

# **FACTS**

# WHAT DOES NATIONSTAR MORTGAGE LLC D/B/A RUSHMORE SERVICING ("RUSHMORE SERVICING") DO WITH YOUR PERSONAL INFORMATION?

# Whv?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number
- Account balances and payment history
- Transaction History
- Income
- Credit history and credit scores

# How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Rushmore chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Rushmore Servicing share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes—information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes—information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

- Visit www.rushmoreservicing.com/privacy/elections;
- Call 877-888-4606; or
- Mail in the form below.

# To limit our sharing

#### Please note:

If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

# To limit direct marketing contact

- Visit www.rushmoreservicing.com/privacy/do\_not\_solicit; or
- Call 877-888-4606

#### Please note:

Direct marketing is email, postal mail and telephone marketing. Your telephone and postal mail opt out choices will last for five years, subject to applicable law. Even if you limit direct marketing, we may still contact you to service your account or as otherwise allowed by law.

# Questions?

Call toll-free 877-888-4606.

#### ..... For North Dakota Residents Only:

To consent to the sharing of this information, please fill out, sign and mail back the following form:

nt with third parties to market products and services to me.
ucts and services to me.
Mail to:
Rushmore Servicing
Attn: Customer Service Department
Lake Vista 4 800 State Highway 121 Bypass
Lewisville, TX 75067

Your consent will be valid until one year after we stop servicing your loan or you otherwise are no longer a customer of Rushmore Servicing. By signing below, you hereby consent to the sharing of the information indicated above, for the time period specified.



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Who we are	
Who is providing this notice?	Nationstar Mortgage LLC d/b/a Rushmore Servicing

What we do		
How does Rushmore Servicing protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also contractually require third parties doing business with us to comply with all privacy and security laws.	
How does Rushmore Servicing collect my personal information?	We collect your personal information, for example, when you	
Why can't I limit all sharing?	Federal law gives you the right to limit only  sharing for affiliates' everyday business purposes—information about your creditworthiness  affiliates from using your information to market to you  sharing for nonaffiliates to market to you  State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.	
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.	

<b>Definitions</b>	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  Our affiliates include companies with a Rushmore Servicing or Mr. Cooper name; financial companies such as mortgage lenders; and non-financial companies, such as insurance agencies, technology service providers or direct marketers.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  Financial service providers, such as mortgage bankers, securities broker- dealers and insurance agents &/or agencies.  Non-Financial companies, such as retailers, direct marketers, membership clubs and publishers; and other companies and organizations, such as non- profit organizations.
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  Our joint marketing partners include financial services and insurance companies.

# OTHER IMPORTANT INFORMATION

Do Not Call Policy – This notice is the Rushmore Servicing Do Not Call Policy under the Telephone Consumer Protection Act. We do not solicit via telephone numbers listed on the state or federal Do Not Call lists, unless the law allows. Rushmore Servicing associates receive training on how to document and process telephone marketing choices. Consumers who ask not to receive telephone solicitations from Rushmore Servicing will be placed on the Rushmore Servicing Do Not Call list and will not be called in any future campaigns, including those of Rushmore Servicing affiliates. If you communicate with us by telephone, we may monitor or record the call.

**For North Dakota Residents Only** – We will not disclose nonpublic personal information about you to non-affiliated third parties (other than as permitted by law), unless you authorize us to make those disclosures. Your authorization must be in writing or, if you agree, in electronic form. If you wish to authorize disclosures to non-affiliated third parties, you may call us at 877-888-4606 or complete and mail in the form attached above.