

Managed IT & Cybersecurity Checklist

Ensure your IT infrastructure is robust, secure, and supports business growth.

Based on <https://www.amnet.net/> by Amnet IT Support & Cyber Security

1. Foundational IT Infrastructure

Establish a reliable and efficient IT environment.

- Ensure modern equipment is running the latest software versions.
- Verify network speed and uptime for critical operations.
- Implement proactive monitoring of IT systems.
- Manage IT infrastructure for optimal performance and efficiency.
- Provide essential helpdesk support for routine tasks.
- Ensure IT infrastructure is scalable to meet business growth.

2. Cybersecurity Measures

Protect your business from evolving cyber threats.

- Implement layered cybersecurity protections.
- Enable Multi-Factor Authentication (MFA).
- Align security controls with SOC 2 standards.
- Adhere to CMMC best practices.
- Conduct proactive patch management.
- Deploy endpoint protection solutions.
- Provide employee cybersecurity awareness training.
- Establish an incident response plan.

3. Data Protection & Recovery

Safeguard your critical business data.

- Implement comprehensive cloud data backup solutions.
- Ensure secure storage of critical business data.
- Verify easy accessibility of backed-up data.
- Protect against data loss.
- Establish quick recovery processes in case of emergencies.

4. Cloud Services Integration

Leverage cloud solutions for security and efficiency.

- Plan for seamless migration to the cloud.
- Ensure cloud solutions are secure.

- Optimize cloud solutions for business efficiency.
- Utilize cloud collaboration tools.
- Ensure secure remote access for cloud services.

5. Compliance & Regulations

Meet industry-specific compliance requirements.

- Identify relevant regulatory frameworks (e.g., HIPAA, CMMC).
- Implement technical safeguards for compliance.
- Establish security controls to meet standards.
- Maintain necessary documentation for audits.
- Conduct ongoing monitoring to support compliance.
- Safeguard patient data if in the healthcare sector.
- Ensure security for healthcare information.

6. IT Support & Service Delivery

Ensure responsive and effective IT support.

- Provide proactive 24/7 technical assistance.
- Guarantee fast response times during business hours.
- Address non-urgent issues quickly.
- Offer dedicated helpdesk expertise.
- Provide advice on improving productivity.
- Deliver service that solves business IT challenges.
- Ensure IT support is reliable and trustworthy.

7. Business Growth & Productivity

Utilize IT as a strategic advantage for growth.

- Align IT solutions with business goals.
- Use IT to protect and enhance business growth.
- Focus on IT that boosts Return on Investment (ROI).
- Ensure IT fuels productivity.
- Leverage IT for competitive advantage.
- Achieve measurable results through effective IT management.

8. Vendor & Partnership Assessment

Evaluate your IT support provider's capabilities.

- Assess vendor's track record of customer satisfaction.
- Verify vendor's commitment to reliability and transparency.
- Confirm vendor offers responsive local support.
- Evaluate vendor's proactive service delivery model.

- Check for professional certifications.
- Inquire about co-managed IT support options if applicable.

Resources & Further Reading

Use these pages while working through the checklist:

■ Managed IT & Cybersecurity Services

<https://www.amnet.net/services/>

■ Colorado Springs IT Support & Managed Services

<https://www.amnet.net/it-support-colorado-springs/>

■ Cybersecurity Services in Denver

<https://www.amnet.net/cybersecurity-services-in-denver/>

■ Cloud Data Backup Services and Solutions in Colorado

<https://www.amnet.net/business-continuity/>

■ Cloud Solutions Provider for Colorado Front Range

<https://www.amnet.net/cloud-consulting/>

■ Computer Network Managed Service Provider in Colorado

<https://www.amnet.net/businessitsupport/>

■ CJIS IT Services

<https://www.amnet.net/cjis/>

Amnet IT Support & Cyber Security | 219 W Colorado Ave STE 200, Colorado Springs, CO 80903
(719) 442-6683 | www.amnet.net

Proactive IT management ensures security, efficiency, and business growth.