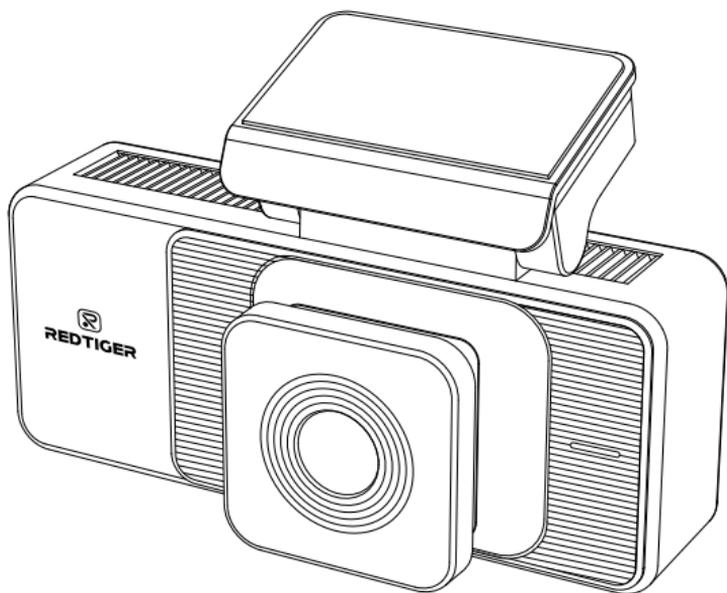


V1.0



REDTIGER
CAM GOOD



A3 User Manual

redtigercam.com

The information in this manual is subject to change without notice.

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Notice

- Please read this manual carefully before operation and keep it for future reference. It will be helpful should you encounter any operational problems.
- Non-original parts or improper installation will void the manufacturer's warranty. The installation instructions do not apply to all types of vehicles and are written as guidelines to assist in installing the system.
- Consult with an experienced technician if you are not comfortable installing the device on your own.
- Please make sure to read and understand local laws and regulations regarding cameras and their use in a vehicle. Laws may vary by state.
- Do not obscure the view of the road ahead or obstruct the deployment of any airbags in the event of an accident.
- When not in use, please disconnect the car adapter from both the 12/24V DC outlet in your vehicle and the device itself.
- Only clean the device with a soft dry cloth, for tough dirt, apply some neutral detergent diluted in 5 to 6 parts water on a soft cloth.
- Note that alcohol, thinner, benzene, etc. could cause damage to the paint or coatings on the device.
- Avoid making contact with the lens as this may cause damage.
- The video recordings made by this device are intended for personal use only.
- While driving, do not adjust the controls of your device, as it may draw your attention from your surroundings.

Product Specifications

Item Name	A3 Dash Cam	Video Format	MP4
Screen Size	3.18" IPS Screen	Photo Format	JPG
Recording Resolution	Front 1080P+Inside 1080P+Rear 1080P		
Input	12V/24V	Lens	Front cam F1.6 Inside cam F2.3 Rear cam F2.0
Operating Temperature	-4°F~158°F		
Micro SD card	32-256GB	Warranty Period	18 months

Note:

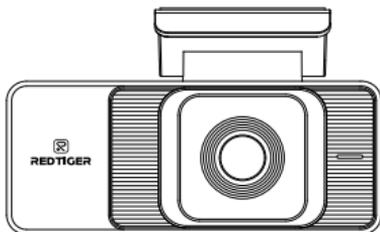
If you have any problems during use, we will provide free device replacement within 18 months of purchase, in addition to lifetime technical support.

Extended Warranty Service:

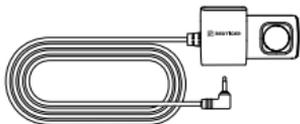
You may also receive an additional 6 months of extended warranty service by registering your device on our website.

