

ESG POLICY

(ENVIRONMENTAL, SOCIAL & GOVERNANCE)

CATALONIA HOTELS & RESORTS

At Catalonia Hotels & Resorts, we are committed to operating responsibly, implementing practices that reduce our environmental impact and promote sustainable development with all our stakeholders, while seeking to provide a quality lodging experience for our guests.

1. We comply with and respect the current laws and regulations of the countries where we operate.
2. We strive to preserve and protect the natural resources of our environment in collaboration with local organizations and experts.
3. We aim to provide memorable and responsible experiences to our guests, raising awareness of the environment and promoting respect for local culture.
4. We strive to minimize our environmental impact by adopting practices and policies that promote energy conservation, responsible water management, and waste reduction.
5. We are committed to the continuous education of our staff to encourage professional development and the well-being of our collaborators.
6. We guarantee a safe working environment through occupational health and safety policies and controls to prevent incidents.
7. We seek to reduce our carbon footprint and contribute to climate change mitigation.
8. We support local communities by encouraging participation in the local economy and promoting the purchase of regional products and services.
9. We work in collaboration with local organizations to preserve and highlight the cultural richness and heritage of our location.
10. We value transparency and are committed to continuous improvement, always seeking new ways to innovate in harmony with our environment and future generations.
11. We recognize and defend the inherent dignity and universal human rights, both within our organization and in the communities around us.
12. We promote inclusion and diversity, actively working to support and empower vulnerable groups, ensuring equal opportunities and an environment of respect and dignity for all.
13. We act with integrity and ethics in all our operations and business relationships, promoting a culture of compliance and transparency at every level of the organization.
14. We promote a solid risk management model aimed at creating a risk awareness culture within the organization.