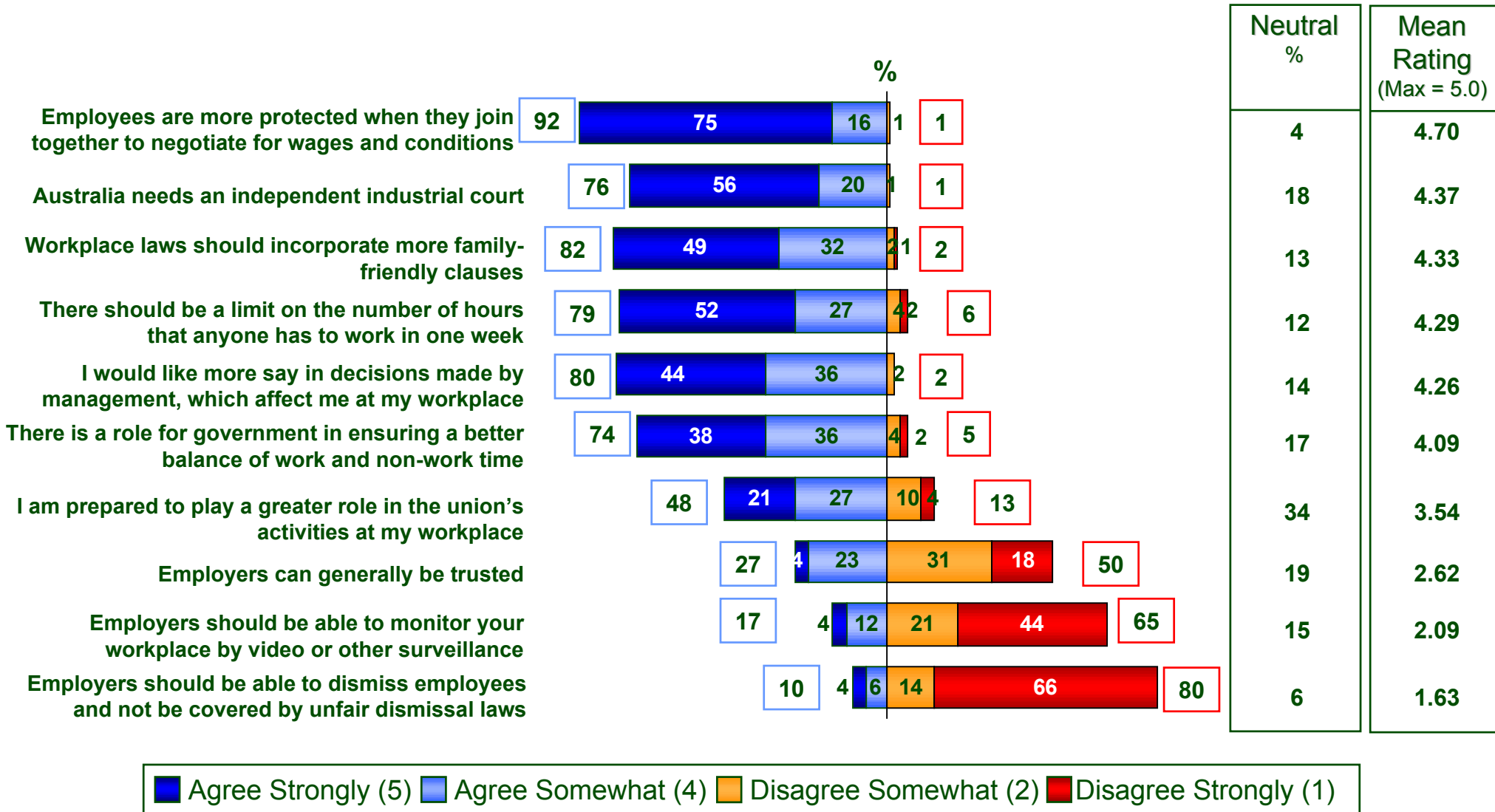


# Industrial Relations

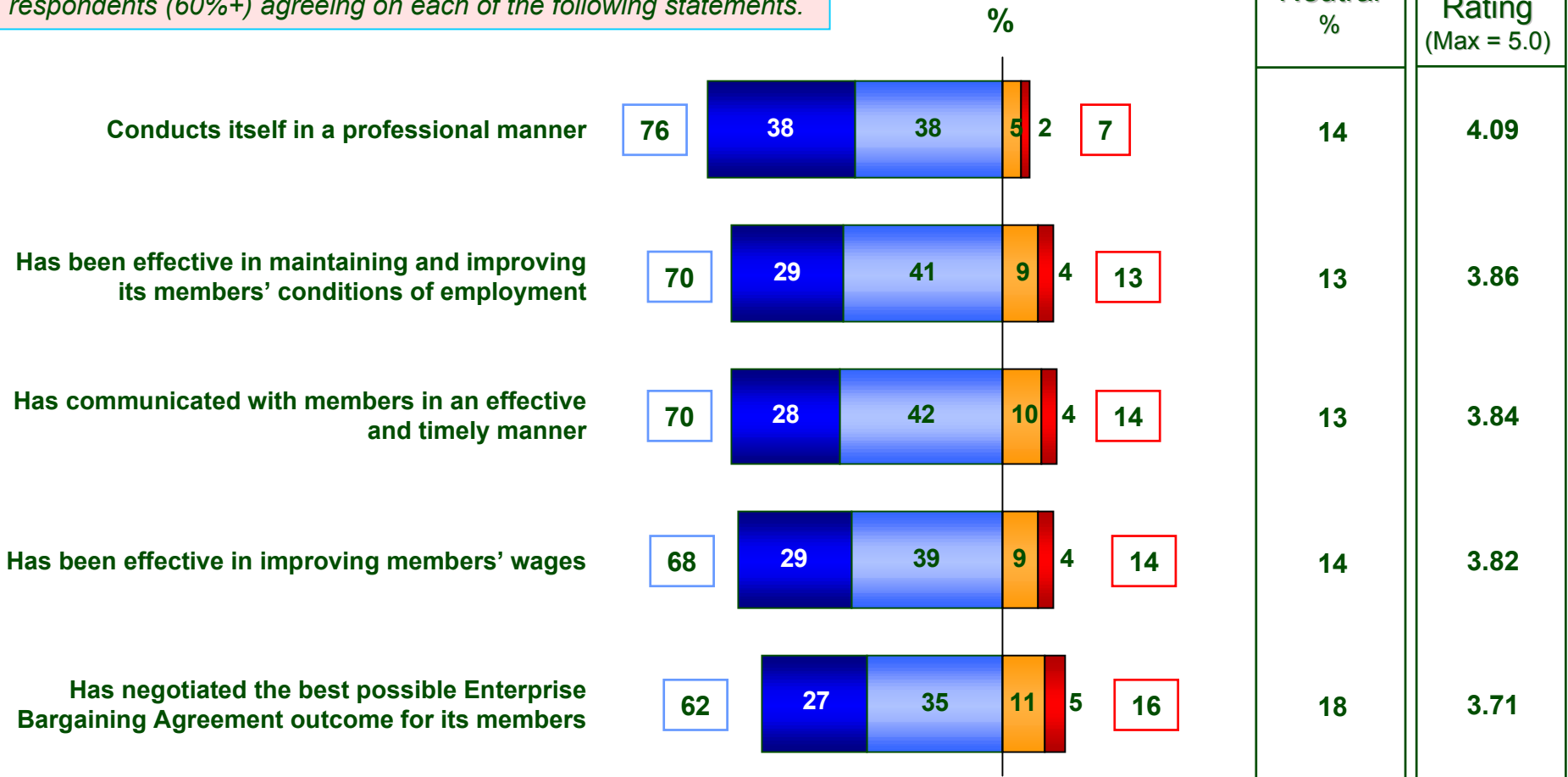


Base: All respondents (n=8,259)

Q9.4 Please tick the number that best indicates the extent to which you agree or disagree with the following.

