



Tri-State Enterprises Inc. continues to closely monitor the Coronavirus (COVID-19) situation. The health and safety of our employees, their families, and our customers are our highest priority. To help keep people safe, we are following recommended workplace actions from the CDC, local health officials and government agencies.

Tri-State, understands the critical role it plays in helping sustain the success of its business partners and clients. Currently, all branches will remain open while being as vigilant as possible to help keep people safe. You will be notified if our hours of operation change.

We have implemented additional precautions and workplace strategies to better facilitate the safety of our employees, clients and business partners:

- Inside our branch locations we have taken several precautions including increased sanitation workplace space, providing hand sanitizer, and posting proper handwashing procedures.
- We have advised all employees to stay home if they begin experiencing symptoms consistent with COVID-19, and to seek proper medical treatment as advised by the CDC. As an additional precaution.
- Outside sales representatives are being advised to forgo all business-related travel until further notice. Personal travel is also being reviewed and some people are being asked to work from home upon returning.
- Our goal is to try and maintain a customer service level that you (our customers) are accustom to having, however we have made a few small route changes and some adjustments, due to lower than expected demand of products, due to the COVID-19 situation. All changes have already been announced. If additional route changes are needed, we will certainly communicate that to everyone, in advance.

Tri-State will continue to closely monitor the situation. We thank you for your patience in the event that any additional steps or accommodations need to be made to ensure the health and safety of everyone. We also thank you for your support and understanding as we do everything in our power to maintain uninterrupted deliveries of products and services to our customers.

Thank you for your business and stay safe!