

File Name	Narration	Special Notes
CS_1.1.mp3	Thanks for volunteering! We are so happy that you could join the team here at Last Chance Cat Sanctuary. Click Navigation to learn how to move through the course, or click Start to begin the course.	Narrator should have a cheerful and welcoming tone of voice.
CS_1.2.mp3	When navigating the course, use the menu on the left to navigate to any slide. Click here to pause or play the slide. The seekbar shows you how long you can expect the slide to be. You can control the volume of the audio at any time from here by moving the slider up and down. Click this button to replay the slide. Click the Return button in the top right to go back to the 5 Step Process. Click the Continue button to navigate to the next slide.	
CS_1.3.mp3	Hi there! Before we start, please type your first name into the box below.  Then, click the continue button.	
CS_1.4.mp3	Hi! Welcome to the course.  By the end of this course, you will be able to: <ul style="list-style-type: none"> <li>• List the steps for a comprehensive cat care visit in chronological order.</li> <li>• Choose appropriate reactions to various cat behaviors.</li> </ul> and, <ul style="list-style-type: none"> <li>• Evaluate symptoms of poor feline health.</li> </ul>	Pause after "and".
CS_1.5.mp3	First, let's talk about the five-step visit process at Last Chance Cat Sanctuary. Click the icon of each step in order, starting with number one. Look. When you're done learning about all five steps, click the Continue button.	

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CS_1.6.mp3	<p>Number one, as soon as you get inside look around.</p> <p>Check all of the cat's cards on the cages for specific details. Pay special attention to any cats who can't be out at the same time or individual dietary requirements. Then, free the beasts!</p>	Narrator should have a playful tone of voice for "free the beasts!"
CS_1.7.mp3	<p>Number two, play with the cats!</p> <p>Try to engage all cats in play using various wands and laser pointers, but keep an eye on their body language.</p> <p>Click the continue button to learn more.</p>	
CS_1.8.mp3	<p>Please click each tab to reveal the secrets of cat body language.</p> <p>Once you have opened each tab, click the Continue button to go to the Knowledge Check. This will not be graded.</p>	
CS_1.8.A.mp3	If a cat's ears are up, they are alert and happy. A cat might also move one ear back or to the side when they hear a particular noise, but watch out! If both ears go flat, that feline is feeling threatened and might strike.	Narrator should have an ominous tone of voice for "watch out! If both ears go flat, that feline is feeling threatened and might strike."
CS_1.8.B.mp3	<p>Large round pupils indicate that a cat is alert either because it's in hunting mode or feeling fearful.</p> <p>If the pupils are thin slits, the cat is relaxed.</p> <p>Have you ever seen a cat slow blink at you? Congrats! This is a sign of love in cats.</p>	
CS_1.8.C.mp3	If a cat lies on their back and shows you their belly, this is a sign of trust, but not an invitation to pet. It is not advised to pet the belly of a cat you don't know well, as some cats can get aggressive if you touch their vulnerable stomach area.	

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CS_1.8.D.mp3	<p>A tail up means a friendly, confident cat. If the tail is down that cat is a little cautious and wary.</p> <p>A tail tucked in between the legs means one scared cat. Tail flicking is a warning sign of agitation and tail wagging means extreme agitation. If you see this, leave the cat alone as aggression is likely.</p>	
CS_1.8.E.mp3	<p>Some signs of feline aggression are hissing, biting, and growling.</p> <p>If you notice any of these signs, please make a note of it and carefully put the aggressive cat back in their cage as soon as possible.</p>	
CS_1.9.mp3	<p>Before opening the cages, you noticed Patches eyes are looking quite large. When you open his cage, Patches immediately runs out and he doesn't come out to play with the other cats. Find Patches.</p>	
CS_1.11.mp3	<p>Great job finding Patches!</p> <p>You hear a low growl...</p> <p>but it's time to feed the cats. What should you do?</p> <p>Should you,</p> <p>A. Leave him alone.</p> <p>B. Lure him out with some treats.</p> <p>or C. Pull him out from under the couch.</p>	Pause after "or".
CS_1.11.A.mp3	<p>Not quite...</p> <p>You need to return all cats to their cages before you leave. Click Continue to try again.</p>	
CS_1.11.B.mp3	<p>Well done!</p> <p>At first, he hisses, but he slowly comes out for treats. Click continue to see what happens next.</p>	