URL: <https://www.redtigercam.com/pages/warranty-form>

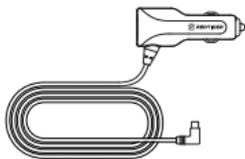
Package Contents



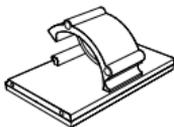
• A3 Dash Cam



• Rear Camera



• Power Supply Cable
with Car Charger



• Cable Clips*5



• Adhesive*2



• Electrostatic
Sticker*4

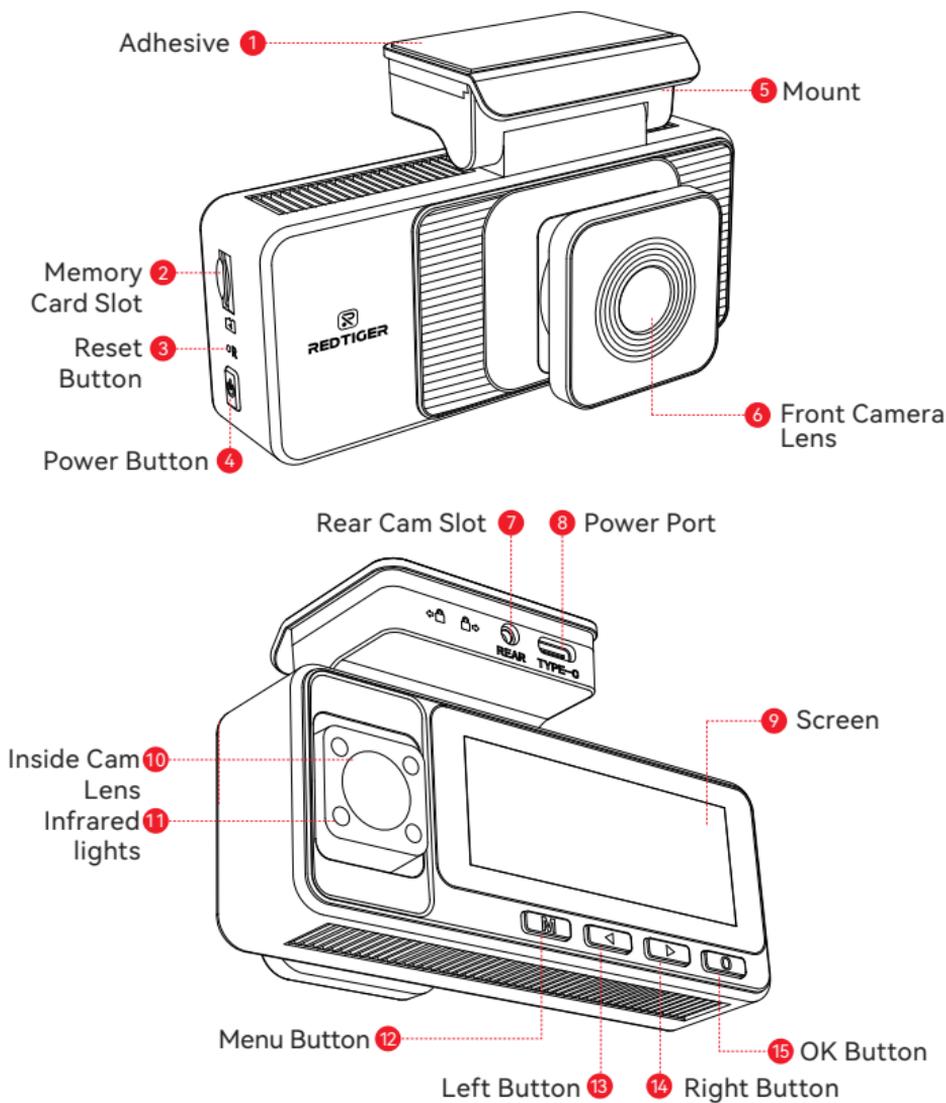


• Tool



• User Manual

Appearance



Buttons and Functions



Power Button

Recording Mode:

- Short press-to Take a snapshot
- Long press-to Turn off the Camera

Setup Mode:

- Short press-to Return to the previous screen

Playback Mode:

- Short press-to Return to the previous screen



Menu Button

Recording Mode:

- Short press to Enter main menu

Setup Mode:

- Short press-to Return to the previous screen

Playback Mode:

- Short press-to Return to the previous screen



Left Button

Recording Mode:

- Short press to Lock/Unlck the recording file
- Long press-to Turn on/off WiFi

Setup Mode:

- Short press-to Select the previous function

Playback Mode:

- Short press-to Select the previous file



Right Button

Recording Mode:

- Short press to Enter playback mode
- Long press-to Turn on/off recording

Setup Mode:

- Short press-to Select the next function

Playback Mode:

- Short press-to Select the next file



OK Button

Recording Mode:

- Short press-to Switch screen

Setup Mode:

- Short press-to Enter/Confirm specific settings

Playback Mode:

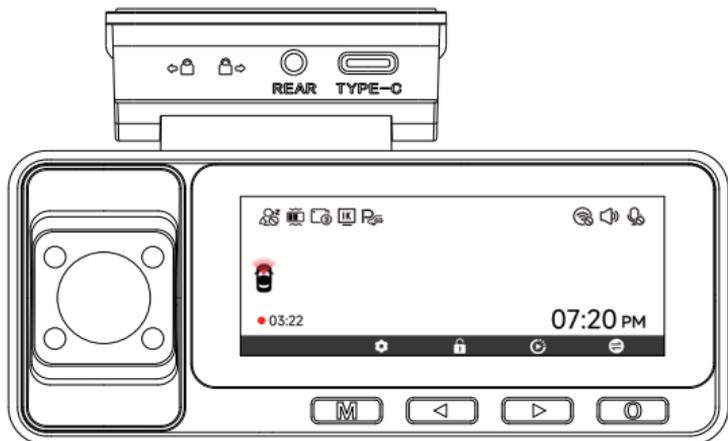
- Short press-to Select and play the specific file
- Long press-to Delete/Lock/Unlock the specific file

Note:

- Data can be transferred from the main unit to a personal computer via a USB cable by ensuring that the cable is properly connected between the two devices and the OK button is long pressed.

User Interface Overview

- Recording Mode

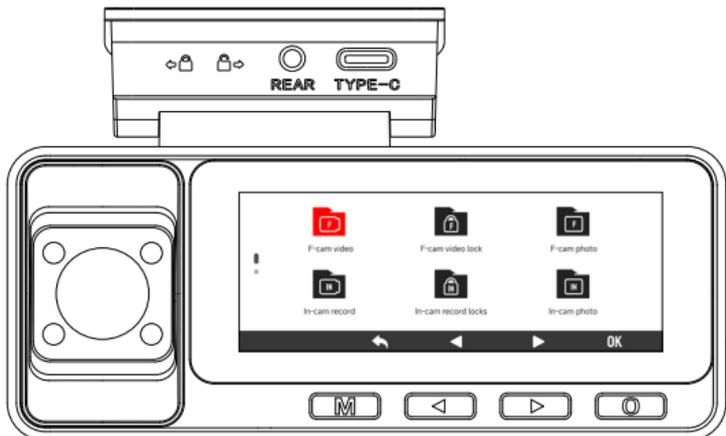


Icon	Description
	Fatigue driving function is on
	G-Sensor sensitivity
	Loop recording in 1 min/3 mins/5 mins per file
	Front camera resolution
	Whether to connect the hardwired kit and set up parking monitoring

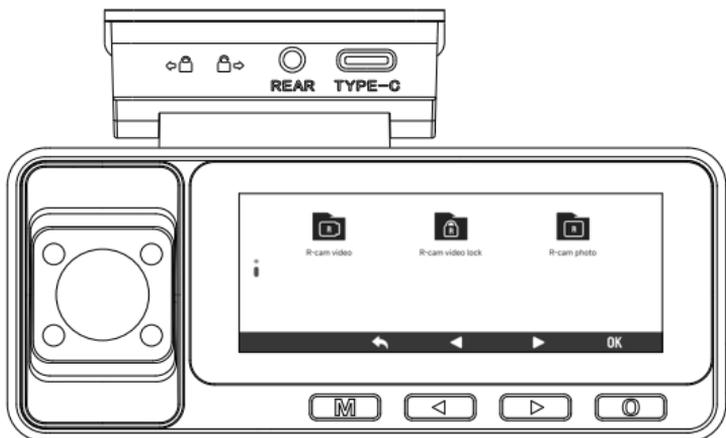
Icon	Description
	Wi-Fi status
	Camera system sound status
	Voice recording status
	Which camera is being displayed
	Recording status and recording time
	Emergency recording is on
	Date and time of the camera
	Settings
	Emergency recording
	Playback
	Switching from front, inside and rear cameras

• Playback Mode

- 1 Press the **▶** button to enter Playback mode.
- 2 Press the Left or Right button to select the folder you want to play, then press the **OK** button to enter.



