

Rockwood PDU8500 Panic Device

Frequently Asked Questions

Question: What product line does the PDU8500 Panic Device fall under?

Answer: Rockwood products. Device literature and pricing can be found on rockwoodmfg.com.

Question: Who can purchase the PDU8500 Panic Device?

Answer: Customers who have an open account with Rockwood Manufacturing and have an understanding that they are required to follow installation instructions and videos.

Question: What is required to order a Panic Device

Answer: A completed PDU8500 order form must be filled out, then a door template will be sent back to customer for final approval. Once approved, the order will be entered.

Question: What door types does the PDU8500 work with?

Answer: Metal, storefront and wood doors.

Question: Are there any special requirements for hollow metal frames?

Answer: Yes, specific stop height, stop width, and reinforcements are required. See the PDU8500 order form for details.

Question: Where can I find strike templates?

Answer: Strike templates can be found on rockwoodmfg.com: Library > Product Documentation > Templates > Architectural Panic Devices

Question: What stiles can the PDU8500 device be used on?

Answer: The device will work on medium and wide stiles. Medium stiles are 3-1/2" and less than 5". 5" and greater is considered a wide stile.

Question: What door thicknesses are available?

Answer: The device will work on doors 1-3/8" - 2-1/2" thick.

Question: What is the smallest backset that can be used on the PDU8500?

Answer: The smallest backset is 2-1/4"

Question: What finishes are available?

Answer: The device is stainless steel based. All stainless steel finishes, OptiCoat™ sublimation finishes, stock and custom powder coats are available.

Question: What is the warranty on the device?

Answer: 3-year limited warranty. See ASSA ABLOY Rockwood PDU8500 Series Warranty for full details.

Question: Can the device be modified in the field?

Answer: No. Any field prep will void the warranty.

Question: Does the device meet California Building Code (2019) Sec. 11B-309.4?

Answer: Yes, there is an option that can be chosen when ordering to meet California Building Code (2019) Sec 11B-309.4. This option was specifically designed to be used in the state of California or other areas where a 5lb. activation force is required to meet ADA. For other geographies we recommend using our standard PDU8500.

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FREQUENTLY ASKED QUESTIONS - CONTINUED

Question: Is the PDU8500 fire rated?

Answer: Yes, when specified (with letter F). UL10C 90-minute rating with hose stream, pairs of hollow metal or wood/composite doors up to 8'x8' only. Three fire bolts (PD18BFB) are provided.

Question: Is dogging standard?

Answer: Yes, the device will come with the dogging feature unless otherwise specified when ordering. This feature may also be added to or removed from the device in the field.

Question: Any special door requirements?

Answer: It is highly recommended for the door to be prepped in a door shop with CNC equipment. Door must be prepped when it is horizontal.

Question: What is the lead time?

Answer: Approximate lead time is 15 working days from the time the order is entered into Rockwood's system. Lead time may change depending on quantity, etc.

Question: Where is the PDU8500 assembled?

Answer: In America's County: Somerset County, Pennsylvania.

Question: Is Request to Exit (REX) functionality available?

Answer: Yes, for non-fire rated and non-ADA compliant PDU8500 models only.

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