

EU GPSR & RED-Common Charger

New regulatory requirements for products in scope



Note: The information contained herein is provided for information purposes only and does not constitute legal advice. HP's partners and customers are advised to seek independent legal advice when needed.

Background

The **European Union** (EU) has introduced two new regulations that aim to improve consumer protection and harmonize product standards across member states. The **"General Product Safety Regulation"** ([GPSR, 2023/988](#)) and the **"Common Charger amendment to Radio Equipment Directive"** ([RED-CC 2022/2380](#)) are significant steps towards ensuring safety and interoperability in the EU market. This document sets out a brief summary of some key aspects of the legislation and is provided for information purposes only and does not constitute legal advice.

Summary of Key Aspects of the Regulations

The GPSR ([2023/988](#)) is designed to enhance the **safety of consumer products** available in the EU market and replaces the General Product Safety Directive ([2001/95](#)) on 13. December 2024. It defines **manufacturer obligations in Article 5 and Article 9** and introduces several new provisions to address emerging safety challenges. It gives clear guidelines for issuing safety warnings and conducting product safety recalls to protect consumers from dangerous products. It also adds new requirements for economic operators **Distance Sales** solutions.


The **Common Charger amendment** ([2022/2380](#)) to the **Radio Equipment Directive** ([2014/53](#)) applies only to certain classes of radio equipment defined in its "Annex 1a" and foresees an **Universal Charging Interface** (i. e. USB-C) for products placed to EU market after 28. December 2024 (for laptops after 28 April 2026). It intends to reduce electronic waste by enabling customers to purchase products without battery chargers and by increasing interoperability between chargers and end devices. It also defines icons on packaging and **Distance Sales** pages to reflect whether a charger is shipped with the equipment and the technical specifications for an adequate charger.

HP products comply with applicable legal requirements

HP products fulfil all applicable regulatory requirements when placed to the EU market that encompass product safety requirements as defined in **GPSR Article 5 and Article 9** as well as applicable requirements defined in "CE marking" EU law like [LVD](#), [EMC-D](#), [RoHS](#), [RED](#) (including their [amendments](#)). HP is also fully aware of the **manufacturer duties** related to a potential "product safety recall" and has established proper processes for information sharing to authorities, partners, and customers in accordance with GPSR requirements.

HP Partner information for Distance Sales


Below Spanish "HP EU contact address" is reflected on HP products since the end of 2023 (replaces formerly used "HP Germany" address). HP Consumer products also reflect email address as required by GPSR from 13 Dec 2024 on. Below HP data can be applied **by HP Partners for their Distance Sales** solutions to reflect manufacturer traceability data (i. e. "Responsible Person" data), as requested by GPSR Article 16.

Manufacturer Name:	HP
Manufacturer Trademark:	
Manufacturer EU contact address:	HP REG 23010, 08028 Barcelona, Spain
Manufacturer email address*:	reg@hp.com
* reg@hp.com only for CE marking topics and product safety related questions. For other topics please visit: support.hp.com	

Note: Below partner information was shared by HP on 26. November 2024.
It offers the access and download for HP product related content from “HP Content Management System” and intends helping partners to fulfil Distance Sales requirements as defined in below reflected regulations.

Technical Regulations Europe

Product Information for EU regulations impacting distance sales



Duties for distance sales

Various EU directives and regulations require organizations to publish dedicated content on distance selling pages (such as web stores). While this is not an exhaustive list, below are the new and revised EU regulations impacting the distance sales webpages that are addressed in this document.

- EU General Product Safety Regulation (GPSR,* 2023/988)**
This new regulation applies to consumer products as of 13 December 2024.
- EU Radio Equipment Directive - Common Charger Amendment (RED-CC, 2022/2380)**
This amendment to Directive 2014/53/EC impacts some radio equipment classes and will go into effect 28 December 2024.
- EU Classification, Labelling and Packaging Regulation (CLP, 2008/1272)**
A CLP revision is expected to become law in December 2024. This regulation specifies the dates on which specific new requirements will go into effect.

Sharing content for desired user information on distance sales

HP has incorporated product information (such as data, icons, text, and URLs) into the **HP Content Management System (CMS)** that is available to HP partners, relating to the regulations referred to above. Below, you'll find CMS details that allow HP partners to access and use that product information on their distance sales webpages.

EU law	HP container name	HP tag
EU GPSR	Product Safety	prodsafety
EU RED Amendment Common Charger	RED Common Charger 01 icon URL RED Common Charger 02 icon URL	red_com_charger01_icon_url red_com_charger02_icon_url
EU CLP	Hazard Product Identifier 1 Hazard pictogram 1 Hazard Text 1 Hazard Product Identifier 2 Hazard pictogram 2 Hazard Text 2	hazard_productid1 hazard_pic1 hazardtxt1 hazard_productid2 hazard_pic2 hazardtxt2

For more information or assistance, please contact [HP Partner Support](#).

*EU GPSR expects contact information for “product safety” topics. If needed, apply the following address and email: HP REG 23010, 08028 Barcelona, Spain, reg@hp.com. For more information, please visit support.hp.com.

Note: The information contained herein is provided for information purposes only and does not constitute legal advice. HP advises partners to seek independent legal counsel to identify and implement applicable obligations.

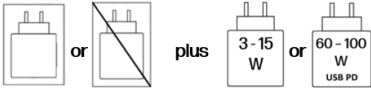
Note: HPs partner tool “Partner Portal” includes details for the partner communication reflected above.
Please contact your HP Partner Support for questions related to “Partner Portal” tool.