- 3 Press the **OK** button to watch the recorded video.
- 4 Long press the **OK** button to edit your recorded videos.



Function Overview

Short press **M** button to enter settings menu, where you can adjust various functions and parameters of the entire machine.

Icon	Function	Option/Description
	Resolution	Front1080P+Inside1080P+Rear1080P
	Recording Duration	1/3/5mins
	G-sensor	Off/Low/Medium/High
	Fatigue Reminder	A Reminder Will be Made During 1h/2h/3h/OFF
	Wi-Fi	OFF/2.4GHz
	Volume	OFF/Low/Medium/High
	Click Tone	ON/OFF
	Screen Saver	OFF/10s/30s/2mins, Screen goes off after the set time
	Internal Recording	OFF/ON
	Night Vision Switch	OFF/ON/Auto

Icon	Function	Option/Description
	Mirror Flip	Horizontal Flip Your Rear View *Need to connect rear camera
	Rear Cam Flip	Vertical Flip Your Rear View *Need to connect rear camera
	Parking Monitor	Please connect the ACC hardwire kit
	Clock Settings	Manually set the time
	Flicker	60Hz/50Hz
	Format Reminder	Reminder to Clear Data
	Format	Format SD card. All data will be deleted
	Card Speed	Card Speed Detection
	Default Setting	Reset Setup
	APP	A QR Code for redtiger app
	Product Information	Software Version

Icon	Function	Option/Description
	Help Center	Scan the QR code to contact us

Note:

- In order to a Clean, Smooth, Comfortable using experience, we suggest you format your Memory Card once a month.

APP Connection Instruction

- You could install it from the QR code righ handside to download the REDTIGER app.
- Long press  to Turn On , or press **M** > Wi-Fi > **ON**. Then open the APP and click "Add Camera"
- Then automatically jump to the Wi-Fi settings of the mobile phone, find the Wi-Fi of A3 and enter the password (12345678) to connect.
- If can't connect, please check whether you have turned on VPN or anti-virus software.



APP Usage Video

App and Wi-Fi Function

• Download app

In the App Store and Google Play, search for Redtiger Cam to download.

And you can scan QR code below to download Redtiger Cam app.



APP Download

• Add dash cam and Wi-Fi connection

1. Turn on the Wi-Fi on the dash cam, the Wi-Fi SSID and default password 12345678 will appear on the screen (Screenless Dash Cam: Wi-Fi Enabled by Default).
2. Open the Redtiger Cam app, click on “+” icon and select your model series.
3. Follow the APP instructions and open WLAN settings.
4. Find the Wi-Fi SSID and enter the password 12345678. Please make sure the connection is successful.
5. Return to Redtiger Cam app and click the dash cam to live view.

• Notes

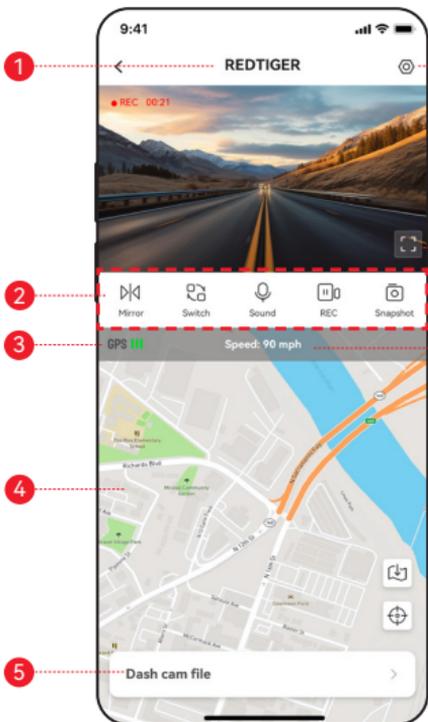
- **Disable Car System:** If your vehicle uses CarPlay or Android Auto, ensure these systems are turned off before connecting the dash cam to your phone.
- **Turn Off VPN:** Disable any active VPN connections on your phone for smoother connectivity.
- **Maintain Proximity:** Keep your phone within 16 feet of the device for a stable connection.
- **Forgotten Wi-Fi Password:** If you can't recall the modified Wi-Fi password, restore the dashcam to its default settings. The password will reset to 12345678.

