

# Rockwood PDU8500 Panic Device

## Frequently Asked Questions

**Question:** What product line does the PDU8500 Panic Device fall under?

**Answer:** Rockwood Products. Device literature and pricing can be found on [assaabloydooraccessories.us](https://assaabloydooraccessories.us).

**Question:** Who can purchase the PDU8500 Panic Device?

**Answer:** Customers who have an open account with Rockwood Products and have an understanding that they are required to follow installation instructions and videos.

**Question:** What is required to order a Panic Device

**Answer:** A completed PDU8500 order form must be filled out, then a door template will be sent back to customer for final approval. Once approved, the order will be entered.

**Question:** What door types does the PDU8500 work with?

**Answer:** Metal, storefront and wood doors.

**Question:** Are there any special requirements for hollow metal frames?

**Answer:** Yes, specific stop height, stop width, and reinforcements are required. See the PDU8500 order form for details.

**Question:** Where can I find strike templates?

**Answer:** Strike templates can be found on [assaabloydooraccessories.us](https://assaabloydooraccessories.us), Resource Library > Product Templates > Rockwood Templates > Architectural Panic Devices and Locking Pulls

**Question:** What stiles can the PDU8500 device be used on?

**Answer:** The device will work on medium and wide stiles. Medium stiles are 3 1/2" and less than 5". 5" and greater is considered a wide stile.

**Question:** What door thicknesses are available?

**Answer:** The device will work on doors 1 3/8" – 3 1/2" thick.

**Question:** What is the smallest backset that can be used on the PDU8500?

**Answer:** The smallest backset is 2 1/4".

**Question:** What finishes are available?

**Answer:** The device is stainless steel based. All stainless steel finishes, stock powder coats and customer powder coats are available.

**Question:** What is the warranty on the device?

**Answer:** 3-year limited warranty. See ASSA ABLOY Rockwood PDU8500 Series Warranty for full details.

**Question:** Can the device be modified in the field?

**Answer:** No. Any field prep will void the warranty.

**Question:** Does the device meet California Building Code (2019) Sec. 11B-309.4?

**Answer:** Yes, there is an option that can be chosen when ordering to meet California Building Code (2019) Sec 11B-309.4. This option was specifically designed to be used in the state of California or other areas where a 5lb. activation force is required to meet ADA. For other geographies we recommend using our standard PDU8500.

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## FREQUENTLY ASKED QUESTIONS - CONTINUED

**Question:** Is the PDU8500 fire rated?

**Answer:** No.

**Question:** Is dogging standard?

**Answer:** Yes, the device will come with the dogging feature unless otherwise specified when ordering.

**Question:** Any special door requirements?

**Answer:** It is highly recommended for the door to be prepped in a door shop with CNC equipment. Door must be prepped when it is horizontal.

**Question:** What is the lead time?

**Answer:** Approximate lead time is 15 working days from the time the order is entered into Rockwood's system. Lead time may change depending on quantity, etc.

**Question:** Where is the PDU8500 assembled?

**Answer:** In America's County: Somerset County, Pennsylvania.



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