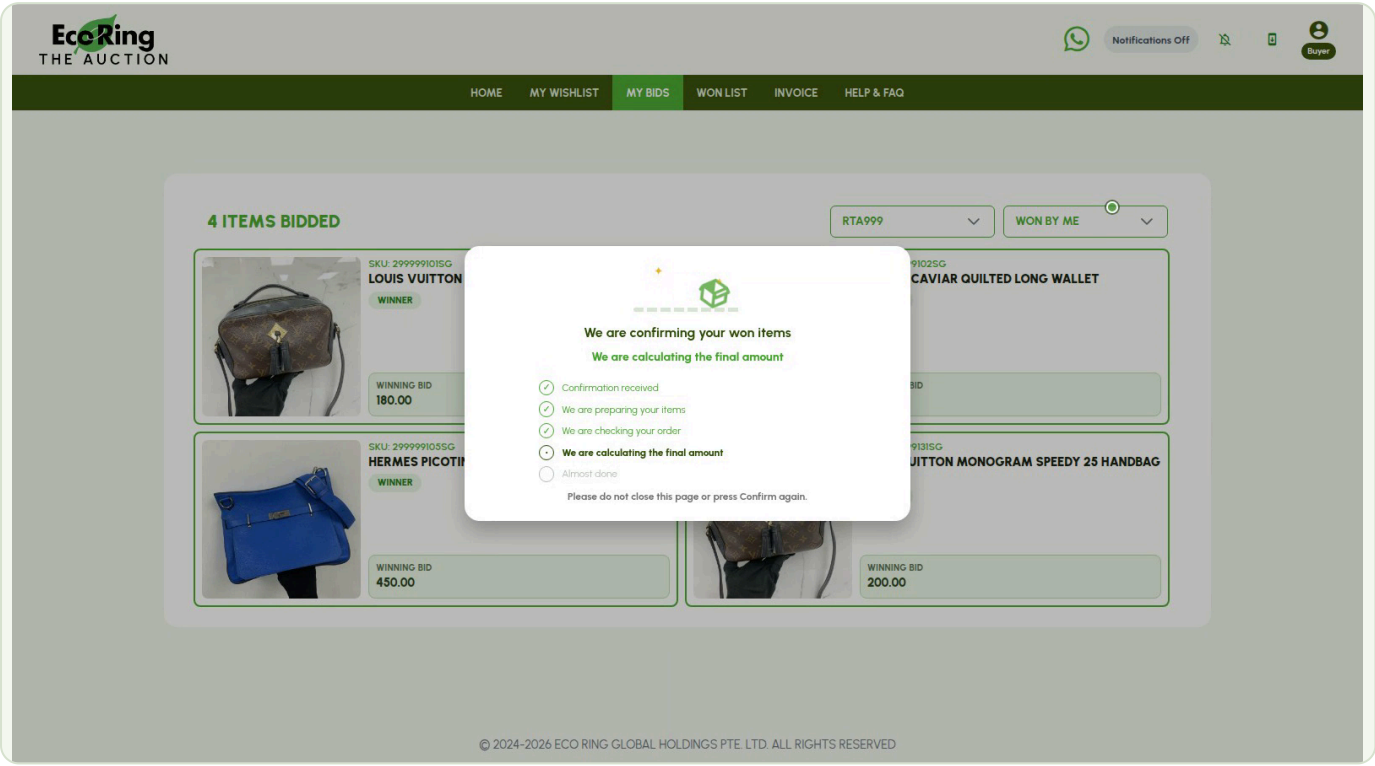
The lane shows **End of Auction**. Open My Bids after the auction finishes to review the final winning results and confirm your won items.

The current price and item can change quickly. Read the item name and live price each time you bid.

WATCH THE WALKTHROUGH Phone video 01:27 · 01:32 · 01:38 · 06:30

My Bids & confirm won items

Review the completed auction, then confirm its pending won list.



