

Rockwood PDU8500 Panic Device

Warranty

Rockwood Manufacturing (in Rockwood, PA/Somerset, PA) warrants that its products sold under the Rockwood Manufacturing trade name in the United States of America are free from defects in workmanship and materials under normal use and service. This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, corrosion, erosion, ordinary wear and tear, misuse, abuse, accident, unauthorized service, other causes beyond Rockwood's control, or use with unauthorized non-Rockwood products or parts.

The following instances void warranty:

- Expose to air pollutants including, but not limited to acid rain, chemicals, salt, or fumes.
- Failure or settling of the structure/building/ foundation.
- Repairing or re-finishing the hardware without consensus of the manufacturer.
- Any modifications or disassembling of the warranty product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.

The only liability of Rockwood Manufacturing (in Rockwood, PA/Somerset, PA) in tort or contract whether under this warranty or otherwise, shall be limited to the repair, replacement, or refund of the original purchase price of the product or component that is alleged to be defective at Rockwood's discretion. The warranty period starts at the delivery date to the original purchaser and extends by the duration listed below. Any repair or replacement of a component does not extend the warranty period past the original period.

The PDU8500 series features a three year limited warranty.

Purchaser should contact Rockwood Manufacturing (in Rockwood, PA/Somerset, PA) upon receipt of any product claimed to be defective. If an in-plant inspection is necessary, purchasers should obtain a Return Goods Authorization and then send the product freight paid to Rockwood Manufacturing (in Rockwood, PA/Somerset, PA.) If, upon inspection, the product is determined by Rockwood Manufacturing (in Rockwood, PA/Somerset, PA.) to be defective within the guidelines of this warranty, Rockwood Manufacturing (Rockwood, PA/Somerset, PA.) will promptly repair or replace the defective product.

In the event of an acceptance of Purchaser's Purchase Order by Rockwood Manufacturing (in Rockwood, PA/Somerset, PA), the Purchaser agrees that such acceptance is solely conditioned on Purchaser's acceptance of the terms and conditions set forth in this instrument, regardless of the terms and conditions specified in Purchaser's Purchase Order. The terms and conditions in Purchaser's Purchase Order which conflict with the terms and conditions of this instrument shall be disregarded and are hereby rejected, and this instrument shall constitute the entire agreement between Rockwood Manufacturing and the Purchaser.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. ROCKWOOD MANUFACTURING (IN ROCKWOOD, PA/SOMERSET, PA) SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO AGENT, SALES REPRESENTATIVE OR DEALER HAS THE AUTHORITY TO INCREASE OR ALTER THE OBLIGATIONS OF THIS WARRANTY.

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