ANNEX: Reference for Distance Sales requirements from GPSR & RED-CC & CLP EU regulations

Note: Below does not constitute legal advice. It simply reflects the article/wording from the regulation. HP's partners and customers are advised to seek independent legal advice when needed.

EU regulation	Relevant Articles for Distance Sales requirements
GPSR 2023/988	<div><p style="text-align: center;"><i>Article 19</i></p><p style="text-align: center;">Obligations of economic operators in the case of distance sales</p><p>Where economic operators make products available on the market online or through other means of distance sales, the offer of those products shall clearly and visibly indicate at least the following information:</p><ol style="list-style-type: none">name, registered trade name or registered trade mark of the manufacturer, as well as the postal and electronic address at which they can be contacted;where the manufacturer is not established in the Union, the name, postal and electronic address of the responsible person within the meaning of Article 16(1) of this Regulation or Article 4(1) of Regulation (EU) 2019/1020;information allowing the identification of the product, including a picture of it, its type and any other product identifier; andany warning or safety information to be affixed to the product or to the packaging or included in an accompanying document in accordance with this Regulation or the applicable Union harmonisation legislation in a language which can be easily understood by consumers, as determined by the Member State in which the product is made available on the market.</div> <p>Note:</p> <ul style="list-style-type: none">- The definition of “economic operator” and related duties can be found in the EU Blue Guide and the Regulation 2019/1020 (Market Surveillance and products compliance).- The “Responsible Person” contact data is reflected in page 1 of this document.- Article 19 d) explains the requirements to indicate “<i>any warning and safety information</i>” when making Distance Sales.- Applicable content for affected HP products is offered via “HP Content Management System” as explained on page 2 (shared as Partner Communication on 26 Nov 2024).
CLP 2008/1272 and amendment 2024/2865	<p>Current CLP Article 48:</p> <div><p style="text-align: center;"><i>Article 48</i></p><p style="text-align: center;">Advertisement</p><ol style="list-style-type: none">Any advertisement for a substance classified as hazardous shall mention the hazard classes or hazard categories concerned.Any advertisement for a mixture classified as hazardous or covered by Article 25(6) which allows a member of the general public to conclude a contract for purchase without first having sight of the label shall mention the type or types of hazard indicated on the label.<p>The first subparagraph shall be without prejudice to Directive 97/7/EC of the European Parliament and of the Council of 20 May 1997 on the protection of consumers in respect of distance contracts ⁽¹⁾.</p></div> <p>Amended CLP Article 48 and new Article 48a (Regulation 2024/2865:</p> <div><p><i>Article 48</i></p><p>Advertisement</p><ol style="list-style-type: none">Any advertisement for a substance classified as hazardous shall indicate, as applicable, the hazard pictograms, signal words, hazard statements and supplemental EUH statements set out in Annex II. Any advertisement for such a substance for sale to the general public shall in addition state: “Always follow the information on the product label.”.Any advertisement for a mixture classified as hazardous or covered by Article 25(6) shall indicate the hazard pictograms, signal words, hazard statements and supplemental EUH statements set out in Annex II. Any advertisement for such a mixture for sale to the general public shall, in addition, state: “Always follow the information on the product label.”.Any advertisement for a substance or a mixture classified as hazardous shall not contain statements that are not to appear on the label or packaging of that substance or mixture in accordance with Article 25(4).By way of derogation from paragraphs 1 and 2, the hazard pictograms and signal words may be omitted where the advertisement is non-visual.”;</div>

	<div><p>'Article 48a</p><p>Distance sales offers</p><p>When substances or mixtures are placed on the market through distance sales, the offer shall clearly and visibly indicate the label elements referred to in Article 17.;</p></div> <p>Note:</p> <ul style="list-style-type: none">- Only HP ink supplies and HP printers supplied with ink are currently in the CLP scope. All other HP products are not currently affected by this regulation.- Applicable content for affected HP Ink products is offered via the “HP Content Management System” as explained on page 2 (shared as Partner Communication on 26 Nov 2024).
--	--

EU regulation	Relevant Article for Distance Sales requirements
RED 2014/54 and Common Charger Amendment 2022/2380	<p>Below is just a simplified summary. For complete text, see regulations.</p> <div><p>For product classes affected (see hint below), two icons (named Pictogram and Label) are required on packaging and on distance sales pages.</p><ul style="list-style-type: none">▪ A Pictogram that reflects whether a USB-C power charger is shipped along with the product or not.▪ A Label that reflects the technical specifications for a USB-C power charger to charge the battery inside the radio equipment charged. In case “USB Power Delivery” is supported, the label is required to reflect it.<p>Examples of Pictograms and Labels. See regulation for correct dimensions:</p><div><p>The image shows four examples of required icons. On the left, two pictograms: a square with a USB-C plug icon, and a square with a diagonal line through a USB-C plug icon. These are separated by the word 'or'. In the middle is the word 'plus'. To the right of 'plus' are two labels: a rectangular label with '3-15 W' and a rectangular label with '60-100 W' and 'USB PD' below it. These two labels are also separated by the word 'or'.</p></div></div> <p>Note:</p> <ul style="list-style-type: none">- Products in scope are reflected in “Annex 1a” of 2022/2380.- HP products in scope carry Pictogram and Label on packaging.- On Distance Sales pages (i. e. WEB Stores), the Pictogram and Label are required to be reflected close to the price indication.- Applicable content for affected HP products is offered via “HP Content Management System” as explained on page 2 (shared as Partner Communication on 26 Nov 2024).