The confirmation progress dialog prepares your won items and calculates the final amount.

1. Open **My Bids** and choose the auction in the auction selector.
2. Use **All Results, Won by Me** or **Not Won by Me** to review results. Winning cards show **Winner** and **Winning Bid**.
3. When the pending-wins banner offers **Confirm Won List**, check its auction name and the deadline shown. Choose the button once.
4. Keep the page open while confirmation is processed. Wait for the completion message and redirection to **Won List**.
5. Select the same auction on Won List, choose **Apply**, and verify the items show **Confirmed**.

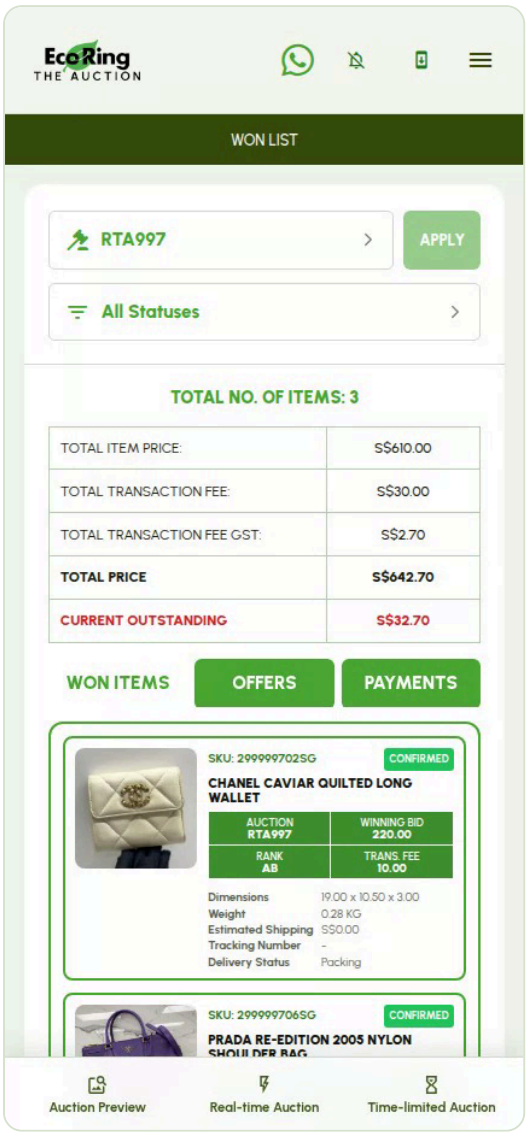
> **Follow the deadline on your screen**
>
> Confirm your won items using the available action and the displayed instructions. During processing, leave the page open and do not press Confirm again.

My Highest Bid is a bidding record. Use the final Winner/Winning Bid result to identify items actually won.

WATCH THE WALKTHROUGH Desktop video 16:43 · 17:05 · 17:35 · Phone video 06:30 · 06:42 · 06:58

Review your Won List

Check confirmation status, costs and outstanding amounts for the selected auction.



Phone Won List after confirmation, with totals and Confirmed item cards.

1. Open **Won List**. Choose the correct auction and press **Apply**.
2. Use the status filter to show all items or the relevant confirmation status.
3. Review the item count, **Total Item Price, Total Transaction Fee** and the displayed fee GST.
4. Check **Total Price** and **Current Outstanding**. These totals depend on the selected auction and the recorded payments.
5. Open the **Won Items** tab and check each item's status, winning price, rank and transaction fee.