If you encounter any problems while using the APP.

(1) Submit the problem log ( - Feedback - select the category - describe the problem encountered - fill in your email and submit).

(2) Contact customer service help@redtigercam.com.

• App live view



- 1 Native Wi-Fi Name
- 2 Function Icon
- 3 GPS Signal
- 4 Map
- 5 Playback Footage
- 6 Dash Cam Settings
- 7 Rotate Video Screen
- 8 Speed Info

• Over-The-Air Updates

Note: Please update the Redtiger App to the latest version to use this function.

1. To perform an over-the-air update, disconnect your phone from the dash cam's Wi-Fi network. Connect your phone to LAN (not the dash cam's Wi-Fi) for 5 seconds, then disconnect. Reconnect to the dash cam's Wi-Fi network.
2. Once Wi-Fi connection is successful, open the Redtiger App to start using it. If new software is detected, the App page will indicate the availability of an update.
3. To perform the update, click on "Upgrade Now". The Redtiger app will prompt you to download the update package.
4. Connect the dash cam to send the update package. Do not power off the dash cam during the upgrade process. Once the upgrade is completed, the app will display the upgrade success message, and the dash cam will automatically restart.

How to Play Video on Computer

Our video file can be used in any player as long as it supports MP4 format.

Installation

⚠ WARNING

Please make sure to connect all cameras and wires before powering on the camera screen, otherwise the camera will not work properly. Please follow the instructions below for the first-time installation of the Redtiger dash cam.

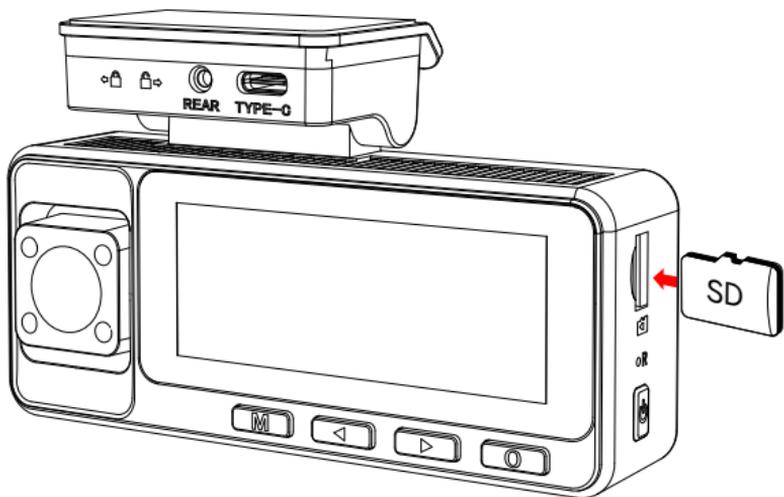


Scan the QR code on the right to view the installation tutorial video.



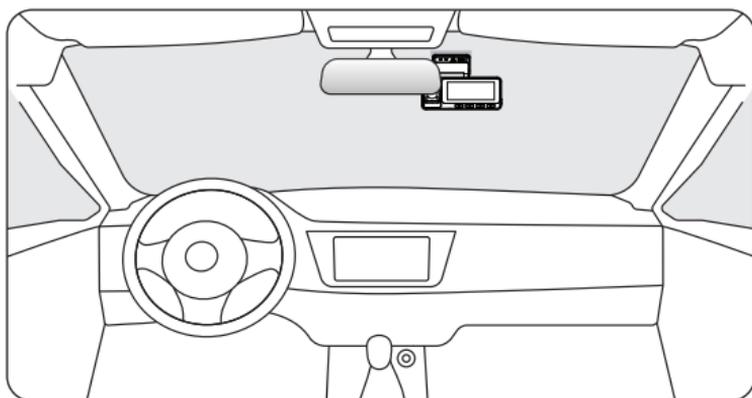
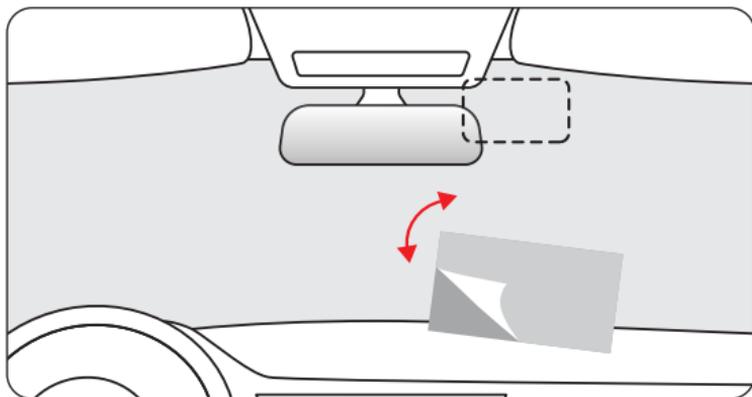
• Insert Memory Card

