

# CONFIER

Shiatsu Neck and Back Massager



User Manual  
CF-2309A

## Safety Instructions



**Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these operating instructions for further use!**

- The massage device conforms to recognized technical principles and the latest safety regulations.
- Do not get wet, do not use pins, never remove cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Never use any power sources other than the home adapter provided as original equipment with this unit.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- Never operate under blankets where the air opening may be blocked.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the mains.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use this device while driving.
- Do not use while you sleep.
- In order to avoid excessive stimulation of the muscles and nerves, the recommended massage time should not be exceeded 15 minutes at a time.
- We equip the massager with a protection against over-heating for safe use.
- Each massage – even a hand massage – must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of inflammations and swellings, or cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
- If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before taking a massage.
- The packaging material supplied should not be used as a toy.
- Do not use this product for medical treatment.

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

## Instruction

Thank you for purchasing Comfier Shiatsu Neck and Back Massager .  
With normal care and proper treatment, it will provide years of reliable service.

**Please read all instructions carefully before using this product.**

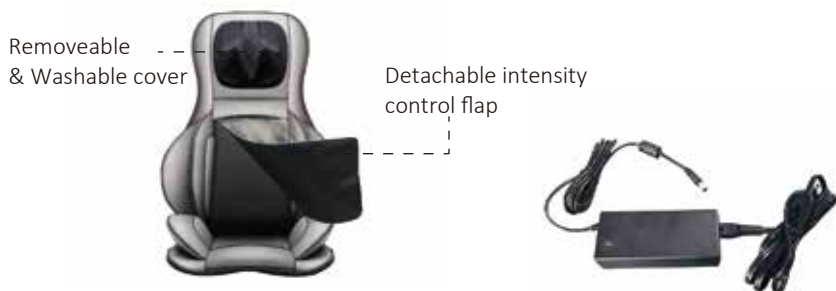
**Please retain this manual for future reference.**

## FEATURES

- Electrically height-adjustable Shiatsu neck massage
- 2D / 3D Finger pressure shiatsu back massage
- Rolling massage with adjustable width control
- Customize Spot Massage
- With optional heat function on back massage
- Massage areas can be selected (upper, lower, full back)
- Seat vibration massage (3 intensity levels for options)
- Air massage on back and seat (3 intensity levels for options)
- Optics PU leather and breathable mesh

## CONTENTS

- Shiatsu Neck and Back Massager
- 12V home adpater

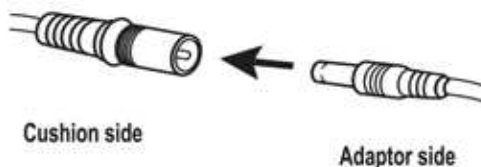


## TECHNICAL DATA

<b>Measurements:</b>	31.9 x 22.4 inches (Back) 20.9 x15 inches (Seat)
<b>Weight:</b>	16.8 lbs
<b>Voltage:</b>	Input: AC 100-240V ~50/60Hz Output:12VDC 4.0A
<b>Nominal Power:</b>	max. 48Watt
<b>Default Automatic runtime:</b>	15 minutes

## Setup and Operation

1. Attach the massager to a chair with elastic straps.
2. Connect the adapter cable to the corresponding cable on the cushion.



3. Plug the home adapter into an electric outlet.
4. Turn on the device using the controller ( instructions on page 5 ).
5. When finished place the controller in the pouch at the side of the cushion.
6. Detachable intensity control flap for back lets you choose a softer or more intense massage.
7. Detachable cover for neck lets you choose a softer or more intense massage.

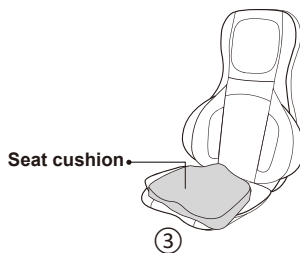
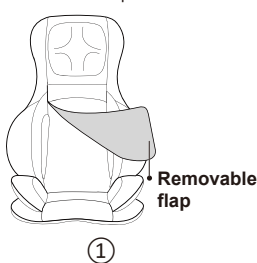
### Note :

#### If the Shiatsu is too strong,

- ① Install the flap onto the cushion to get a softer massage.
- ② If still too strong after installing the flap onto the cushion.  
Place a blanket or towel between you and the massager to achieve a far softer massage intensity.

#### If the shiatsu can't reach your neck,shoulder,lower back area

- ③ If you want to massage your neck, shoulder,lower back, but the shiatsu nodes can not reach the area in need. You may adjust the height of your back when sitting, by placing a seat cushion or a pillow on the sitting part.