The three tabs

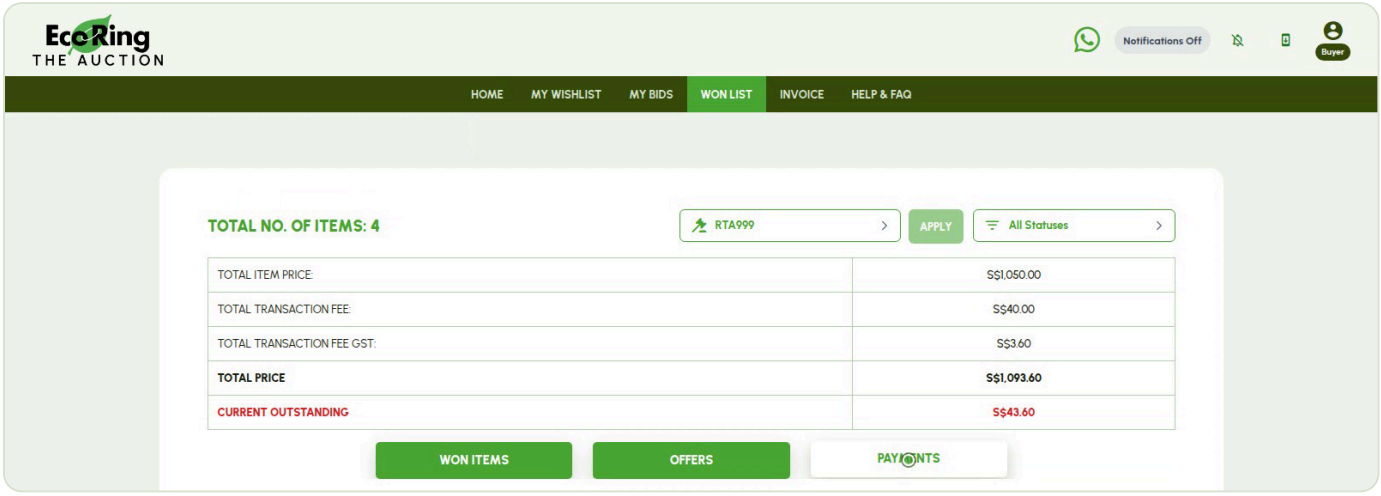
Won Items lists your purchases. **Offers** shows negotiations when available. **Payments** opens payment, delivery and collection information.

Confirmation and payment are separate steps. After items show Confirmed, review the Payments tab and any outstanding balance.

WATCH THE WALKTHROUGH Desktop video 17:57 · 18:51 · Phone video 02:17 · 02:27 · 06:58

Review payment information

Check the selected auction’s outstanding amount, deadlines and payment instructions.



The selected auction’s totals and Payments tab.

1. On **Won List**, select one auction, choose **Apply** and open **Payments**.
2. Review **Total Price** and **Current Outstanding** for that auction.
3. Read the displayed deposit or balance requirements, payment deadlines and shipping information.
4. Follow the payment instructions provided for your auction. Check the payment amount and recipient before completing payment.
5. Return to Won List to check the recorded payment and outstanding balance. Open **Invoice** to find any issued documents.

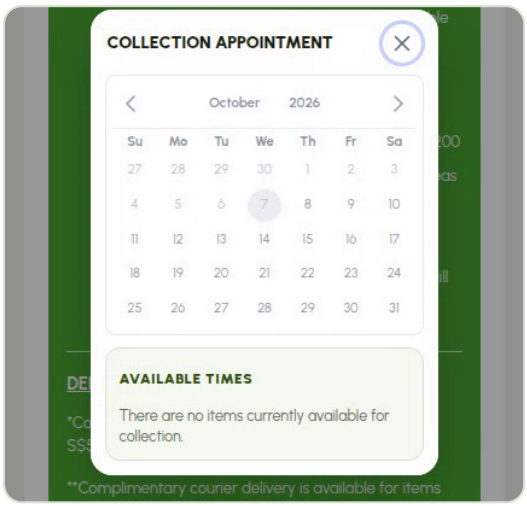
> **Use the instructions shown in your account**
>
> The amounts and deadlines on the Payments page apply to your selected auction. Contact EcoRing staff if you need help with the payment instructions.

The values in this screenshot are test examples.

