

How the System Works

Get Items Ready

At a Glance

Step 1. Charge the Battery Pack

Step 2. Set Up the System

Step 3. Determine the Power Option

Step 4. DOORBELL MOUNTING (Battery Powered)

Step 4. DOORBELL MOUNTING (Wire Powered)

How the System Works

Works Independently

This video doorbell can work independently once it is connected to your home wireless router. Additionally, you have a variety of options to receive notifications and hear a ring when someone presses your video doorbell.

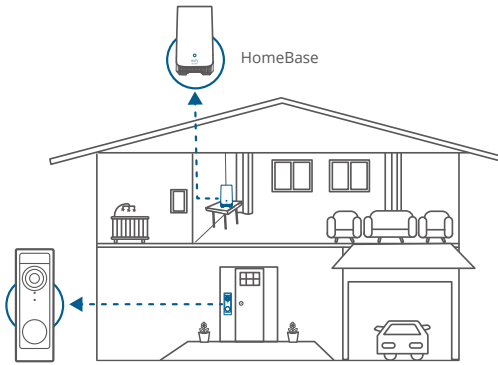
Use a traditional doorbell chime (if you have one).

Use a eufy Security doorbell chime (sold separately).

Use an Amazon Alexa Echo Show device.

Works with eufy Security HomeBase (Optional)

The video doorbell detects motion at your porch and lets you to answer the door anytime, anywhere. You can store video clips in the built-in storage of your eufy Security HomeBase 2 or HomeBase S380 (sold separately). When someone rings the doorbell, people in the house will be notified.

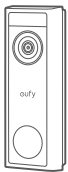


Click [here](#) to view Installation Video

Click [here](#) to view how to choose the proper Power Option

Get Items Ready

To install the doorbell
Must



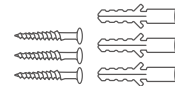
Video Doorbell C31



Mounting Bracket



Screw Hole
Positioning Card

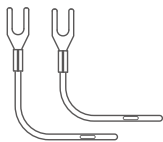


Screw Pack

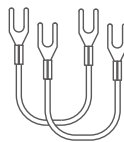
Optional



15° Mounting
Wedge



Extension Wires

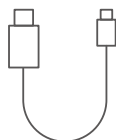


Jumpers for Existing
Chime

To charge the battery



Rechargeable
Battery Pack

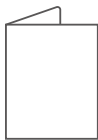


USB-C Charging
Cable



Detaching Pin

Other



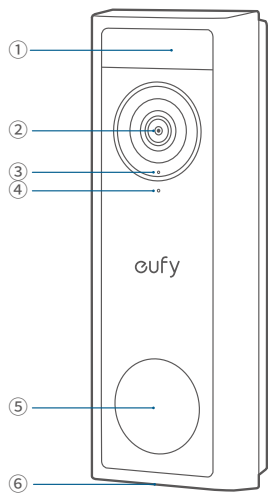
Quick Start Guide

Tools You will Need

- Phillips-Head Screwdriver
- Power Drill (15/64" Drill Bit)

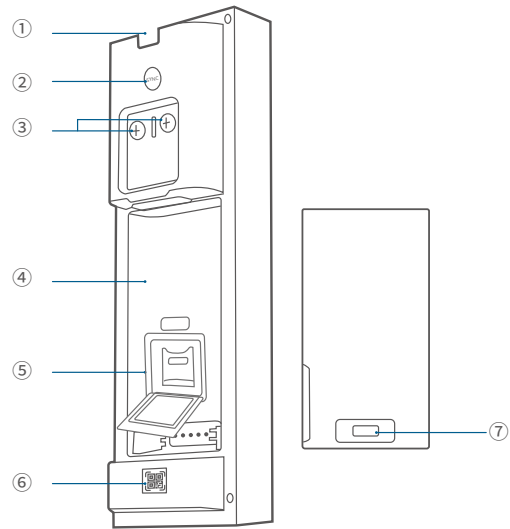
At a Glance

Front View



❶	Motion Sensor
❷	Camera Lens
❸	Microphone
❹	Ambient Light Sensor
❺	LED Ring / Doorbell Button
❻	Speaker

