

**Aeris Cloud Connect Form**

**Sales Engineering**

**October 16, 2020**

**Version 1.0**

# 

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Document History:** | | | | |
|  | | | | |
| **Version** | **Date** | **Prepared by** | **Edited By** | **Comments** |
| 1.0 | 10/16/20 | Aeris |  | Initial version |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| File Location: | | | | |

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Distribution List:** | | |  | | | **Distribution Level:** | | | |
|  | | | | | | | | |
| **Region** | **Name** | **Region** | | **Name** |  | |  |  | | |
|  |  |  | |  |  | | Confidential |  | | |
|  |  |  | |  |  | | Internal |  | | |
|  |  |  | |  |  | | External | **√** | | |
|  |  |  | |  |  | | Client |  | | |

# INDEX

[1 INDEX 2](#_Toc52972953)

[2 DISCLAIMER 3](#_Toc52972954)

[3 INTRODUCTION 4](#_Toc52972955)

[4 COMPANY INFORMATION 4](#_Toc52972956)

[5 AERIS CLOUD CONNECT INFORMATION 4](#_Toc52972957)

[6 CONNECTING TO AERIS CLOUD CONNECT 5](#_Toc52972958)

**List of Tables**

[Table 1 - Company Information 4](#_Toc52973133)

[Table 2 - Contacts 4](#_Toc52973134)

[Table 3 - Request Category 4](#_Toc52973135)

[Table 4 - ACC Service Dates 4](#_Toc52973136)

[Table 5 - Subnet 4](#_Toc52973137)

# DISCLAIMER

Aeris Communications, Inc.   
Proprietary and Confidential

All data and information contained in or disclosed by this document is confidential and proprietary information of Aeris Communications, Inc. and all rights therein are expressly reserved. By accepting this material, the recipient agrees that this material and the information contained therein is held in confidence and in trust and will not be used, copied, reproduced in whole or in part, nor its contents revealed in any manner to others without the express written permission of Aeris Communications, Inc.

# INTRODUCTION

Once completed, please return this form to [support@aeris.net](mailto:support@aeris.net).

Once returned, the request will be processed and you will receive your Aeris Cloud Connect details within 2 business days.

# COMPANY INFORMATION

|  |  |
| --- | --- |
| COMPANY INFORMATION |  |
| Company Name: |  |
| Address: |  |
| City, State, Zip / Postal Code: |  |

Table 1 - Company Information

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| CONTACTS | Name | Email | Office Phone | Mobile Phone |
| Primary Technical Contact: |  |  |  |  |
| Alternate Contact: |  |  |  |  |
| 24-Hour Contact: |  |  |  |  |

Table 2 - Contacts

# AERIS CLOUD CONNECT INFORMATION

|  |  |
| --- | --- |
| REQUEST CATEGORY |  |
| New |  |
| Update |  |
| Disconnect |  |
| Comments (Update Details or Reason for Disconnection) |  |

Table 3 - Request Category

|  |  |
| --- | --- |
| ACC SERVICE DATES |  |
| Start Date Requested: |  |
| Termination Date Requested: |  |

Table 4 - ACC Service Dates

|  |  |
| --- | --- |
| SUBNET OF YOUR VPC |  |
| Subnet that you use for your IoT application servers: |  |

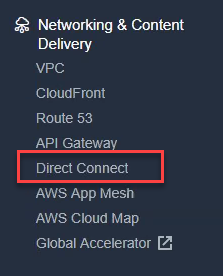
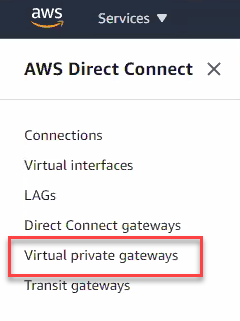
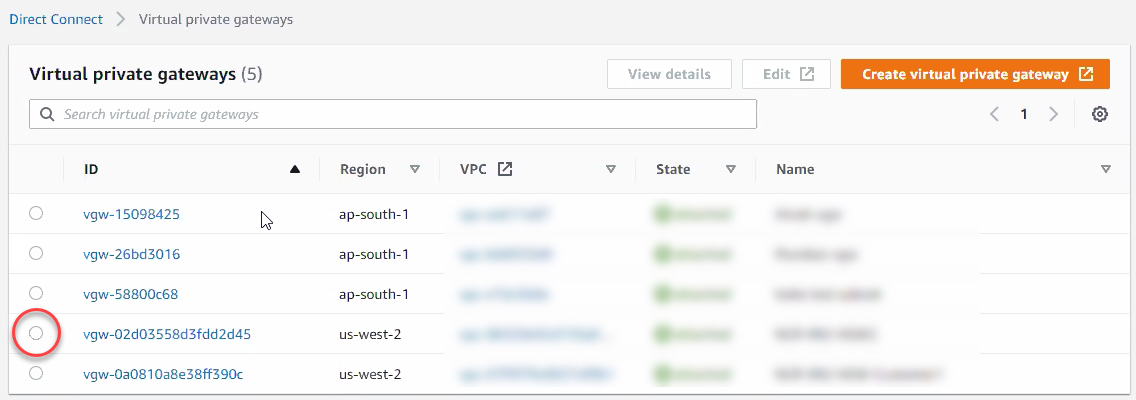
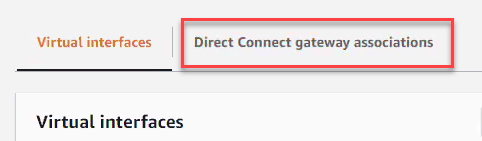
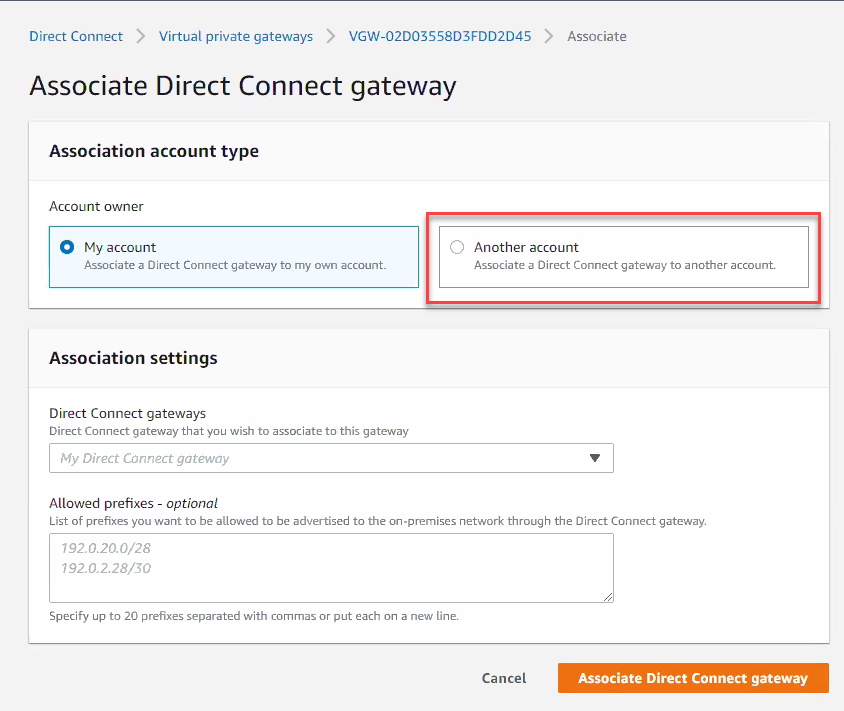
Table 5 - Subnet

