Some of the vehicles shown in this catalogue are equipped with options at extra charge. The data given here on equipment and technical data is based on information available at the time of going to print. Your local Volkswagen Commercial Vehicles dealer will be pleased to provide you with full New Zealand specifications upon request.

Call 0800VOLKSWAGEN or visit www.volkswagen.co.nz

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Commercial Vehicles

Crafter Range · Printed in New Zealand

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www.volkswagen.co.nz
The new Crafter.
The new dimension.

More practical, economical and innovative than ever before.

With the new Crafter, we have built a commercial vehicle like no other. As a brand new development, it offers customer-oriented transport solutions with top cost effectiveness. The new Crafter has been specially designed according to the requirements and demands of the diverse customer groups, making it the best commercial vehicle in its class.

The entirely new production site, set up exclusively for the Crafter in Września, Poland, represents state-of-the-art manufacturing.

100% Volkswagen Commercial Vehicles, 100% innovation.

The best driver’s workplace.

- The first with an AGR-certified ergoComfort suspension seat1)
- Largest variety of storage options with a range of different parts and compartments
- New LED interior lights (optional) in the driver’s cab
- The first with a sliding leather-covered install function opening wheel
- The first with a 230 V socket (300 W)1)

The best loadability.

- Range of load capacity from 9,9m³ – 18,4m³
- Rear wing doors with increased opening angle of 270 degree – standard for all models
- LED load compartment lighting as standard
- 100 mm lower loading sill2)

1) Option at extra charge. 2) Value applies to the new Crafter Panel Van with front-wheel drive, compared to rear-wheel and 4MOTION all-wheel drive.

Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.

Best load securing options.

- The first with Automatic Load Security Lashing system as standard
- The first with “Park Assist” parking steering assistance system
- The first with conventional trailer manoeuvring system “Trailer Assist”1)
- The first with “Park Assist” parking steering assistance
- The first with LED headlights1)

Largest range of drive systems.

- New front-wheel drive system – standard for all models
- Rear-wheel drive1)
- New 4MOTION all-wheel drive1,2)
- All drive-trains available with a speed manual or optional 8-speed automatic transmission1,2)

Perfect for city driving thanks to numerous driver assistance and safety systems.

- The first with Automatic Post-Collision Braking system as standard
- The first with “Park Assist” parking steering assistance system
- The first with ActiveBrake System (standard on all models except Runner 30)
- The first with Front Assist ambient traffic monitoring system with City Emergency Braking System (standard on all models except Runner 30)
- The first with multi-functional side view mirrors with lane-change assistance as standard
- The first with sensor-based side protection as standard across all the models
- The first with Front Assist ambient traffic monitoring system with City Emergency Braking System (standard on all models except Runner 30)
- The first with New York’s Aventura package (optional for all models except Runner 30)
- The first with trailer manoeuvring system “Trailer Assist”1)
- The first with “Park Assist” parking steering assistance
- The first with LED headlights1)

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The Crafter’s interior is made of quality, durable and easy-care materials. Its user-friendly design provides the best practical storage concepts in its class. The Crafter Comfort seats

1  Longitudinal seat adjustment
2  Seat height adjustment
3  Seat inclination adjustment
4  Backrest adjustment
5  Electric lumbar support (only available on “Comfort Seats Plus”)
6  Headrest adjustment
7  Armrest adjustment

“Comfort seats” are standard for Crafter Runner and “Comfort Seats Plus” are standard for Crafter 35. Note – “ergo Comfort seats” are available as an option for extra cost, offering a heating and massage function and seat suspension.

Storage pockets and compartments.

A  Practical open compartment, consisting of three separate parts
B  Study cup holder
C  Largest open compartment in its class
D  Folding cup compartment with space for saucevials
E  Storage options in the doors for bottles (4-6), tokens and much more

Connectivity & Multimedia.

F  Multifunction steering wheel
G  Cell port for charging mobile devices
H  Mobile phone storage with Bluetooth® connectivity
I  App Connect enabling you to connect to your Volkswagen’s or Apple CarPlay®, Android Auto and MirrorLink® apps, music, navigation and more
J  12-V outlets
K  Multifunction display “Plus”

Comfort.

L  Extremely narrow A pillars for the best all-round vision and front view
M  Air conditioning “Climatic” in cab

Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.

The Crafter offers the highest standards of comfort in order to ensure a healthy and safe journey. “Comfort seats” are standard for Crafter Runner and “Comfort Seats Plus” are standard for Crafter 35. Note – “ergo Comfort seats” are available as an option for extra cost, offering a heating and massage function and seat suspension.

The best driver’s workplace.

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The newly developed TDI engines.

Engines with a long service life designed specifically for commercial vehicle requirements.