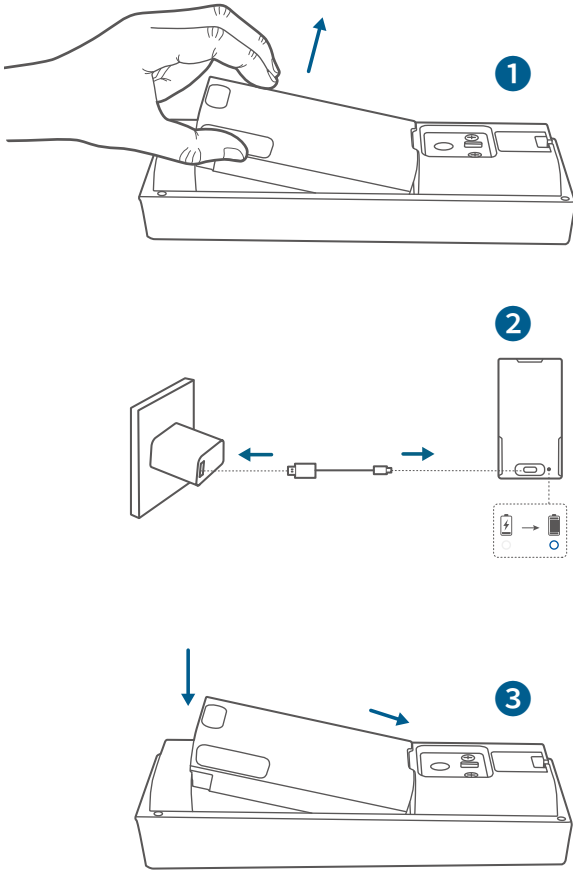
Rear View



❶	Detaching Mechanism
❷	SYNC Button <ul style="list-style-type: none">· Press to turn on the doorbell.· Press and hold for 2 seconds until you hear a beep to set up the doorbell. (Optional)· Press quickly 5 times within 3 seconds to turn off the doorbell.
❸	Power Terminals for Existing Doorbell Wires (Optional)
❹	Battery Compartment
❺	SD Card Slot <ul style="list-style-type: none">· Lift up the silicone lid to insert the SD Card.
❻	QR Code <ul style="list-style-type: none">· Scan to add the doorbell in the app.
❼	USB-C Port <ul style="list-style-type: none">· Use to charge the battery.

Step 1. Charge the Battery Pack

Fully charge the rechargeable battery pack before installation.

