



### Voluntary Recall Notice

Recall includes Solid Clearly Soft Plus American Hotel Register Company Item Number 1105821 (MFG # 6101756) with production date code of M5418GE9100 or M5418GE9200.

Dear Valued Customer,

We have been informed by Ecolab that a voluntary recall was initiated. The product could lead to unsatisfactory performance within the dispenser.

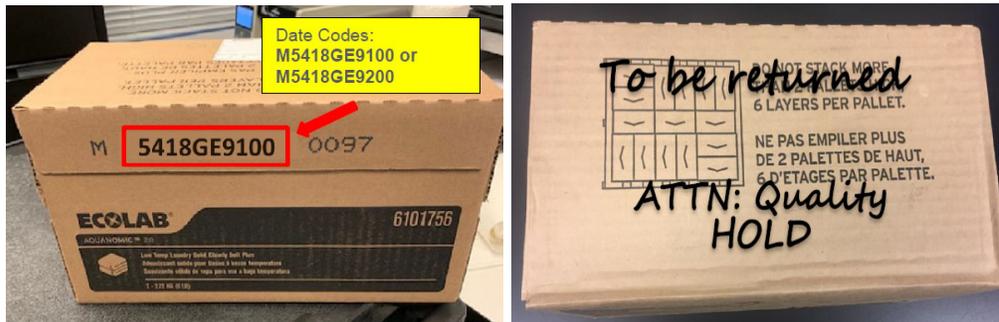
The objective of this voluntary recall is to identify and remove the covered products from use. Once identified, please segregate, hold, or stop the sale of any product that you have remaining. Per our records, you may have been shipped one of these products.

**Affected Models:** AQN 2.0 Solid Clearly Soft Plus (SKU 6101756) with production date code of M5418GE9100 or M5418GE9200

Product from any other date code is not affected and requires no special action.

Please complete the following steps to facilitate a return and replacement:

- Place the cases aside
- Place a return order with Ecolab's Customer Service and add to your next regular order the number of cases of this product which were placed aside
- Mark clearly on them with permanent marker "ATTN: Quality HOLD"



Please contact Ecolab directly if you have any questions, please do not hesitate to contact your dedicated Ecolab sales representative or Distributor Customer Service at 1-800-222-2588.

If you have additional questions, please feel free to contact your American Hotel Register Customer Care Representative at 1-800-323-5686.

Very truly yours,

American Hotel Register Company