The new Crafter engines meet the highest performance requirements. Even in a variety of driving situations such as inter-city delivery or consistently high mileage, efficiency and operational reliability are achieved.

- Excellent stability with a designed service life of well over 300,000kms
- Outstanding engine component durability (Radiator, turbocharger, engine block and cylinder head)
- Excellent operational reliability and minimal wear and tear, hence lower maintenance costs.

Unbeatable running costs
- Class leading fuel economy
- Service intervals up to 50,000kms or 2 years
- 3 year / 250,000km mechanical warranty

2.0 l TDI engine (90 kW, 340 Nm)
Front- and 4MOTION* all-wheel drive

2.0 l TDI engine (103 kW, 340 Nm)
Front- and 4MOTION* all-wheel drive

2.0 l Bi-TDI engine (130 kW, 410 Nm)
Front-, rear- and 4MOTION* all-wheel drive

07

The new Crafter – Drive technologies
The widest range of drive systems.

The only vehicle in its class with an 8-speed automatic gearbox for three different drive systems.

8-speed automatic gearbox
Specially designed for the driving characteristics of the new Crafter, allowing you a comfortable and consumption-optimized drive, even in an urban start/stop delivery setting. The only 8-speed automatic gearbox in its class, that can be combined with front-, rear- and 4MOTION all-wheel drive.

Rear-wheel drive.
High towing capacity up to 3.5 t
Gross vehicle mass from 5.0 t to 5.5 t
Maximum payload
Best traction with high loads
Longitudinally-mounted front engine

Front-wheel drive.
Low loading sill and entry height – 570 mm
Highest load compartment height
Transversely-mounted front engine

4MOTION all-wheel drive.
Reliable traction
Best directional stability
Available ex works
Transversely-mounted front engine

Specifications subject to change. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.
Best city suitability in its class and best equipment for detecting accident risks.

State-of-the-art driver assistance systems.

Driver assistance systems.

- Side protection: Monitors the vehicle sides and emits visual and audible warnings if the vehicle intrudes too close to pillars, walls or pedestrians.

- Electromechanical power steering (not illustrated): The speed dependent function with active boost improves your driving feeling, e.g., during city driving. Compared to conventional vehicles, it offers the basis of new driver assistance systems.

- Trailer manoeuvring system "Trailer Assist": Automatically manoeuvres vehicles with trailers into parallel parking spaces. The system takes over straight reversing to steer towards loading ramps and other points with the trailer.

- Lane departure warning "Lane Assist": Automatically countersteers the vehicle if it leaves the lane unintentionally while warning the driver at the same time using a warning tone and information in the multifunction display.

- ACC and "Front Assist": Automatically adapts the vehicle's speed to that of the vehicle driving in front and maintains the distance set by the driver. At the same time, it remains within the lane and already includes the "Foot Assist" intended traffic monitoring system.

- **Rear Traffic Alert** (not illustrated): 1) Emits an audible warning when reversing out of a parking space if another vehicle is getting too close. In case the driver fails to react, the system can minimise the consequences of a possible accident and, in the best case scenario, prevent an accident entirely through braking intervention. Standard for all Crafter closed bodies, except entry model Runner.

- **Lane change assist "Side Assist":** 1), 2), 5) Displays a warning signal in the side mirror if one of the system's sensors registers a vehicle in the blind spot when changing lanes. Standard for all Crafter with closed bodies except entry model Runner.

- **Automatic Post-Collision Braking System.** 2) Triggers braking after a collision, with the aim of preventing second collisions. After a short delay, the vehicle begins a phased braking action down to 10 km/h, during which the driver can take over at any time.

- **Electronic Stabilisation Programme** (not illustrated). 2) Prevents under or over-steering via targeted braking of individual wheels.

- **Adaptive Cruise Control ACC**: 1) Automatically adapts the vehicle's speed to that of the vehicle driving in front and maintains the distance set by the driver. At the same time, it remains within the lane and already includes the "Foot Assist" intended traffic monitoring system.

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- **“Park Assist” parking steering assistance.** 1) Handles multi-step parking into parallel and bay parking spaces. When reverse gear is engaged, the vehicle automatically adjusts the steering so that the driver has to operate the clutch, accelerator and brake.

- **Crosswind Assist** (not illustrated). 5) As subfunction of the Electronic Stabilisation Programme, it assists in case of strong, gusty crosswind by adaptive brake intervention if necessary.

- **State-of-the-art driver assistance systems.**

- **Safety systems.**

1) Option at extra charge. 2) Within the system thresholds. 3) Up to 30 km/h. 4) Standard for Crafter Cab Chassis and optional on Van Range. 5) The closed bodies only. Dealer includes options at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.

The new Crafter – Driver assistance and safety systems.
The new Crafter Panel Van.