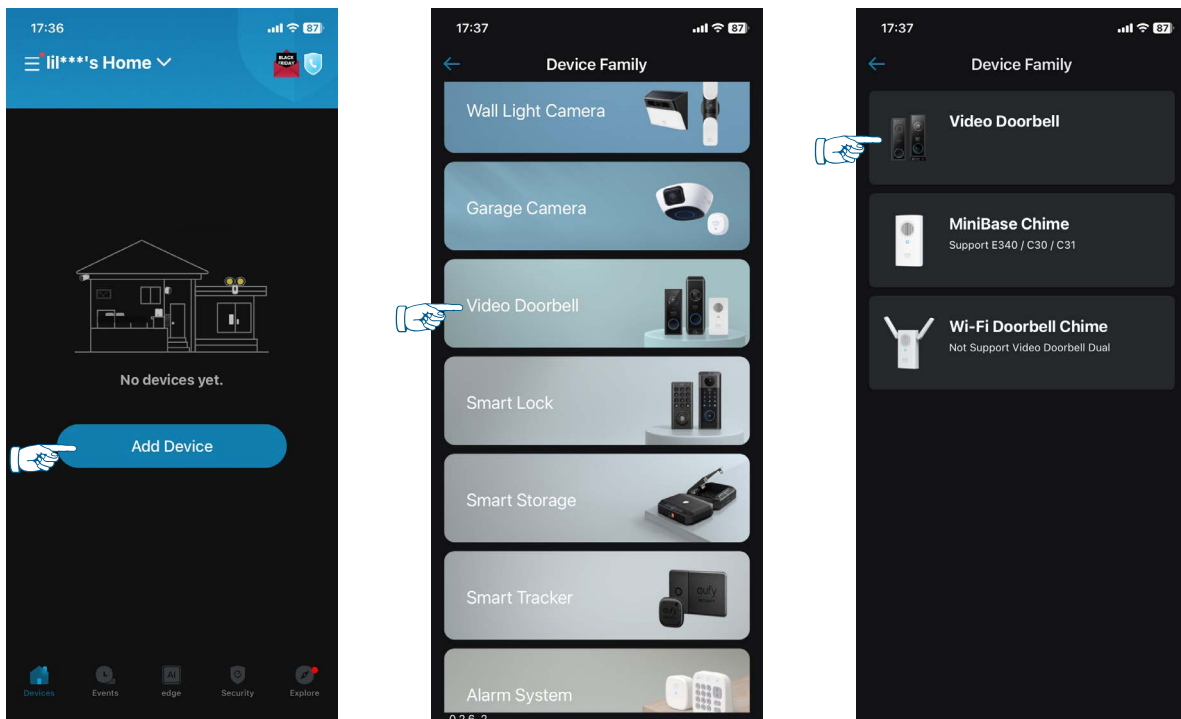


Step 2. Set Up the System

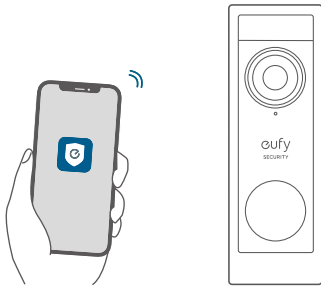
1. Download and install the eufy Security app, then sign in or create an account.



2. Tap **Add Device** on the home screen of the app, and select **Video Doorbell** > **Video Doorbell**.



3. Follow the in-app instructions to add the video doorbell.



Step 3. Determine the Power Option

Option 1: Battery Powered

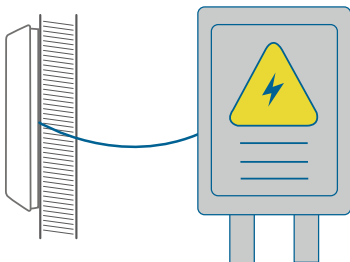
If you don't have existing doorbell wiring at your front door, use the included battery. You are free to determine the location of the doorbell, and the mounting will be easy and quick.

When the battery is low, you will need to recharge it. Battery life varies with use. If you choose this option, please skip to [“Step 4. DOORBELL MOUNTING \(Battery Powered\)”](#).

Option 2: Wire Powered

If you have existing and working doorbell wires at your front door, the video doorbell will be constantly powered by these wires. So there's no need to detach and recharge after installation.

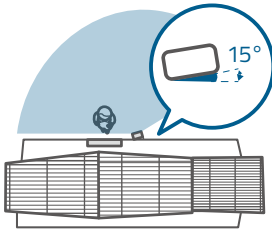
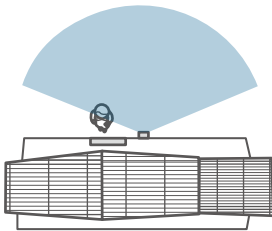
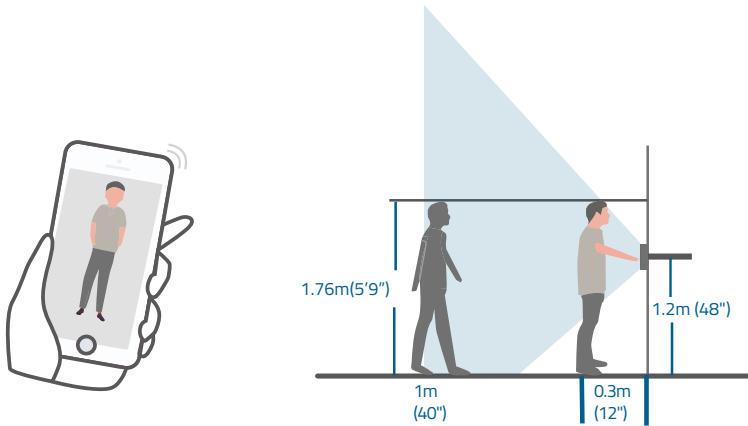
The mounting position is limited. If you choose this option, please skip to [“Step 4. DOORBELL MOUNTING \(Wire Powered\)”](#).



