Design Document

Purpose	Due to non-compliance and based on needs assessment, business X asked for a general guide on how to write emergency plans. Because business X is a large divisional entity, providing the way forward needed to be generic and a buy-in objective was requested.
Target Audience	Directors and Department Managers
Training Time	15 to 20 minutes
Training Recommendation	Course will contain general overview of common business emergencies
	 For requested learner buy-in, an emergency plan benefits objective will be added
	 This course is a broad overview of emergency plans. A more specialized training should follow based on learner's specific area of business.
Deliverables	One e-Learning course
	Created in Storyline
	Includes voice over narration
	OSHA emergency plan references in resources
	Two knowledge checks
	Final evaluation
Learning Objectives	Participant will be able to:
	Identify common emergencies
	Identify benefits of emergency plans
	Recognize impact to people, property and business
	Explain the process of developing emergency plans
Training Outline	Common Emergencies
	o Fire
	o Medical
	 Law Enforcement
	 Natural Disaster
	 Technological
	Benefits of emergency plans
	 Conserve limited resources
	 Limit further damage or injury
	 Limit or avoid negative media

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	o Limit Liability
	 Meet regulatory requirements
	 Entities impacted by emergencies- People, Property, Business
	o People
	Groups to consider
	What to consider
	 Prevention
	 Property
	Buildings
	• Grounds
	Prevention
	 Business
	 Components
	Operational Continuity
	 Prevention
	Steps to creating an effective emergency plan
	 Identify
	o Prioritize
	o Evaluate
	o Create
	o Implement
	o Train
	o Review
	• Summary
	Final Evaluation
Evaluation Plan	Two Knowledge checks using drag and drop and visual multiple choice
	 Four question assessment evaluating learners' retention of the knowledge
	 Learners must score 75% to pass
	 Questions will include a hotspot interactivity, multiple answer, drag and drop, and a process drag and drop.