



Promotional Terms & Conditions



1. The prize draw is being run by AnswerConnect UK (“The Promoter”).
2. “The Prospect” is defined as any new customer to AnswerConnect UK.
3. By entering the prize draw you are agreeing to these prize draw terms and conditions.

Eligibility to Enter

4. The Promotion is open to applicants:
 - a. Who are legal residents of the UK
 - b. Are aged 18 years or over
5. The promotion is not open to Prospects that are already an AnswerConnect customer or become an AnswerConnect customer outside of the Promotion Period.
6. A maximum of one entry per individual is permitted.
7. The prize draw is free to enter.

How to Enter

8. The prize draw will include those who sign up for AnswerConnect services between 1st January and 31st January 2021, inclusive. Entries after that time and date will not be included in the draw.
9. The Promoter will not accept responsibility if contact details provided are incomplete or inaccurate.

The Prizes

10. There will be 5 winners in total. The prizes will include:
 - a. Apple watch
 - b. Amazon Fresh e-gift card
 - c. Patagonia e-gift card
 - d. Gymshark e-gift card
 - e. Bala Bands
11. The Promoter’s use of particular brands as prizes does not imply any affiliation with or endorsement of such brands.
12. The winners will be drawn at random.

13. The prize is non-exchangeable, non-transferable and no cash alternatives will be offered.

14. The Promoter reserves the right to substitute prizes with another prize of equal or higher value if circumstances beyond our control make it necessary to do so.

15. The decision of The Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.

Winner Announcement

16. The winner will be notified on 1st February 2021 via the email provided by the entrant.

17. The Promoter will attempt to contact the winner by email up to two times.

18. If the winner does not respond to the emails notifying them of their win within 7 days of the second email, they will lose their right to the prize, and The Promoter reserves the right to choose and notify a new winner.

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Receipt of the Prize

19. Please allow up to 14 days for delivery of the prize, unless stated otherwise. The Promoter does not accept any responsibility for loss or non-receipt of the prizes after they have been administered.

Data Protection and Publicity

20. You consent to any personal information you provide in entering the prize draw being used by The Promoter for the purposes of administering the prize draw, and for those purposes as defined within our privacy notice.

21. All entrants may apply for details of the winning participant by contacting us.

22. The winner agrees to the release of their first name to any other

prize draw participants if requested via The Promoter.

23. An announcement of the winners first name will be made via The Promoter's social media channels.

24. All personal information shall be used in accordance with The Promoter's Privacy Notice.

Limitation of Liability

25. The Promoter does not accept any liability for any damage, loss, injury or disappointment suffered by any entrants as a result of either participating in the prize draw or being selected for a prize, save that The Promoter does not exclude its liability for death or personal injury as a result of its own negligence.

26. The Promoter does not provide any form of practical or IT support for this prize. On receipt, all responsibilities relating to warranty and the product are that of the prize winners.

General

27. This promotion may be withdrawn, suspended or amended at any time for new AnswerConnect customers where it is reasonable for the Promoter to do so.

28. The Promoter reserves the right to:

- a. Verify the eligibility of each customer
- b. And reject any applications that appear to be duplicates, materially incorrect or fraudulent.

29. The Promoter accepts no responsibility for any inaccurate information provided by the entrant, which results in the Promotion not being valid.

30. The Promoter's general purchase terms and conditions also apply.