

Google Workspace for Education Plus: Making Safety a Priority with the Security Center and Investigation Tool.



Statement

Primary and secondary education technology departments all share one major focus: the safety and security of their students. Configuring the right firewalls requires a system that can proactively scan and report breaches in a timely manner so protective measures can be implemented as quickly as possible. We help schools expertly secure their Google Workspaces with the Security Center and Investigation tool.

Results

Through the implementation of the Security Center and Investigation tool, Halton District School Board reports that the upgrade to Education Plus had an immediate impact allowing the department to receive alerts faster, expedite their previously lagging investigation process, and resolve issues in much less time, all on a more integrated system.

How does Amplified IT help institutes expedite the resolution of security concerns with Google Workspace for Education?

Halton District School Board (HDSB) serves 58,000 students from Kindergarten to Grade 12 in Burlington, Halton Hills, Milton, and Oakville in Ontario, Canada. The board operates 17 elementary schools, and 76 middle and high schools. The HDSB is committed to delivering digital learning opportunities to support global competencies.



The HDSB Systems Operations Manager, Jamie Sinclair, shared,

“Google Workspace for Education Plus is proven to be an invaluable tool in protecting our accounts and data within our Google environment. It provides us the reports we need to review how our users are using Google for Education, and the ability to see trends and alert us to potential issues.” However, the challenge that HDSB faced was the length of time it took for the system to alert them of those potential issues. They were not being notified if there was a problem with their domain quickly enough. It could take days before a security concern appeared on their reports, causing investigations to take hours and delaying mitigation efforts. In order to ameliorate this pain point, HDSB turned to us at Amplified IT to leave the lag behind.



**60,000+
Students & Staff**



**Virtual
Learning Capable**



**Google
Early-Adopter**

Amplified IT worked collaboratively with the HDSB technology department in converting them from 3rd party tools to the Security Center and Investigation tool for monitoring and reporting on their Google for Education domain. Our Amplified IT team showcased the capabilities of the tools which provide specific and timely data so they can more efficiently react to and resolve the safety and security issues that arise. Demonstrations also revealed how unnecessary it was for them to use additional 3rd party tools in their strategy.

“Google Workspace for Education Plus is proven to be an invaluable tool in protecting our accounts and data within our Google environment. It provides us the reports we need to review how our users are using Google for Education, and the ability to see trends and alert us to potential issues.”

-Jamie Sinclair, Manager - Information Technology,
Halton District School Board

With Amplified IT’s guidance and support, Halton District School Board was able to quickly upgrade to Google Workspace for Education Plus and alleviate their immediate pain points. Through the implementation of the Security Center and Investigation tool, HDSB reports that the upgrade to Education Plus had an immediate impact allowing the department to receive alerts faster, expedite their previously lagging investigation process, and resolve issues in much less time, all on a more integrated system. Jamie Sinclair added, “While our main focus with Google Workspace for Education Plus has been security, having the ability to provide our staff with extra user features in Meet and Cloud Search application is an added bonus.”

In this virtual learning environment, the need for a secure domain has become increasingly more important. Enabling usage of the Security Center and Investigation tool can lead technology departments to improve network safety for administrators, teachers and students.