# Industrial Relations - Your Union...

The unions are performing reasonably well, with the majority of respondents (60%+) agreeing on each of the following statements.



■ Agree Strongly (5)
 ■ Agree Somewhat (4)
 ■ Disagree Somewhat (2)
 ■ Disagree Strongly (1)

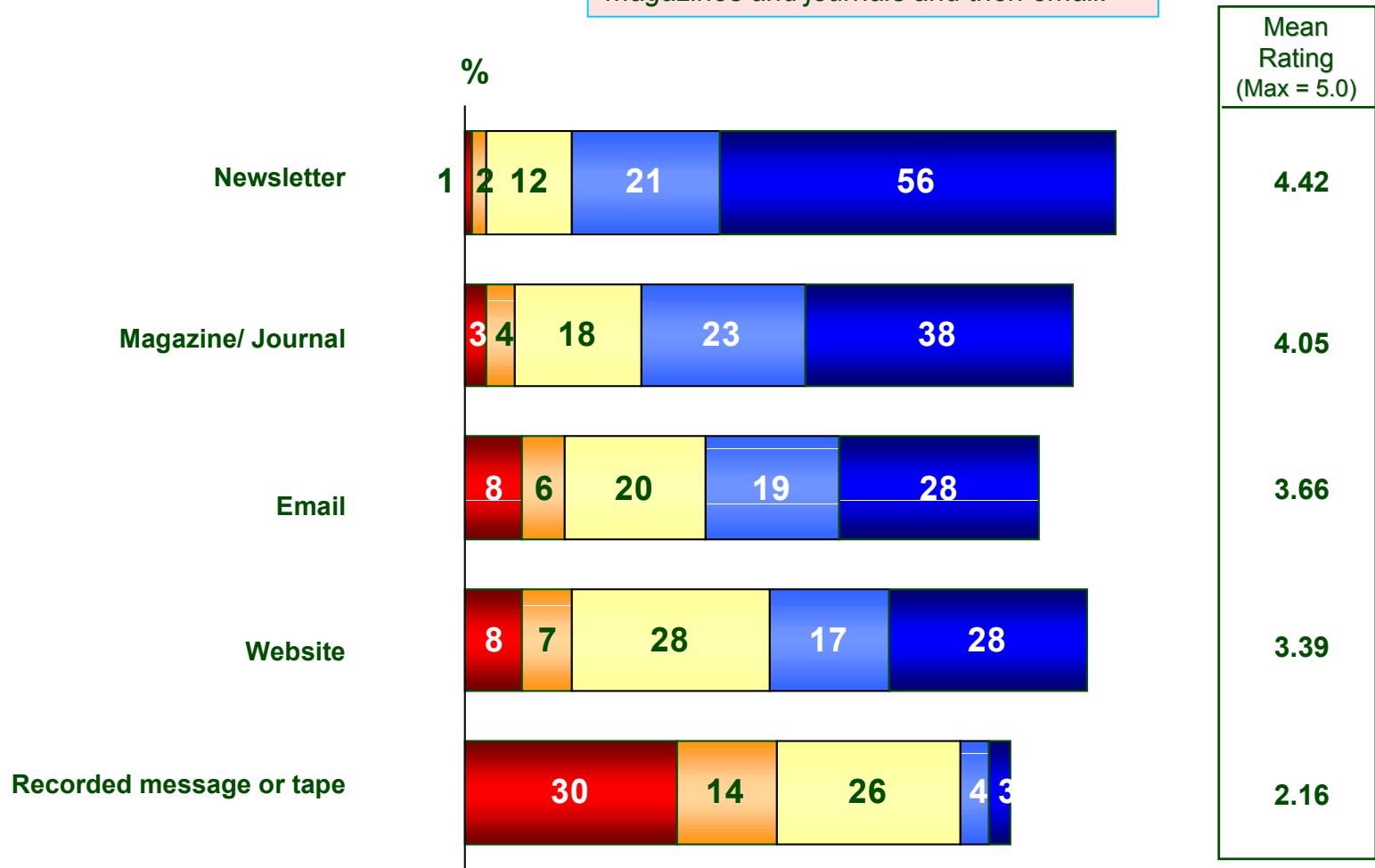
Base: All respondents (n=8,259)

Q9.5 Please tick the number that best indicates the extent to which you agree or disagree with the following about your union / association...