Easiest loadability and best load securing options in its class.

270 degree opening angle for real wing doors.
Easy-to-load and closed-out front accessibility in every area. Standard for all Crafter Models.

1,311 mm opening width at the sliding door.
Easy to load are standard with common load carriers such as standard pallets.

Highest load compartment of up to 2,196 mm.
In conjunction with front-wheel drive, the new Crafter offers the highest loading height in its class. Additional cargo hold heights with front-wheel drive are 2,189 mm (long wheel-base with super high roof), 1,961 mm (high roof) and 1,726 mm (normal roof).

100 mm lower loading sill.
Compared with the rear-wheel and 4MOTION all-wheel drives, the new Crafter simplifies loading and unloading thanks to its 100 mm lower load compartment sill.

Vehicle dimensions in mm

<table>
<thead>
<tr>
<th>Vehicle length</th>
<th>Super high roof</th>
<th>High roof</th>
<th>Normal roof</th>
</tr>
</thead>
<tbody>
<tr>
<td>2,798 mm</td>
<td>2,590 mm</td>
<td>2,355 mm</td>
<td></td>
</tr>
</tbody>
</table>

1) With front-wheel drive and 4MOTION all-wheel drive. 2) Will be introduced at a later date. 3) Not available with front-wheel drive. 4) Not available with a normal roof. 5) Applies to the new Crafter Panel Van with long plus wheelbase, super high roof and front-wheel drive.

Illustration includes option at extra charge. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.

Up to 18.4 m³ loading volume in conjunction with front-wheel drive.
Maximum functionality.

Innovative load compartment solutions.

Universal floor available ex works for fitting storage systems. The wooden floor is the ideal basis for fitting storage systems from various manufacturers. Special adapters for the notches in the floor allow you to flexibly set up or remove storage modules.

Chassis preparation for shelving systems. Numerous hexagonal holes for M6 screw fittings above and below the window areas simplify the mounting of shelves and storage units. 100 mm horizontal distance between the holes.

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Chassis preparation for shelving systems. Numerous hexagonal holes for M6 screw fittings above and below the window areas simplify the mounting of shelves and storage units. 100 mm horizontal distance between the holes.

Options at extra charge. 1) Measured at the vehicle’s floor height. Please bear in mind that these are only approximated figures, and that they may vary due to production tolerances. 2) Value applies to normal and high roof with medium wheelbase, high and super high roof with long wheelbase and high and super high roof with long plus wheelbase – always in conjunction with front-wheel drive. Please contact your local Volkswagen Commercial Vehicles dealer for details of the standard equipment and optional extras applicable in your country.

Wheelbase
- medium
- long
- long plus

Roof heights
- Normal roof
- High roof
- Super high roof

Loading compartment length
- 3.650 mm
- 4.200 mm
- 4.450 mm

Loadability (depending on roof height and wheelbase)
- 9 Euro pallets (1.200 mm)
- 8 Euro pallets (1.200 mm)
- 6 Euro pallets (800 x 1,200 mm)

Loading compartment length
- 3.650 mm
- 4.200 mm
- 4.450 mm

Loadability (depending on roof height and wheelbase)
- 9 Euro pallets (1.200 mm)
- 8 Euro pallets (1.200 mm)
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The new Crafter Cab Chassis

Crafter Cab Chassis as an ideal build platform or with optional dropside package. Available either as a Double cab for up to seven people and 7.1 m² loading space or single cab for 3 people and up to 9.6 m² capacity.

4-seater bench seat in the second row of seats. The double cab offers two single seats at the front and a large 4-seater bench seat in the back as standard. If the driver’s cab is also equipped with a front passenger bench seat, seven people can be transported.

Stow and lash.

No matter what you wish to transport with the new Crafter Dropside Van: it is securely stowed. Besides a ladder carrier, you have also robust storage boxes available under the load platform, a lockable storage box on the load platform and eight lashing eyes for fixing a load. Handy tools can be stowed conveniently below the 4-seater bench seat.

3 vehicle lengths, single and double cabs.

Vehicle dimensions in mm

<table>
<thead>
<tr>
<th>Vehicle Length</th>
<th>Single Cab</th>
<th>Double Cab</th>
</tr>
</thead>
<tbody>
<tr>
<td>Long plus wheelbase</td>
<td>7,004</td>
<td>6,204</td>
</tr>
<tr>
<td>Medium wheelbase</td>
<td>6,970</td>
<td>5,970</td>
</tr>
<tr>
<td>Long wheelbase</td>
<td>6,904</td>
<td>6,004</td>
</tr>
</tbody>
</table>

1) Value for the new Crafter Cab Chassis with single cab and long plus wheelbase. 2) Option at extra charge.

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