- The device will automatically switch off after 15 minutes.
- Remove the adapter from the outlet when not in use.
- Do not setup or use the massager in a bathroom or similary wet / damp areas.

### !Attention

- You should allow your body some rest periods. To avoid straining your muscles too much, we recommend to not exceed a continuous massage of 15 Minutes per session and not exceed 3 sessions a day.

## Controller Instructions

### **Vibration Button:**

Press to turn on the seat Vibration, you may cycle through High, Medium, Low or off settings

### **Back Shiatsu Button:**

Press to shift 2D/3D shiatsu style.

### **Spot Button:**

Press to keep shiatsu function in one area. Press **arrow** buttons to adjust the shiatsu nodes position up or down.

### **Pressure Intensity Button:**

Press to set both air massage intensity at Low, Medium or High level

### **Pressure Back Button:**

Press to turn on or off air massage on the back

### **Shiatsu Area Button:**

Select Full, Upper or Lower back to designate the area covered by the shiatsu massage.

### **Demo Button:**

AUTO mode. Quick demonstration of the different functions. Once complete, the device will automatically turn off.

### **Neck Shiatsu Button:**

Press to turn on Shiatsu neck massage, Press again to shift rotation direction, Press once again to turn off

Press **arrow** buttons to adjust the shiatsu nodes position up or down

### **Rolling Button:**

press to activate Rolling function, the massage nodes travel up & down across the muscle gently. Continue pressing the button to adjust the width of the massage nodes to custom fit the body.

### **Pressure Seat Button:**

Press to turn on or off air massage on the seat

### **Back Heat Button:**

Press to turn on or off Heat The heat can't be activated if back shiatsu function is not turned on



### **Power Button:**

Press to turn on or off the massager

## Care and Cleaning Instructions

1. Do not wash in washing machine or immerse the product or the adapter in water.
2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
3. The massager should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
4. The Cover for neck is detachable and washable.
5. Do not overstretch the elastic back straps.
6. Keep away from heat, fire or exposure to direct sunlight.
7. Do not apply excessive pressure or impact onto massager/massage heads. Application of a direct force in excess of 110 lbs. may damage your massager and invalidate your warranty. Refrain from over usage of the device.
8. Store the massager in a cool, dry place out of reach of children.
9. Avoid contact with sharp edges or pointed objects which might cut or puncture the cover of massager.

## TROUBLESHOOTING GUIDE

Fault	Solutions
Massage heads rotating at reduced speed.	The pressure on the massage heads is excessive. Reduce pressure and try again.
Massage heads only rotate in the upper or lower region.	The massage has been activated for the upper or lower back region. Press the 'Full Back' button for the massage to cover both regions.
Device switches off suddenly	Device may have been in use for 15mins. Auto-shut-off function activated. Continue using by pressing the 'power' button after resting the unit for 15mins.
	Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30mins before restarting.
Device fail to start	Check if device has been used for more than 15mins. If so, let device rest for 15mins before continuing. Device may require longer time to cool in warmer environments.
	Check if adapter is plugged into socket.
	Check if adapter output is connected to device power inlet wire.
Jerky motion of massage heads / Vibrations from device	Excessive pressure may have been applied onto the device. Reduce the pressure and try again.
Infra-red lights are on but no motion from massage heads	Device may be jammed. Remove pressure from the device and press the 'Full Back' button to try again.

## Warranty

If you have any issue about the product, please feel free to contact us by sending email to supportus@comfier.com We will strive to provide the best service possible within 24 hours.

### **30 days unconditionally Return**

Comfier product can be returned to receive a full refund for any reason within 30 days. Please contact our customers service (supportus@comfier.com), our staff will contact you within 24 hours.

### **90 days refund/replace**

Comfier product can be returned / replaced within 90 days if the product break down in the period of proper use.

### **12 months Warranty**

If the product break down within 12 months in the period of proper use, customers can enjoy the relevant warranty to get a replacement.

### **Attention!**

No warranty will be given to any force majeure or man-made causes to the product, such as improper care, personal tear down and willful damage,etc.

## **Extend Warranty for Free**


- 1) Enter the following URL or scan the QR code below to find COMFIER facebook page and like it, enter“Warranty” to messenger to extend your warranty from 1 year to 3 years.



<https://www.facebook.com/comfiermessenger>

- OR 2) Send message“Warranty” and email us supportus@comfier.com to extend your warranty from 1 year to 3 years.

## ***Have question ?***

 **Tel:** (248) 819-2623  
Monday-Friday 9:00AM-4:30PM

 **Email:** supportus@comfier.com

# FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



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