Insert the Memory Card into the dash cam, taking care that the gold contacts are facing towards the screen of the dash cam. Push the memory card until it clicks into the slot.



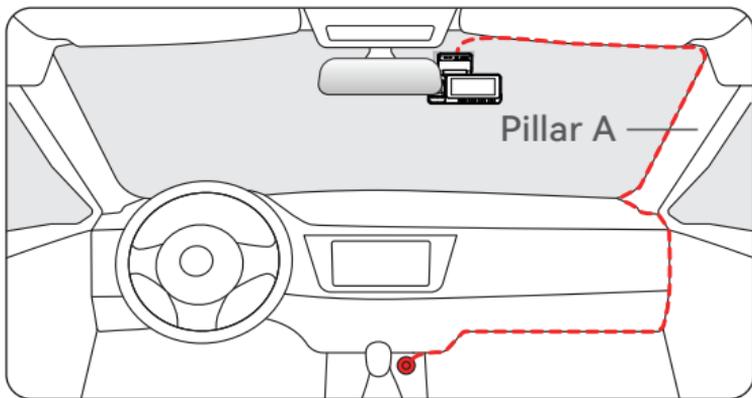
- **Front camera installation**

Peel off the electrostatic sticker on the cellophane and transfer it to where you want to stick it. Attach the front camera to the electrostatic sticker and press to make it firmer.



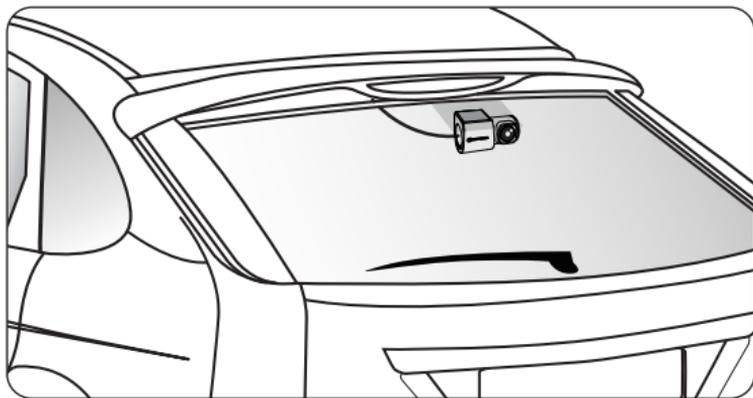
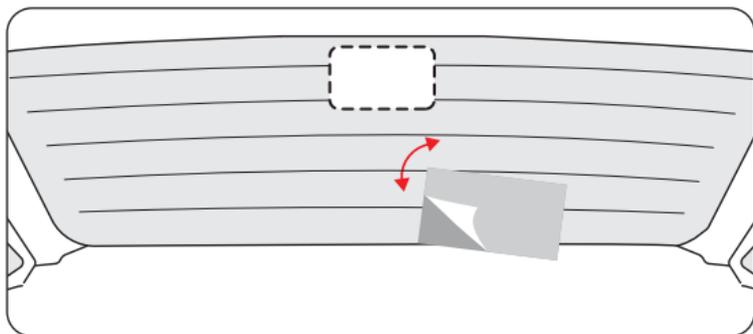
• Wire Layout In The Vehicle

- 1 The car charger is connected to the cigar socket.
- 2 Connect the other end of the car charger to the dash cam.
- 3 Use the crowbar to run the power cable along the front windshield and the roof, and hide the cable down the A-pillar, so as not to block the driver's sight and cause danger.