# Communications



*Newsletters are clearly the preferred communication method, followed by magazines and journals and then email.*



■ Strongly Opposed (1) 
 ■ Slightly Opposed (2) 
 ■ Indifferent (3) 
 ■ Slight Preference (4) 
 ■ Strong Preference (5)

Base: All respondents (n=8,259)

Q9.6 Please indicate your preference for receiving each one of the following forms of communication from your union.



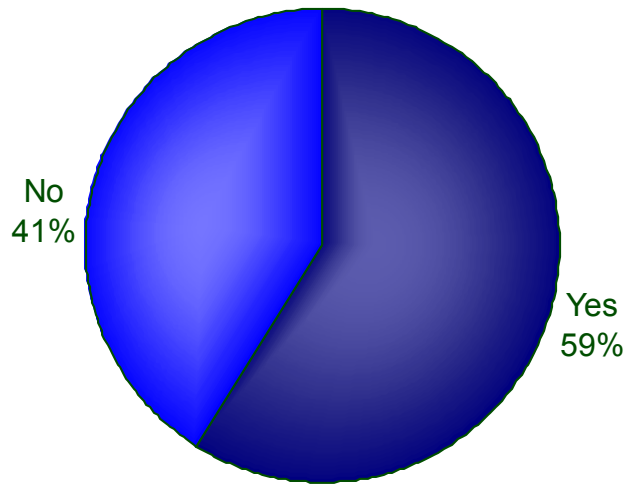
# Workplace Activists/Delegates

Shop Steward or Health & Safety Representatives

# Workplace Activists/ Delegates

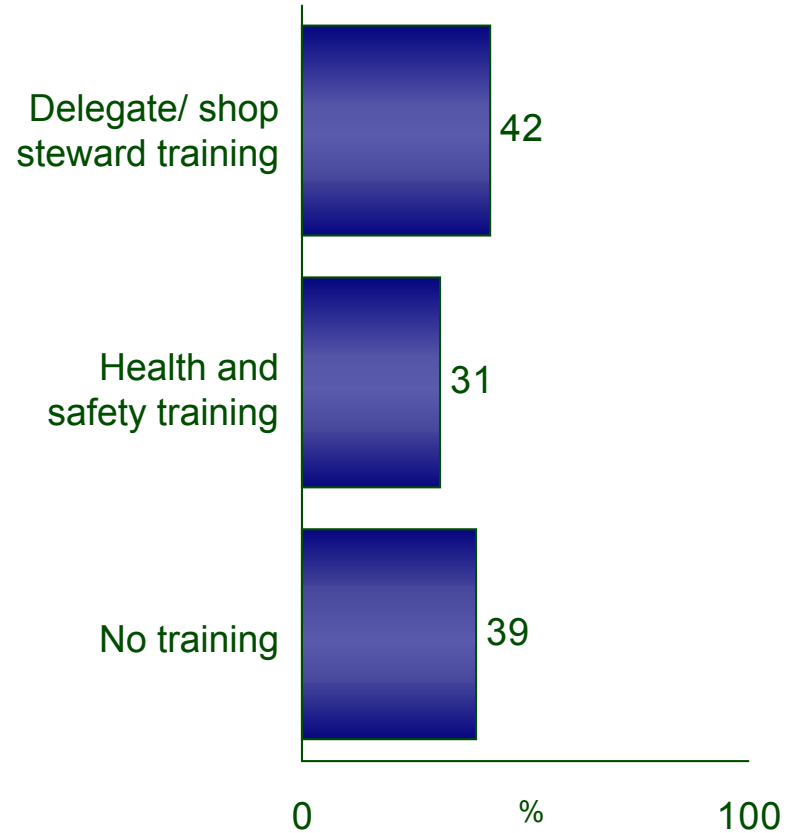


### Elected Activist / Delegate?



Base: (n=3,078 Workplace Activists / Delegates)

### - Training Received -



Base: (n=2,966 Workplace Activists / Delegates)

Base: All respondents (n=8,259)

Q10.1 Were you elected the union activist, delegate, shop steward or health & safety representative?