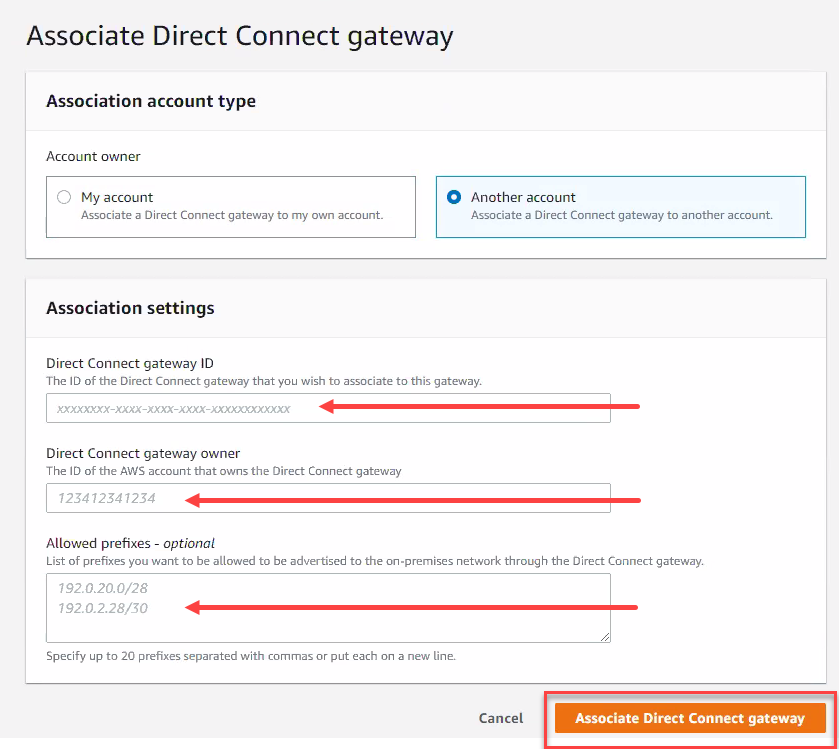
# CONNECTING TO AERIS CLOUD CONNECT

Once the form is completed and submitted to Aeris Support, you will receive an email with your onboarding information within 1-2 business days.

**To Connect to Aeris Cloud Connect**

The following steps describe how to connect your AWS VPC to Aeris Cloud Connect using the AWS console software. Note that specific UI elements and flows may change over time. Please refer to the AWS documentation if you are unable to locate the exact screens shown below.

1. Login to the AWS Console.
2. Go to the Services menu and select Direct Connect.   
   For example, <https://console.aws.amazon.com/directconnect/v2/home?region=us-west-2#/>  
   (Your console link may be different depending on what region you are in.)  
     
   
3. Go to Virtual Private Gateways. For example,   
   <https://us-west-2.console.aws.amazon.com/vpc/home?region=us-west-2#VpnGateways:sort=VpnGatewayId>  
   
4. Select the virtual private gateway that you want to connect to Aeris Cloud Connect.   
     
   Note: If you do not have a virtual private gateway, then you will need to create one.
5. Click the Direct Connect Gateway Associations tab.  
   
6. Click Associate Direct Connect Gateway.   
   
7. Click Select another account.   
   
8. Fill in the following items from the onboarding email that Aeris sends to you.  
   1. Direct Connect Gateway ID
   2. Direct Connect Gateway Owner (e.g. the Aeris Account)
   3. Allowed Prefixes



1. Click Associate Direct Connect Gateway.