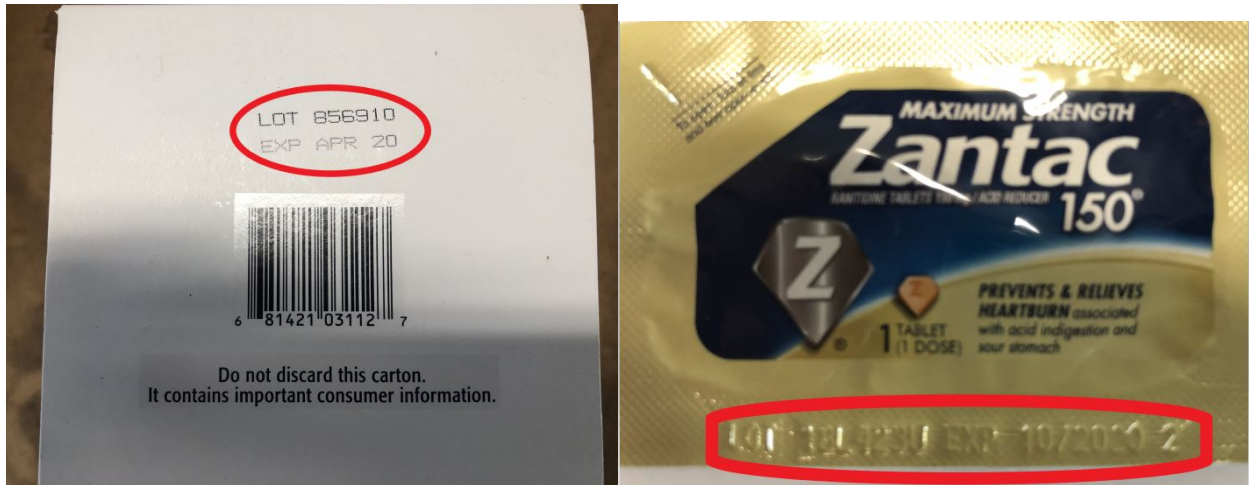




Urgent – Product Recall

American Hotel Item # 2871ZANTAC (Manufacturer # BXZA-100)
Zantac 75, Antacid Relief



October 25th, 2019

To Our Valued Customers:

American Hotel Register Company (“American Hotel”) was notified of a voluntary recall of Zantac Products, specifically: American Hotel Item # 2871ZANTAC, manufacturer item # BXZA-100 – Zantac 75, Antacid Relief. This recall only involves product manufactured between 2017 and 2019, and only product that has not yet expired. Although you may receive this letter or email, you may not have affected product at your location. We are unable to tell the production date, or expiration date, of these items from the invoice. Therefore, we are contacting all customers who purchased this specific Zantac product from us between the dates of January 4, 2017 until October 21, 2019 only.

We have removed all affected product from our distribution centers.

You should examine your inventory and identify any of this specific Zantac product that has not yet expired. If your Zantac product is recalled, you should stop using the product immediately. **DO NOT RETURN THE PRODUCT ON YOUR OWN**, simply contact American Hotel Customer Service via the email address listed below. We will work with you to verify your product is affected by the voluntary recall and issue credit

accordingly. We would request that you attach a representative photo of the product that includes the expiration date on the recalled unit(s) with your email. Please reference the photo's above for the location of the expiration date.

If you determine your Zantac product was purchased from us and is subject to this recall, please email us at: productrecall@americanhotel.com. You will receive instructions on how to participate in the recall. We ask that you discontinue use and selling of the product and keep the product in a safe location. Affected product will be required to be sent back to be eligible to receive credit. We will provide shipping instructions and labels when applicable. American Hotel must be notified prior to 12/31/2019 if you wish to participate in this recall.

Please feel free to send an email to your American Hotel Register Customer Care Representative at the above email address should you have any questions or concerns. Thank you.

Very truly yours,

American Hotel Register Company