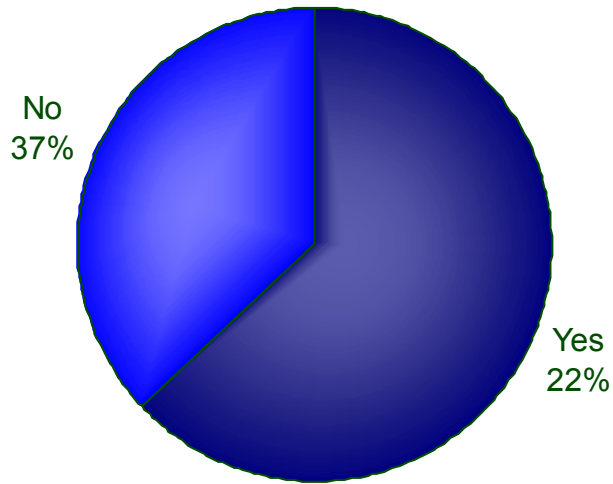
Q10.2 Have you received any union activist, delegate - shop steward or health and safety training?



# Workplace Activists/ Delegates

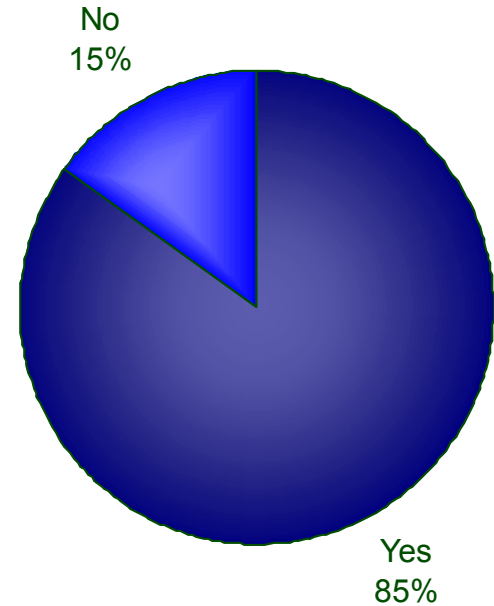


## Consultative Committee Established?



Base: (n=2,940 Workplace Activists / Delegates)

## Union Officials Negotiating an Enterprise Agreement?



Base: (n=2,953 Workplace Activists / Delegates)

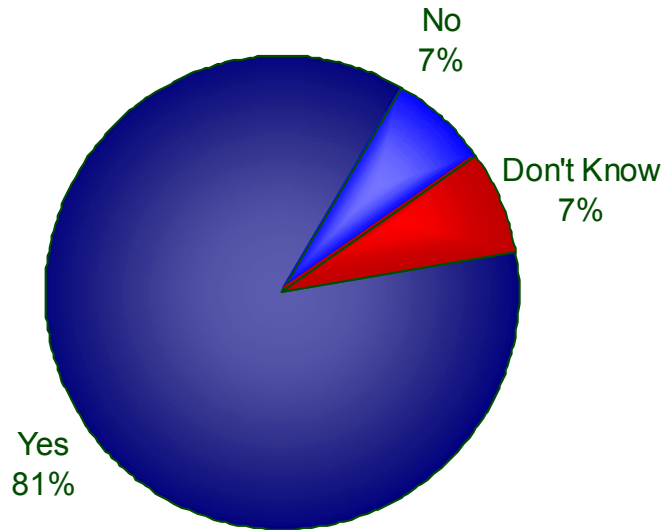
Q10.3 Do you have a consultative committee or other group of workers that meets with your employer on a regular basis?  
Q10.4 Have officials from your union been involved in negotiating an enterprise agreement for your workplace?



