

Robot Vacuums

According to Data Act, the following Xiaomi robot vacuums may be classified as connected products.

Numbers	Products
1	Mi Robot Vacuum-Mop 2
2	Xiaomi Robot Vacuum E10
3	Xiaomi Robot Vacuum E12
4	Xiaomi Robot Vacuum E5
5	Xiaomi Robot Vacuum E5
6	Xiaomi Robot Vacuum S10
7	Xiaomi Robot Vacuum S12
8	Xiaomi Robot Vacuum S20
9	Xiaomi Robot Vacuum S20+
10	Xiaomi Robot Vacuum S40C
11	Xiaomi Robot Vacuum T12
12	Xiaomi Robot Vacuum X10
13	Xiaomi Robot Vacuum X20
14	Mi Robot Vacuum-Mop P

It's worthy noticing that some Xiaomi robot vacuums are not connected to the internet, and therefore do not fall under the category of connected product as defined by the Data Act. If you have any questions, please contact the Xiaomi compliance team at <http://dataact.mi.com/>.

The data collected by Xiaomi robot vacuums may vary depending on the versions and models. For specific details, you can refer to the product user manual and user agreement. Generally, the product data and related service data processed by Xiaomi robot vacuum products are as follows. If you wish to access, retrieve or erase relevant data, please contact <http://dataact.mi.com/>.

1. Product Data

Data Type	Purpose of Data Processing	Data Format	Estimated Volume	Whether generating data continuously and in real-time	On-device or Cloud Storage	Intended Retention Period
Battery Level	Low battery warning	JSON	around 0-4 kb	No	Stored locally first, then uploaded to cloud storage.	As per the needs of contract and service performance. In general, users can ask Xiaomi to delete it. The ordinary intended retention period ranges from 90 days to 550 days.
Switch Status	Determine the magnitude of the suction force	JSON	Around 0-8 kb	No		
Working Status	To prevent any malfunctions by collecting the data such as whether to start cleaning the mop, the status of the water supply and	JSON	around 0-8 kb	No		

	drainage, and the status of the water tank					
Working Mode	Identify the state of the cloth	JSON	Each data field 0-8kb	No		
Fault Monitoring	Identify faults or abnormal cleaning phenomena and alert	JSON	Each data field 0-4kb	No		

2. Related Service Data

This product is compatible with the Mi Home/Mi Family app. You can use the Mi Home/Mi Family app to add and control your devices, and make the robot vacuum interact with other smart home devices. If you use such digital services, the following related service data will generally be generated.

Data Nature	Purpose of Data Processing	Estimated Volume	Storage Method	Intended Retention Period	How to Access Data
Non-personal data	Plan cleaning routes (for example, customize cleaning routes, set specific cleaning areas)	around 0-4 kb	Stored locally first, then uploaded to cloud	As per the needs of contract and service performance. In general, users can delete the data themselves or	Please contact http://dataact.mi.com/
Non-personal data	Control the robot vacuum remotely via the app (for	around 0-8 kb			

	<p>example, select specific cleaning areas; schedule cleaning appointments)</p> <p>Even when you're away from home, you can control it remotely. Tell it to clean the living room, bedroom, or kitchen floors with just a click in the Xiaomi Home/Mi Home app and start vacuuming and mopping immediately.</p>			ask Xiaomi to delete it. The ordinary intended retention period ranges from 90 days to 550 days.	
Non-personal data	Adjust the volume level	approximately 10 bytes per time			

Data holder's identity, name, and contact information	Contract term; How to terminate it?	Who is the holder of the trade secret (if any)?
<p>Xiaomi Technology Netherlands B.V. Prinses Margrietplantsoen 392595 AM, The Hague, The Netherlands</p> <p>http://dataact.mi.com/</p>	<p>In general, the contract for providing related services will be valid until consumers terminate it or withdraw their consent for data processing.</p>	<p>Xiaomi Technology Netherlands</p>

	<p>The general way for terminating the contract is to withdraw consent through the Mi Home/Xiaomi Home app or by visiting http://dataact.mi.com/.</p>	
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Will Xiaomi use such related service data and for what?

Yes, Xiaomi will use this type of data as mentioned above.

Will Xiaomi share with third parties?

In general, the answer is negative. Xiaomi will ask for the consent of users in the cases that it needs to invite third parties to provide services for users.

Users' Right to Lodge a Complaint

According to Article 3 (3) (g) of the Data Act, users have the right to lodge a complaint with the supervisory authority of the Member State regarding, among others, data disclosure or sharing.

At the time of publication of this document, EU Member States are working on designating the authorities of accepting complaints related to the Data Act, and we will keep you updated if there are any progress.

3. Virtual Assistants

You may use third-party virtual assistants' services (such as Google Assistant) through Xiaomi smart robot vacuums, and you typically need to log in to your third-party account and accept user terms or privacy policies. If you use these services, your devices may generate corresponding related service data. According to Data Act, these third parties are the holders of the data. Please contact them for information regarding such data.