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CS_1.11.C.mp3	Not quite... Patches warned you, so now he bites and scratches you. Ouch! Click Continue to try again.	Emphasis on "Ouch!"
CS_1.12.mp3	Great job getting Patches to come out! What do you do next? Read the answers carefully, then select every correct response. When you're finished please click the submit button.	
CS_1.12.A.mp3	Not quite! Please try again. Click the button below to give it another shot.	
CS_1.12.B.mp3	Not quite... Protocol is to make a note of it and put the feline away. Click the return button to go back to the 5 step process.	
CS_1.12.C.mp3	That's right! Protocol is to make a note of it and put the feline away. Click the return button to go back to the 5 step process.	
CS_1.13.mp3	Number three, clean up around the sanctuary. Click on one of the tabs to learn more. Then, click the X to close the tab when finished. When you've explored all of the tabs, click the Continue button.	
CS_1.13.A.mp3	Here we use pine litter and sifting boxes. Simply shake the top tray to sift, empty out the bottom tray, and add more pellets if needed. Please sift the community litter box and individual litter boxes in the cages.	

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CS_1.13.B.mp3	Remove everything from the cages and wipe them out with the pet friendly cleanser. Change out cat bed linens.	
CS_1.13.C.mp3	Wash out each cat dish and the cat fountain with pet friendly dish soap. Rinse well and place in the drying rack.	
CS_1.13.D.mp3	You will be expected to vacuum and mop the floors, but we'll revisit this during the final step of the visit process. For now, just pick up and put away any toys that might get in the way of the cleaning process.	
CS_1.14.mp3	<p>While you're cleaning, watch out for symptoms of poor feline health.</p> <p>Such as...</p> <ul style="list-style-type: none"> <li>• vomiting.</li> <li>• panting.</li> <li>• out of character behavior, like hiding or hissing.</li> <li>• defecating outside of the litter box.</li> </ul> <p>Important note: if you notice any of these signs, please call the owner immediately.</p> <p>Click the Return button to go back to the five step visit process.</p>	Narrator should have a serious tone of voice.
CS_1.15.mp3	Number four, feed the cats. Click the icons to learn more. Click the Return button when finished.	

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CS_1.15.A.mp3	Most cats don't drink enough water. Serving wet food is a great way to keep them hydrated! Give each cat 1/4 of a can.	¼ is to be pronounced as "a quarter".
CS_1.15.B.mp3	This kind of cat food serves as a way to get calories in fast and it's shelf stable! Give each cat 1/4 cup of dry food.	¼ is to be pronounced as "a quarter".
CS_1.15.C.mp3	Cats can be picky about their water, so refill each individual cat's water bowl and refill the cat water fountain.	
CS_1.16.mp3	Number five, close up. Click the icons to learn more! Click the Return button when finished to go back to the five step process.	"Close" is pronounced "cloze."
CS_1.16.A.mp3	Carefully return all cats to their cages and secure them closed.	
CS_1.16.B.mp3	Make notes in the book such as the time of your visit, signs of aggression, and how the cats ate or played.	
CS_1.16.C.mp3	Vacuum and mop the floors with our pet friendly cleanser.	

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CS_1.16.D.mp3	Take out the garbage and throw it in the dumpster outside.	
CS_1.16.E.mp3	Turn off all the lights.	
CS_1.16.F.mp3	Finally, lock the door on your way out by hitting the lock button on the keypad.	
CS_1.17.mp3	In this course, you've learned how to List the steps for a comprehensive cat care visit in chronological order. Choose appropriate reactions to various cat behaviors. and, Evaluate symptoms of poor feline health.	
CS_1.18.mp3	Are you ready?  Coming up is a five question quiz. You need to answer eighty percent of the questions correctly to pass.  To review any of the course material, use the Return button in the top right to go back to the five Step Process.  If you feel ready to take the quiz, please click Continue.	

File Name	Narration	Special Notes
CS_1.24.A.mp3	Congratulations, you passed the quiz! You may review your answers by clicking the review quiz button or you can take the quiz again if you wish by clicking the retry quiz button. When you're finished viewing your results, please click the conclusion button.	
CS_1.24.B.mp3	Sorry, but you did not pass the quiz. You may review your answers by clicking the review quiz button. Then, when you're ready, you can take the quiz again by clicking the retry quiz button.	
CS_1.25.mp3	Congratulations, you finished the course! Thank you for volunteering with Last Chance Cat Sanctuary. We are thrilled to have you as an official member of the team! The code to enter the Sanctuary is 1234. Please see your email for the schedule. If you would like to review anything, please click the Restart button. Or to download the 5 Step Process Job Aid, click the Resources here. Otherwise, you may exit the course by clicking on the exit course button below.	Pronounce code as individual numbers, i.e. "one two three four."