# Workplace Activists/ Delegates

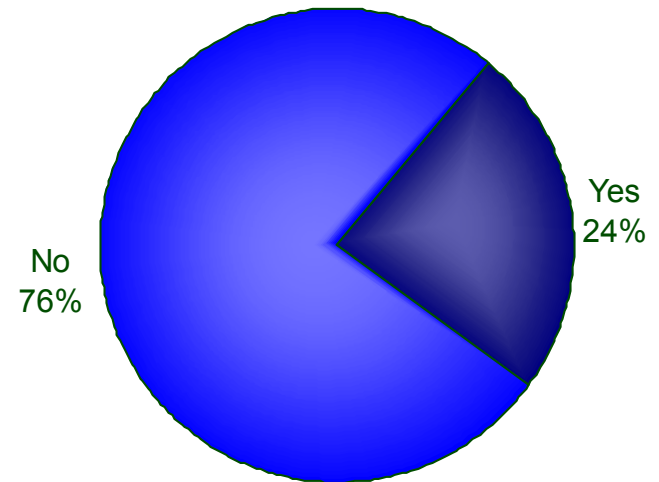


*Has Union Involvement Improved Pay and Conditions?*



Base: (n=2,349 Workplace Activists / Delegates)

*Employer Ever Victimised You?*



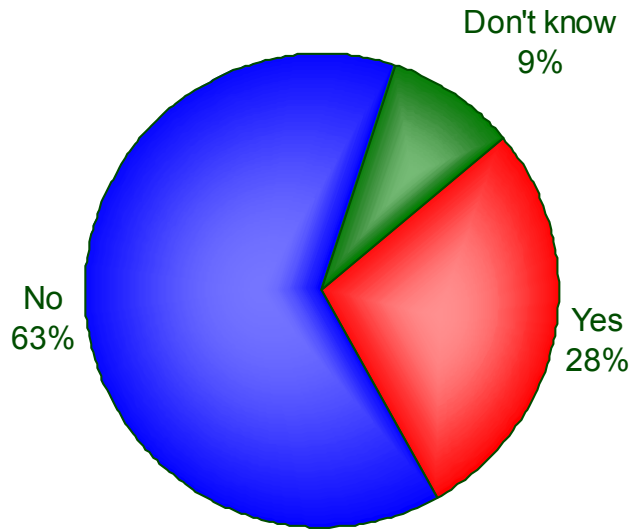
Base: (n=2,910 Workplace Activists / Delegates)



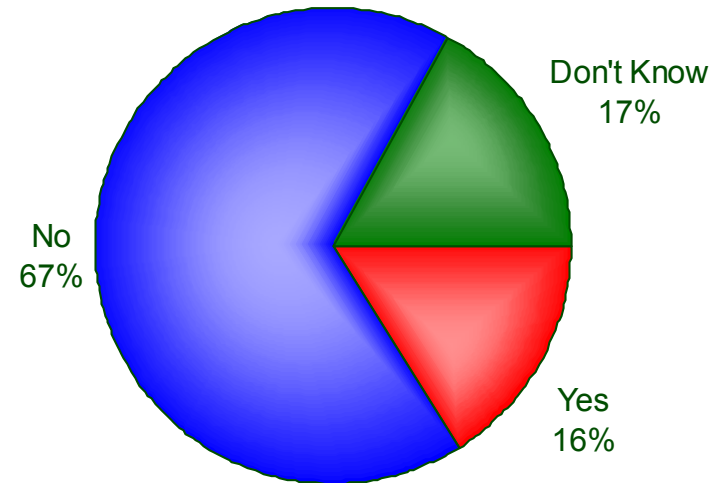
# Workplace Activists/ Delegates



*Colleagues Ever Discouraged from Joining the Union?*



*Union Officials Ever had Difficulty Entering Your Workplace?*



Base: Workplace Activists / Delegates (n=2,935 / 2,917)