- **Rear camera installation**

Peel off the electrostatic sticker on the rear camera and transfer it to where you want to stick it. Attach the camera to the electrostatic sticker and press to make it firmer.

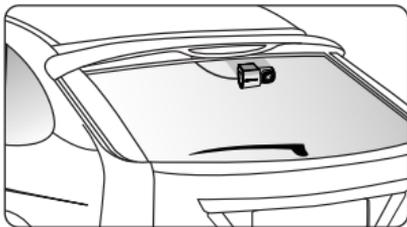
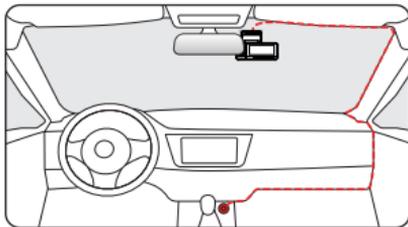


• Memory Card

- Before first time use, please format the memory card on the dash cam.
- If you want more secondary storage, please choose a U3 Class 10 memory with 32GB-256GB. We recommend you to buy Redtiger memory card.

• Camera Setting Up

- Connect A3 USB Type-C to a Cigcharger using the cig charge cable.
- Connect your rear camera to A6 rear camera input terminal (AV-IN).
- Short press  button to turn on your A6. Video mode will be auto-select when power on.



Trouble Shooting

- **How to turn off the on/off music of dash cam?**

1. Click the system sound icon on the screen to turn off the camera sound.
2. Please go to Settings > Click Tone > Off.
When the click tone is turned off, the power on and off music will also be turned off.

- **Why does my dash cam prompt card error or please format Memory Card every once in a while?**

Please follow the steps below to check:

1. Please go to Settings > Format Reminder to check whether the regular format reminder is enabled.
2. Format the Memory Card.
3. Restore factory settings and restart the dash cam.
4. Update the firmware.

- **Dash cam repeated restart/no boot?**

1. Make sure you are using the original car charger.
2. Unplug the Memory Card and car charger in turn, and reinstall them. Check whether the short circuit is caused by accessories.
3. Reset the machine through the small hole at the bottom of the driving recorder.
4. If none of the above can solve the problem, please try to power on the USB cable to confirm whether the host can be used normally.
5. Please go to the official website to update the firmware.
6. If it is not resolved, please contact your dedicated customer service for a replacement.

- **Why can't I connect to Wi-Fi?**

1. Check the working distance of Wi-Fi, about 15ft.
2. Check the SSID and password of the Wi-Fi, or whether there are other devices connected to the Wi-Fi..
3. Turn off mobile data, security software, and VPN on your phone.
4. If the issue persists, please contact customer support for assistance.

Customer Service Center

If you have any problems with the function or installation of your dash cam, please feel free to reach out to us.



Help Center



WhatsApp



For more information:

After sales: help@redtigercam.com

Business Cooperation: contact@redtigercam.com

Customer Phone Service: +1 888 966 8028 (US)

IC warning:

This device contains licence-exempt transmitter(s)/receiver(s)/ that comply with Innovation Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- 1) this device may not cause interference and
- 2) this device must accept any interference, including interference that may cause undesired operation of the device.

Radiation Exposure: This equipment complies with Canada radiation

exposure limits set forth for an uncontrolled environment; To maintain compliance with IC's RF Exposure guidelines.

This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

Déclaration de l'ISED Canada :

Cet appareil contient des émetteurs / récepteurs exempts de licence qui sont conformes aux RSS exemptes de licence d'Innovation, Sciences et Développement économique Canada. L'opération est sous réserve des deux conditions suivantes :

- (1) . . .cet appareil ne peut pas causer d'interférences et
- (2) . . .ce dispositif doit accepter toute interférence, y compris

peut provoquer le fonctionnement indésirable de l'appareil.

Exposition aux rayonnements : Cet équipement est conforme aux radiations du Canada

Les limites d'exposition pour un environnement incontrôlé
Pour maintenir le respect des guides d'exposition RF d'IC, l'équipement doit être installé et actionné avec une distance minimale de 20cm le radiateur de votre corps. Cet appareil et ses antennes ne doivent pas être co-localisés ou en opération en conjonction avec toute autre antenne ou émetteur



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Check us out here.
Product and service are the foundation of Redtiger.

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