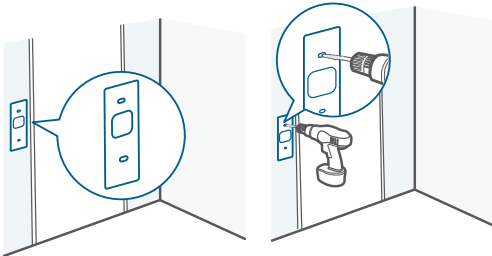
Step 4. DOORBELL MOUNTING (Battery Powered)

1. Choose a Location

1. Take the video doorbell to your front door and check the live view in the app. Choose a location where you can see the desired field of view. Consider the following factors:
 - Check if you can reuse the existing holes and anchors in the wall or door frame.
 - If you want to place the doorbell near a side wall, make sure the wall isn't in the field of view. Otherwise, the IR light will be reflected and the night vision will be blurred.
 - If you are drilling the mounting holes for the first time, the recommended height is 48" (1.2m) above the ground.
 - To adjust the angle, use the 15° mounting wedge as a supplementary mounting bracket.



2. Place the screw hole positioning card against the wall to mark the location. If mounting on a hard wall (brick, concrete, or stucco), use a 15/64" (5.95mm) drill bit to drill 2 holes through the screw hole positioning card.

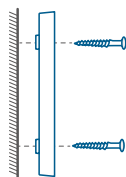


What you need: Phillips-Head Screwdriver; Power Drill (15/64" Drill Bit)

2. Mount the Bracket

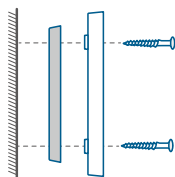
Use the provided screws to secure the mounting bracket on the wall.

Wooden Wall



Mounting
Bracket

Without 15° Mounting Wedge

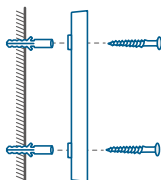


Mounting
Wedge

Mounting
Bracket

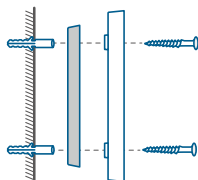
With 15° Mounting Wedge

Hard Wall



Mounting
Bracket

Without 15° Mounting Wedge



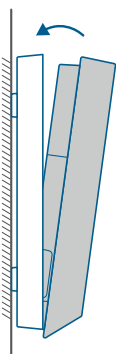
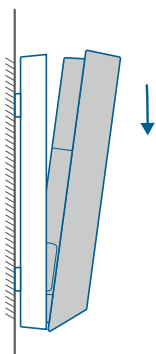
Mounting
Wedge

Mounting
Bracket

With 15° Mounting Wedge

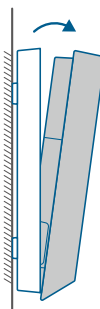
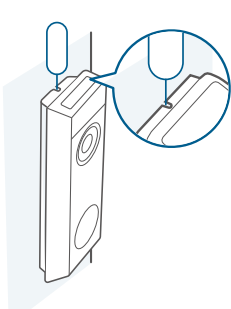
3. Install the Doorbell

Align the doorbell with the bottom of the mounting bracket, then press the top of the doorbell into place until it clicks.



