EU DATA ACT (Regulation (EU) 2023/2854)
CONNECTED PRODUCT AND RELATED SERVICE DATA DISCLOSURE

- This Disclosure covers the following connected products and related services:
  - **Connected Products:** Logitech headsets, keyboards, mice, microphones and webcams.
  - **Related services**: Logi Options+, Logi Tune (Desktop Version), Logi Tune (iOs and Android), Logitech G (gaming) Hub.
  - **NO WARRANTY:** The information in this publication is provided "as is" and will be updated from time to time. **Logitech makes no representations or warranties of any kind with respect to the information in this publication and specifically disclaims implied warranties of merchantability or fitness for a particular purpose.**

  This Disclosure and the rights set out herein apply to customers residing in the European Economic Area (EEA). Logitech may amend this Disclosure from time to time.

- **Connected Product Information:**
  - **Type:** Product data generated by the various connected products include: battery status (for battery-powered products only) (viewable in-app), firmware status (viewable in-app).
  - **Format:** Your data will be provided in a structured, commonly used, and machine-readable format. The specific format may vary depending on the type of data requested, but typically includes standard file types such as JSON, CSV or XML.
  - **Collection Frequency:** Continuously when logged events occur.
  - **Estimated Volume of Connected Product Data:** Kilobytes of data per day.

- **Related Service Information:**
  - **Type:** Related Service Data generated include: firmware and hardware update status (viewable in-app), device connection and disconnection events, device model information, feature and input usage data log files, user profiles and input customization (created and viewed in-app), settings changes, and preferences data.
  - **Collection Frequency:** Logitech related services generate telemetry data when device or software events occur.
  - **Estimated Volume of Related Service Data:** Kilobytes to megabytes per day, depending on usage.

- **Data Storage, Retention and Access:**
  - **Where Data Is Stored:**
    - Product and Related Services Data are stored on remote, Logitech-managed servers.
    - No telemetry data is stored on Logi devices. Certain mice or keyboards with an advertised on-board memory feature can save user profiles and custom input mapping onto the device.
  - **Duration of Retention of Data:**
    - Product and related service data is stored as long as this is necessary to satisfy the purposes for which the data was collected.

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- **Access to Data (where not viewable in the relevant application):** Users can review a copy of, retrieve or erase their readily available data currently in Logitech's possession by contacting Logitech through privacy@logitech.com.
- **Requests for Sharing with Third Parties**: Users may request sharing of data with a third party by utilising the built-in Related Service functionality for such sharing or reporting (where available) or where such functionality is not available within the Related Service, by the User submitting a request through privacy@logitech.com for Logitech to provide the data in a format for sharing by the User, where feasible.

- **Use of Product Data and Related Service Data:**

Logitech undertakes to use non-personal data only for purposes of:

1.performing an agreement with the User or activities related to such agreement (e.g. issuing invoices, generating and providing reports or analysis, financial projections, impact assessments) or as otherwise permitted in the applicable agreement or terms and conditions for the Logitech product/service;

2.providing support, alerts, timely firmware & software updates, warranty, guarantee or similar services or to assess User's or third party's claims (e.g. regarding malfunctions of the Connected Product) related to the Connected Product or Related Service;

3.monitoring and maintaining the functioning, safety and security of the Connected Product or Related Service and ensuring quality control;

4.improving the performance and functioning of any product or related service, solution, service or support offered by Logitech;

5.developing new products, features or services, including artificial intelligence (AI) solutions, by Logitech, by third parties acting on behalf of Logitech (i.e. where Logitech decides which tasks will be entrusted to such parties and benefits therefrom), in collaboration with other parties or through special purpose companies (such as joint ventures); and/or

6.aggregating these Data with other data or creating derived data, for any lawful purpose, including with the aim of selling or otherwise making available such aggregated or derived data to third parties, provided such data do not allow specific data transmitted to Logitech from the connected product to be identified or allow a third party to derive those data from the dataset.

- **Does Logitech intend to allow third parties to use the data for purposes agreed upon with the user:**

Logitech may share data with third-party service providers or subcontractors to fulfil the purposes mentioned above.

- **Logitech Contact Information:**

Logitech Ireland Services Limited

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City Gate Plaza Two,
Mahon, Cork
Ireland
T12 A6RW

For more information about the EU Data Act, access requests or to contact us with any questions, please email privacy@logitech.com

- **EU Data Act Request. User Rights and Complaints:**

  If you believe that your rights under the Data Act have been infringed, you or your organization have the right to lodge a complaint with the relevant competent authority in the Member State of your habitual residence, place of work, or establishment.

- **Trade Secrets:**

  The Product and Related Service Data which is ‘readily available data’ as defined in the EU Data Act does not contain Logitech trade secrets.

- **Agreement Duration and Termination:**

  Consult the purchase agreement or applicable terms and conditions between you and Logitech for information about the duration of the agreement (if applicable) and any rights of termination available for such agreement (if applicable).

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