WATCH THE WALKTHROUGH Desktop video 19:21 · Phone video 02:32 · 07:05

Book a collection appointment

Available dates and time slots depend on whether your items are ready for collection.



The collection calendar. This test account has no items currently available for collection.

1. Open **Won List → Payments** for the correct auction and choose **Collection Appointment**.
2. In the calendar, choose an enabled date. Wait for the **Available Times** list to load.
3. Choose a time slot from the available options.
4. Review the date/time in **Confirm Collection Appointment**, then choose **Confirm**.
5. Wait for **Collection appointment confirmed**. Keep the confirmed date and time for your collection.

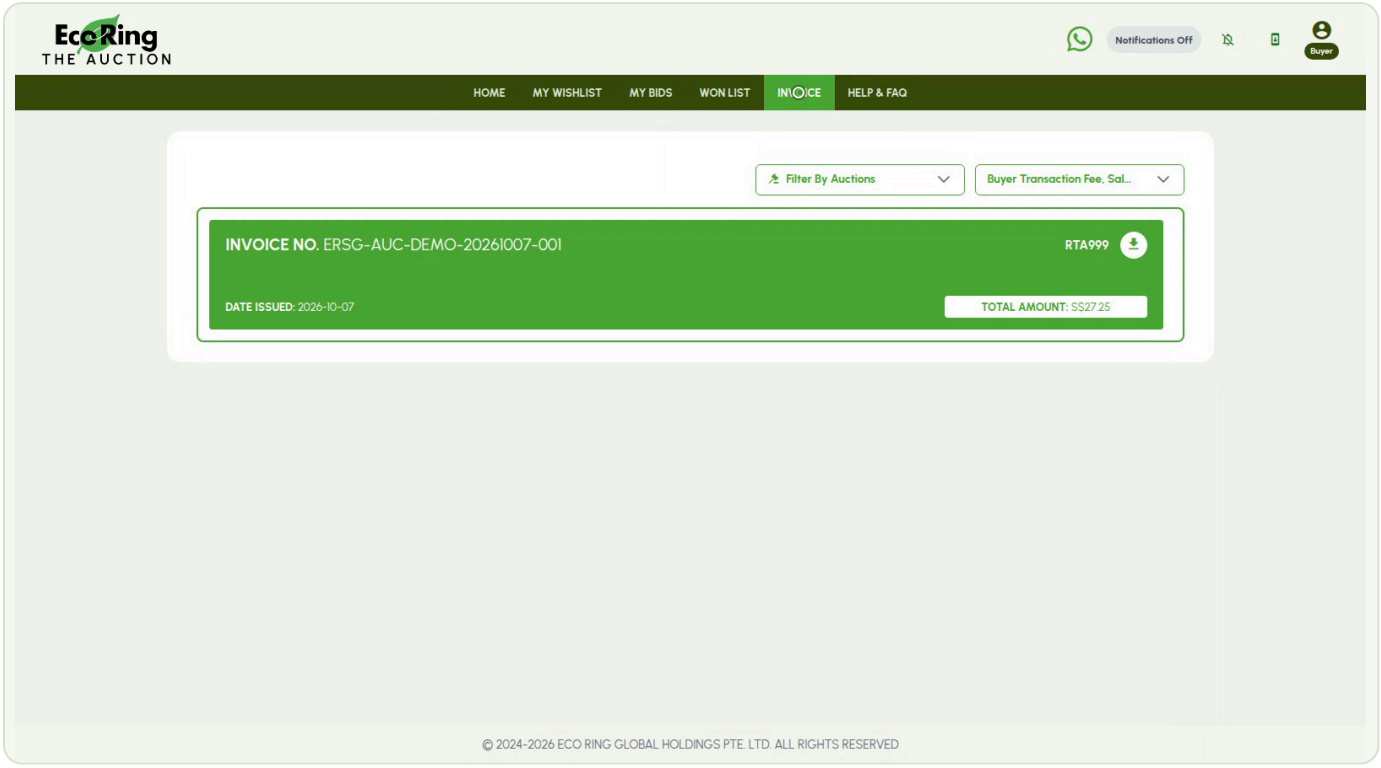
> **If no slots are shown**
>
> “There are no items currently available for collection” means this account has no collectable items yet. If a date has no time slots, choose another available date.