4. Recharge the Battery

1. Insert the detaching pin into the pin hole on the top of the doorbell, then lift the top for removal.



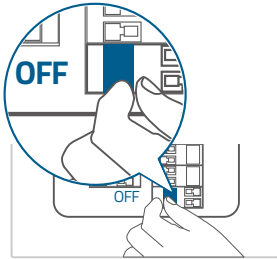
2. Repeat steps in “[Step 1. Charge the Battery Pack](#)”.

💡 You can purchase an extra battery pack for quick replacement.

Step 4. DOORBELL MOUNTING (Wire Powered)

1. Check the Doorbell Wires

1. Ring the existing doorbell to check if it is working. If it doesn't ring, your doorbell wires may be defective. Power on the doorbell by the built-in battery or consult an electrician to repair the wires.
2. Shut off the power at the circuit breaker. Turn the lights on and off to make sure the electricity in your home is properly shut off.

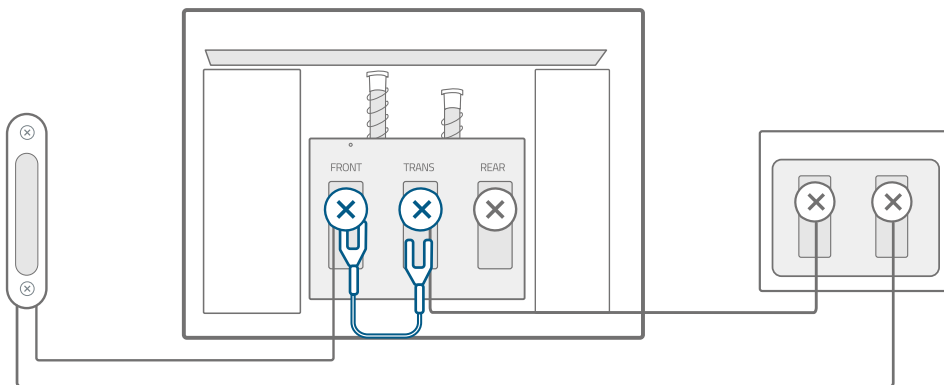


💡 Always be careful when handling wires. If you're not comfortable installing it yourself, have a qualified electrician to do it.

Optional: if you want to enable 24/7 recording:

The video doorbell requires sufficient power. Follow steps below to bypass the chime:

1. Find the doorbell chime in your house if you have one.
2. Remove the cover and find the screw terminals with TRANS and FRONT markings.
3. Use the provided jumper to connect FRONT and TRANS terminals on the circuit.



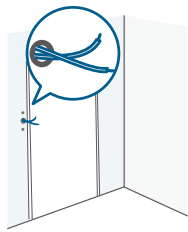
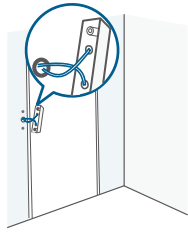
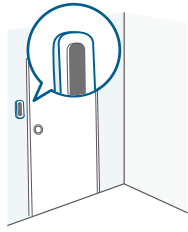
Note: When the jumper is in place, then existing chime will not sound anymore.

2. Detach the Existing Doorbell Button

If you already have existing doorbell wiring:

1. Remove the existing doorbell button with a Phillips-head screwdriver (not provided).

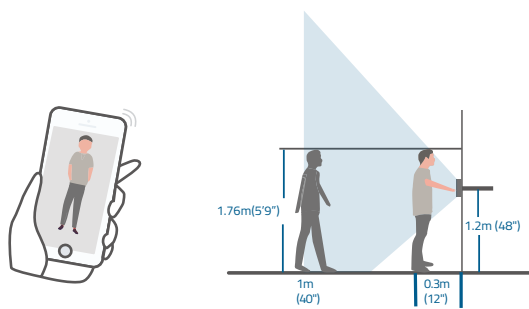
2. Pull the two wires out carefully when removing the existing doorbell. Straighten the wire ends if necessary.

