

PRODUCT DATA NOTICE
(For EU Data Act Purposes)

Last Updated: [Sept. 10, 2025]

This Product Data Notice (“Notice”) is issued by Tiandy Technologies Co., Ltd. (“Tiandy”), as the manufacturer of the Connected Product defined below, in order to provide users of the Connected Product (“you”) with the legally required information about the Product Data that the Connected Product is capable of generating.

The Notice may be modified from time to time, and any updated versions will be posted on this webpage. The Notice covers the following:

1. Definitions;
2. Product Data type, format, and estimated volume;
3. Whether Product Data is generated continuously and in real-time;
4. Product Data retention;
5. How to access, retrieve and erase Product Data; and
6. How to contact us.

1. Definitions

Connected Product means an item that obtains, generates or collects data concerning its use or environment and that is able to communicate Product Data via an electronic communications service, physical connection or on-device access, and whose primary function is not the storing, processing or transmission of data on behalf of any party other than the user.

Product Data means data generated by the use of a Connected Product that the manufacturer designed to be retrievable, via an electronic communications service, physical connection or on-device access, by a user, data holder or a third party, including, where relevant, the manufacturer.

2. Product Data type, format, and estimated volume

2.1 The IP Camera/PTZ is capable of generating the Product Data as specified below. The information may differ per the models and your setting.

Type of Product Data	Format	Estimated Volume
Videos	MP4	Depend on the storage capacity set by you.
Configuration parameters	binary	Please refer to the product user manual or contact Tiandy.
Device diagnose information	txt	Please refer to the product user manual or contact Tiandy.
Log data	txt	Please refer to the product user manual or contact Tiandy.

2.2 The NVR is capable of generating the Product Data as specified below. The information may differ per the models and your setting.

Type of Product Data	Format	Estimated Volume
Configuration parameters	xml or binary	Please refer to the product user manual or contact Tiandy.
Log data	txt	Please refer to the product user manual or contact Tiandy.

2.3 The access control is capable of generating the Product Data as specified below. The information may differ per the models and your setting.

Type of Product Data	Format	Estimated Volume
photos	csv	Depend on the storage capacity set by you.
Configuration parameters	binary	Please refer to the product user manual or contact Tiandy.
Log data	txt	Please refer to the product user manual or contact

		Tiandy.
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2.4 The intercom is capable of generating the Product Data as specified below. The information may differ per the models and your setting.

Type of Product Data	Format	Estimated Volume
Configuration parameters	binary	Please refer to the product user manual or contact Tiandy.
Log data	txt	Please refer to the product user manual or contact Tiandy.

2.5 The alarm is capable of generating the Product Data as specified below. The information may differ per the models and your setting.

Type of Product Data	Format	Estimated Volume
Configuration parameters	binary	Please refer to the product user manual or contact Tiandy.
Log data	txt	Please refer to the product user manual or contact Tiandy.

For other Connected Products, please refer to the user manual or specification. You may also contact us by using the contact information in this Notice.

3. Whether Product Data is generated continuously and in real-time

Name of the Connected Product	Is the Connected Product capable of generating Product Data continuously?	Is the Connected Product capable of generating Product Data in real-time?
IP Camera/PTZ	Yes for videos. Others are only generated when triggered.	Yes
NVR	Only generated when triggered.	Yes

Access control	Only generated when triggered.	Yes
Intercom	Only generated when triggered.	Yes
Alarm	Only generated when triggered.	Yes
For other Connected Products, please refer to the user manual or specification. You may also contact us by using the contact information in this Notice.		

4. Product Data retention

The table below sets out whether the Connected Product is capable of storing Product Data on-device or on a remote server, including, where applicable, the intended duration of retention:

Capable of storing location		Intended Duration of Retention
On-device	Yes	Depend on the storage capacity set by you.
On a remote server	Yes	Depend on the storage capacity of your server.

5. How to access, retrieve and erase Product Data

For further information about how you may access, retrieve or, where relevant, erase Product Data, including the technical means to do so, as well as their terms of use and quality of service, please refer to the User Manual that accompanies the Connected Product.

6. How to contact us

If you have questions or concerns about the Notice or the generation of Product Data by the Connected Product, you can contact us at data_protection@tiandy.com. We will respond to your inquiry as soon as reasonably possible. Please provide: (i) your name (or nickname), your country/region of residence and your preferred method of communication; and

(ii) the details of your request or comment along with the name and model (preferred) of the Connected Product.

[1] REGULATION (EU) 2023/2854 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 13 December 2023 on harmonised rules on fair access to and use of data and amending Regulation (EU) 2017/2394 and Directive (EU) 2020/1828 (Data Act)