The recorded test account displayed the empty calendar state; no appointment was booked in the video. Confirming a new appointment replaces any previous collection appointment.

WATCH THE WALKTHROUGH Desktop video 19:28 · Phone video 02:38

View & save invoices

Find issued documents by auction and invoice type, then open the PDF.



Invoice page with an issued staging sample document and its download icon.

1. Choose **Invoice** from the desktop top menu or the phone's main menu.
2. Use **Filter By Auctions** to choose the relevant auction.
3. Use the invoice-type filter to find **Buyer Transaction Fee** documents or **Sales Invoice** documents.
4. Check the invoice number, auction, **Date Issued** and **Total Amount** on the card.
5. Open the invoice card or its download icon. The PDF opens in a new browser tab; use the PDF viewer's download/save control to keep a copy.

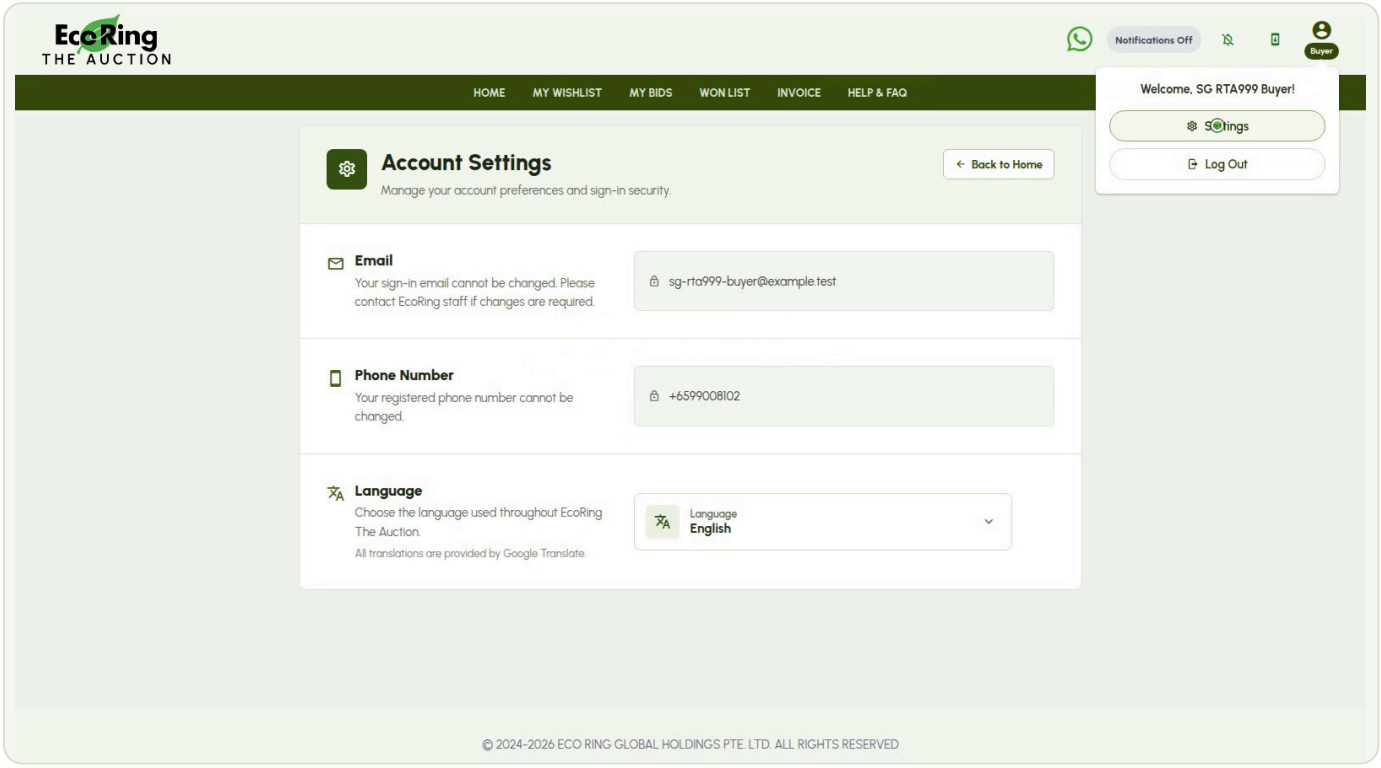
> **If the page says No Invoice Found**
>
> Clear or change the auction/type filters. If the expected document has not been issued yet, check again later or contact EcoRing staff.