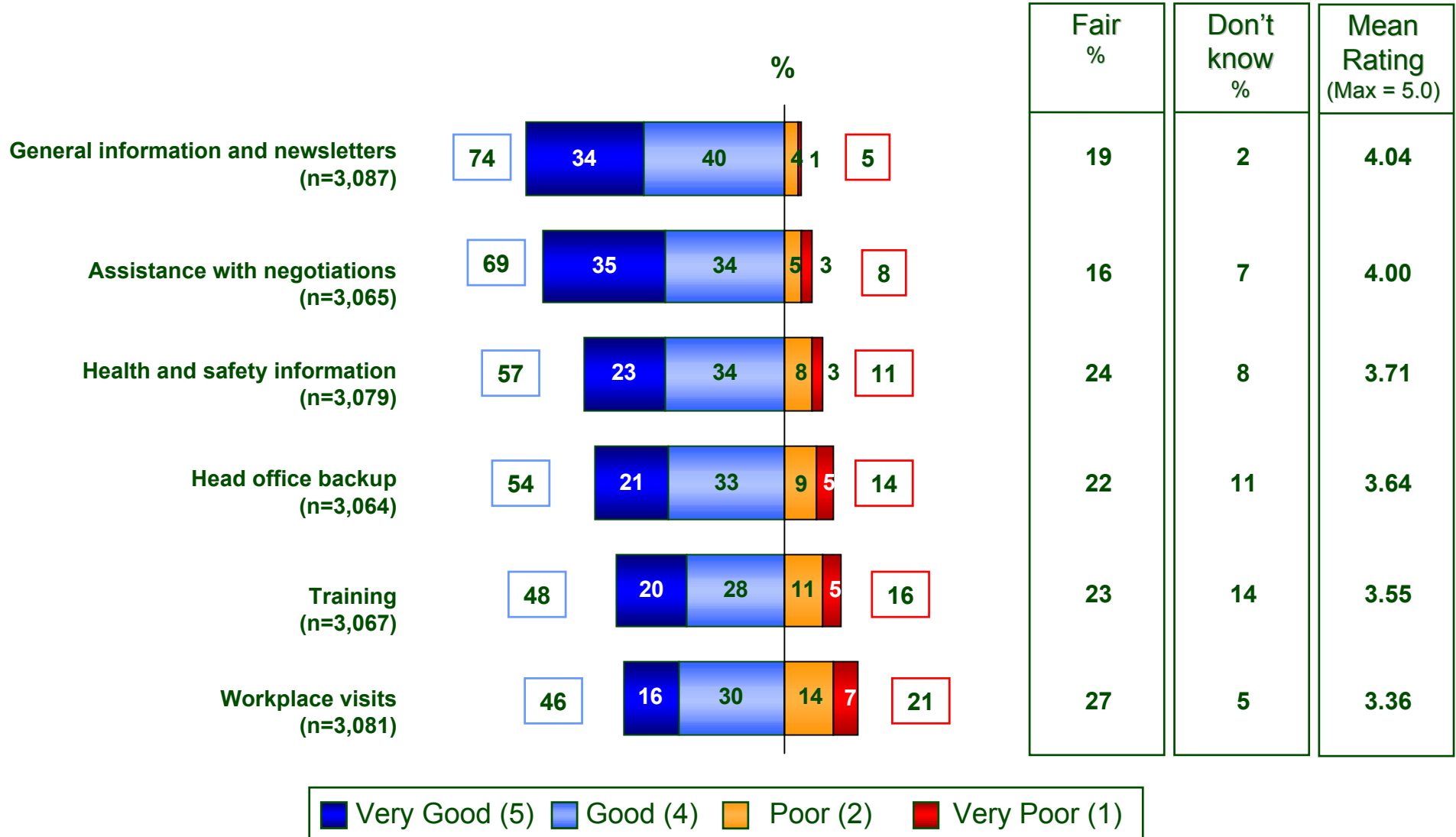
Q10.7 Has your employer ever tried to discourage you or your fellow workers from joining the union or participating in union activities?

Q10.8 Have officials from the union ever had difficulty entering your workplace?





# Workplace Activists/ Delegates



■ Very Good (5)
 ■ Good (4)
 ■ Poor (2)
 ■ Very Poor (1)

# APPENDICES



# APPENDIX 1

## Questionnaire

