

Managed IT Services Checklist

Ensure your business technology is secure, reliable, and aligned with your goals.

Based on [Managed It Services Colorado Springs](#) by Amnet IT Support & Cyber Security

1. Understanding Managed IT Services

Confirm your understanding of how managed IT services can benefit your business.

- Verify that managed IT services focus on prevention rather than just fixing problems.
- Confirm that managed IT services offer ongoing technology management, monitoring, and maintenance.
- Ensure the service model provides predictable monthly costs.
- Understand how managed IT services act as an extension of your organization.
- Check if managed IT services are suitable for small businesses.
- Confirm that managed IT services can improve cybersecurity.

2. Proactive IT Monitoring and Maintenance

Ensure your IT environment is continuously monitored and maintained to prevent issues.

- Verify systems are continuously monitored for potential issues.
- Confirm proactive maintenance is performed to reduce downtime.
- Check that monitoring helps identify potential concerns early.
- Ensure system reliability is being improved through monitoring.
- Verify that optimal performance across your environment is being maintained.

3. Help Desk and End User Support

Ensure your employees receive fast and responsive technical assistance.

- Confirm that responsive assistance is provided for software issues.
- Verify support is available for user requests.
- Check that connectivity concerns are addressed promptly.
- Ensure device troubleshooting is part of the support offering.
- Confirm support is available for everyday technical challenges.

4. Cybersecurity Protection

Verify that robust cybersecurity measures are in place to protect your business.

- Confirm security monitoring is actively performed.
- Verify threat prevention strategies are implemented.
- Check for employee awareness support.
- Ensure endpoint protection is managed.
- Confirm proactive security management is a service component.

5. Cloud Solutions and Support

Ensure your cloud environment is managed for flexibility, scalability, and security.

- Verify secure management of cloud environments.
- Confirm support for remote workforces.
- Check if collaboration tools are optimized.
- Ensure business operations are optimized through cloud solutions.

6. Backup and Disaster Recovery

Ensure your critical business data is protected and recoverable.

- Verify that solutions are in place to protect critical business information.
- Confirm that data is recoverable in the event of hardware failures.
- Check for recovery capabilities in case of cyber incidents.
- Ensure recovery is possible following unexpected disruptions.

7. Network Management and Infrastructure Support

Ensure your network is secure, reliable, and performing optimally.

- Verify proactive monitoring of the network.
- Confirm troubleshooting of network issues is provided.
- Check that infrastructure management is part of the service.
- Ensure network performance optimization is ongoing.
- Verify secure and reliable connectivity is maintained.

8. Compliance and Strategic Guidance

Ensure your technology strategy aligns with business goals and meets compliance needs.

- Confirm support for navigating complex compliance standards.
- Verify security best practices are integrated into IT management.
- Check if technology assessments are performed.
- Ensure IT environment improvements are identified.
- Confirm long-term technology strategies are developed.
- Verify alignment of IT with business objectives.

Resources & Further Reading

Use these pages while working through the checklist:

■ Managed IT & Cybersecurity

<https://www.amnet.net/>

■ Managed IT & Cybersecurity Services

<https://www.amnet.net/services/>

■ Colorado Springs IT Support & Managed Services

<https://www.amnet.net/it-support-colorado-springs/>

■ Cybersecurity Services in Denver

<https://www.amnet.net/cybersecurity-services-in-denver/>

■ Cloud Data Backup Services and Solutions in Colorado

<https://www.amnet.net/business-continuity/>

■ Cloud Solutions Provider for Colorado Front Range

<https://www.amnet.net/cloud-consulting/>

■ Computer Network Managed Service Provider in Colorado

<https://www.amnet.net/businessitsupport/>

■ CJIS IT Services

<https://www.amnet.net/cjis/>

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Leverage technology as a competitive advantage with proactive managed IT services.