The pictured invoice is a staging sample. Its amount is an example and is not the total for every auction purchase.

WATCH THE WALKTHROUGH Desktop video 12:37 · 15:12 · Phone video 01:56

Profile, notifications & help

Manage your interface preferences and find support when you need it.



Account Settings shows registered contact details and the interface language.

Profile & language

On desktop, choose the **account icon → Settings**. On phone, open the main menu and choose **Profile**.

Your registered email and phone number are shown here. Contact EcoRing staff if those details need to change.

Use the **Language** selector for your preferred interface language.

Notifications

Use the platform's notification control and allow the browser permission when prompted.

For iPhone notifications, open the site in Safari, choose **Share → Add to Home Screen**, then launch the installed app icon and enable notifications there.

Help & FAQ

The staging Help & FAQ page showed **Coming Soon** in this walkthrough. Use the displayed WhatsApp contact icon or contact EcoRing staff for help.

The iPhone reminder option lets you continue in the browser; the installed Home Screen app is required for iPhone auction notifications. See pages 4–5 for enabling alerts and restoring blocked browser/device permissions.

WATCH THE WALKTHROUGH Desktop video 13:22 · 13:51 · Phone video 00:03 · 00:13 · 02:06 · 02:12

Your auction checklist

A quick reference for your next auction session.

Before & during bidding

- ✓ Choose the right auction, lane and item.
- ✓ Inspect the photos, rank and More Info.
- ✓ Check the pre-bid or auction deadline.
- ✓ Read the current price and your intended amount.
- ✓ Wait for acceptance and verify the saved bid.
- ✓ For live bids, check the minimum-price status.

After the auction ends

- ✓ Review the final My Bids winning results.
- ✓ Confirm the pending won list when offered.
- ✓ Check Confirmed items and totals in Won List.
- ✓ Follow the Payments amounts and deadlines.
- ✓ Book collection when dates/slots are available.
- ✓ Download issued invoices for your records.

Go straight to the video section

Topic	Desktop	Phone
Sign-in & Home	00:00 / 01:12	00:00 / 00:15
Inspect items / wishlist / pre-bids	02:13 / 06:30	00:29 / 00:38
Time-limited bidding	09:20	01:04
Real-time bidding	10:48	01:27
Confirm won items / review totals	17:05 / 18:51	06:42 / 06:58
Payment / collection	19:21 / 19:28	02:32 / 02:38
Issued invoice / settings	15:12 / 13:51	01:56 / 02:06

Videos saved alongside this guide:
auction-desktop-english-malay.mp4
auction-phone-english-malay.mp4

If something is missing

What you see	What to check
No items / wrong purchases	Clear search/filters; choose the correct auction and press Apply where available.
Bid action unavailable	Check the auction status, bidding window and your account's bidding access.
Confirmation still processing	Keep the page open. Check for Confirmed status before attempting another confirmation.
Notifications off / blocked	Follow pages 4–5 to allow browser/device notifications, then reopen and enable in the auction app.
No collection slot / invoice	Check collection readiness or another available date; reset invoice filters and check document issuance.