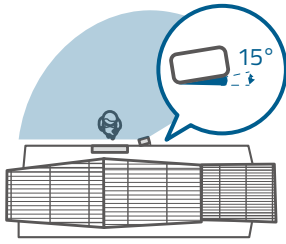
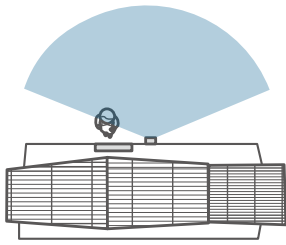


3. Choose a Location

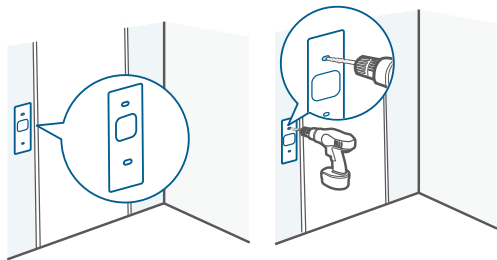
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- To adjust the angle, use the 15° mounting wedge as a supplementary mounting bracket.





2. Place the screw hole positioning card against the wall to mark the location. If mounting on a hard wall (brick, concrete, or stucco), use a 15/64" (5.95mm) drill bit to drill 2 holes through the screw hole positioning card.

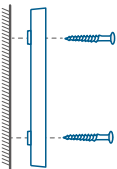


 What you need: Phillips-Head Screwdriver; Power Drill (15/64" Drill Bit)

4. Mount the Bracket

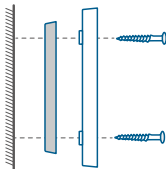
Use the provided screws to secure the mounting bracket on the wall.

Wooden Wall



Mounting Bracket

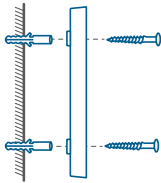
Without 15° Mounting Wedge



Mounting Wedge Mounting Bracket

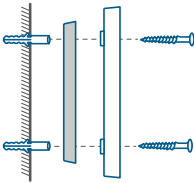
With 15° Mounting Wedge

Hard Wall



Mounting Bracket

Without 15° Mounting Wedge

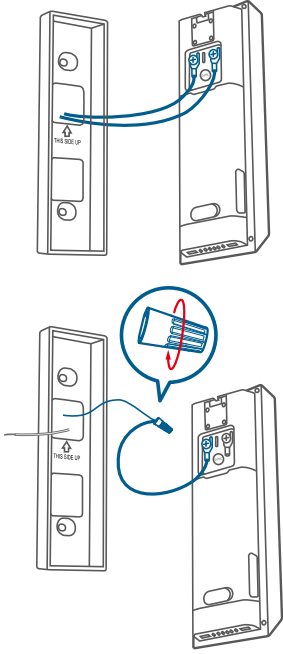


Mounting Wedge Mounting Bracket

With 15° Mounting Wedge

5. Connect the Wires to the Doorbell

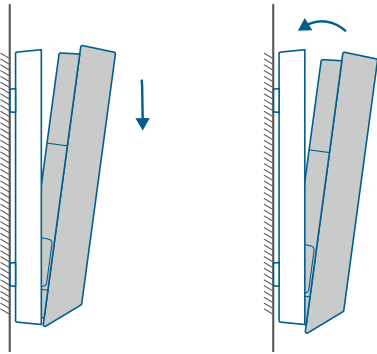
Connect the wires to the terminals on the back of the doorbell, then tighten the terminal screws. Wire can be connected to any terminal.



- 💡 1. To prevent short-circuiting, make sure the wires are not touching each other after connecting them to the terminals.
- 2. If the wires are too short, use the extension wires and wire nuts to make them longer. Use electrical wiring tape instead if there is no more space on the wall for wire nuts.

6. Install the Doorbell

Align the doorbell with the bottom of the mounting bracket, then press the top of the doorbell into place until it clicks.



7. Restore Power

Switch the main circuit breaker back to ON. You're all set!

